

**PRINTRONIX<sup>®</sup>**

*External Network Interface Card  
User's Manual  
Thermal, Line Matrix, and Laser Printers*

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# 1

## *Introduction*

### **Overview**

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This chapter introduces you to the Network Interface Card (NIC) architecture and special features, as well as providing information on installation and configuration tools.

#### **What Is The NIC?**

---

The NIC allows you to attach printers on a local area network (LAN) rather than attaching them directly to a host system. Following simple configuration steps, these peripherals can be simultaneously shared with users on the network whether you are using TCP/IP, NetBIOS over TCP/IP, or IPX (Novell®).

The NIC package contains an Ethernet Interface to attach itself and the printer to the network. The NIC is supplied in one of two forms:

- an Ethernet adapter attached to the printer parallel port
- a wireless Ethernet adapter

## What Special Features Are Available?

---

NIC offers an extensive list of features including:

- built-in HTML forms for easy cross-platform configuration
- availability of PrintNet<sup>®</sup> Enterprise, a remote management software utility
- a detailed and easy-to-use command shell built-in to the firmware
- multi-level configuration security through passwords, permission levels, and access lists
- WAN-wide communication access
- numerous printer logging methods (e.g., automatic email) to record printer errors and usage
- remote management through HTML forms, Telnet sessions, `rsh/rcmd/remsh` commands, SNMP, and pre-defined log methods
- extensive built-in troubleshooting tools
- built-in `telnet` and `ping` clients
- enable/disable protocols and destination services.
- multiple destinations/queues for versatile printer manipulation and distinct print setups
- header and trailer strings to instruct printers on font, pitch, printing, etc.
- flexible naming conventions
- automatic network connection and frame type sensing
- simultaneous printing across all I/O ports and all supported protocols
- multiple network protocol support

## Logical Printer Architecture

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The NIC implements a logical printer architecture which gives the system administrator the possibility to configure the print server to handle and act upon the print data in several ways. When a print job comes through the print server, there is a certain logical print path that it follows before it gets to the printer. Each logical print path consists of a sequence of logical steps where extra processing may be performed on the print data before it is sent to the printer. This ability to preprocess the print data before it is sent to the printer allows elimination of certain printing problems, or implementation of printer enhancements that may be difficult and time consuming to solve or introduce at the system, spool or queue level. The preprocess ability is also simplistic to perform at the print server level.

The logical print path for a print job going through NIC consists of three different phases:

- **Phase 1** - the host sends the job to a destination or queue on NIC (e.g. d1prn).
- **Phase 2** - the print job passes through the associated “model” (e.g. model “m1”) on NIC for any extra processing associated with the model.
- **Phase 3** - the processed print job is directed to the printer for output.

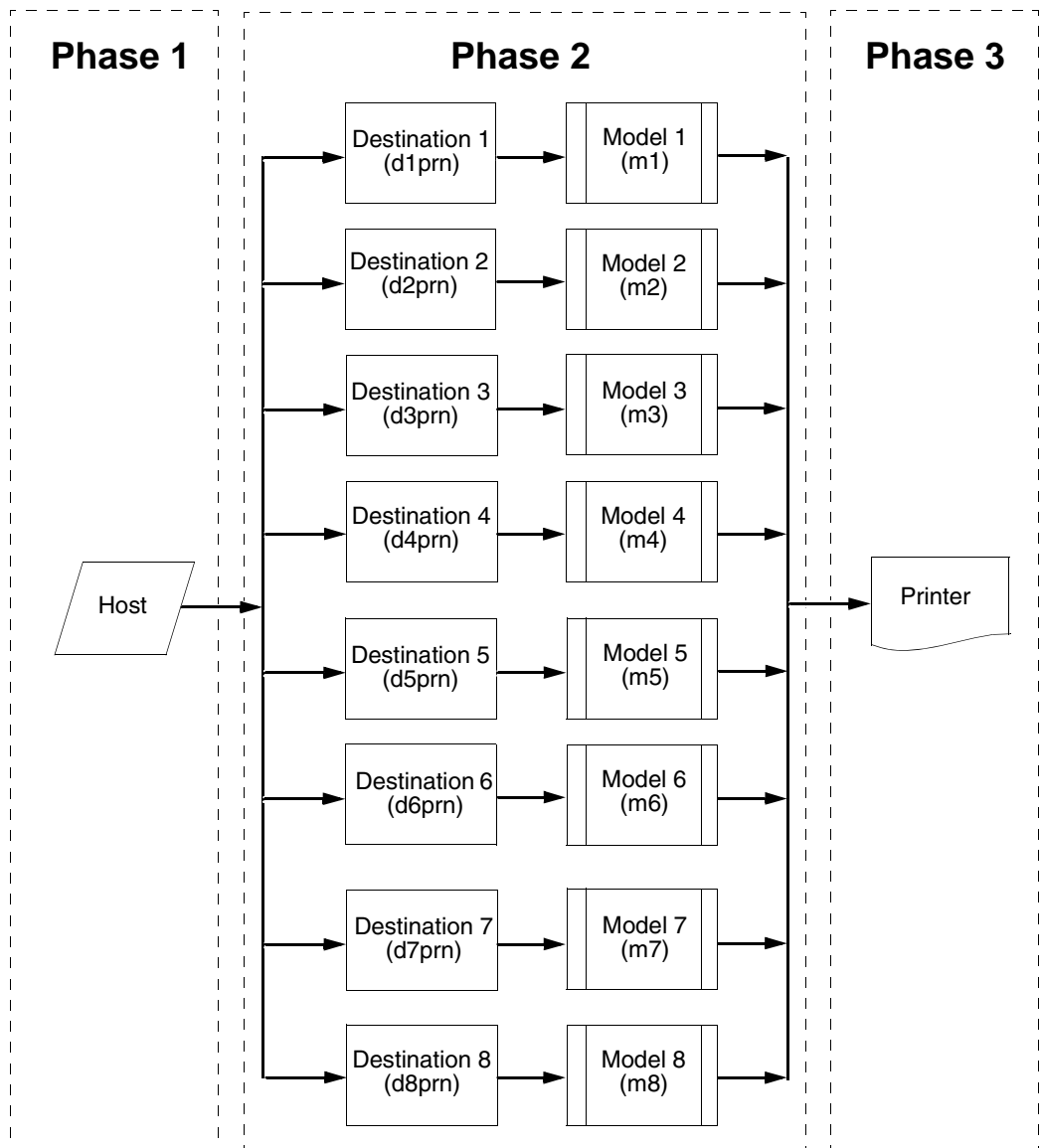


Figure 1. Print Path

## Destinations/Queues

---

For every I/O port on NIC, there is at least one pre-defined logical print queue or destination to accept print jobs destined for it. This includes print jobs that are sent directly to the I/O port, such as port 9100. These queue or destination names are pre-defined but can be changed by the user.

## Models

---

For every destination or queue, there is a pre-defined model associated with it. The model defines how the print job will be processed as it passes through to the printer. Models are a set of mini filters that can be used to modify the print data stream. The functions available for each model are as follows:

1. Insert carriage return after line feed
2. Insert a banner page before or after each print job
3. Insert header strings to
  - Print using specific form width
  - Printer using specific form length
  - Print in landscape mode
  - Print in portrait mode
4. Insert trailer strings to
  - Reset the printer once the print job completes
  - Force the end of the job
  - Perform a form feed at the end of the data

## Chapter 1 Logical Printer Architecture

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5. Log one or all of the following information as each print job passes through the model
  - Job ID and username
  - User ID and three messages per job about the start and finish
  - Checksum value of the data transferred
  - Miscellaneous messages from the printer
  - Status of the printer based on the port interface signals
6. Load a specific printer configuration before processing a print job
  - Specify a printer configuration to be associated with a print queue.
  - When a job is set to that print queue, the associated printer configuration will be loaded before the job is processed.
  - Feature allows you to define up to eight unique and independent printer personalities in a single printer.
  - Allows you to effectively have eight different printers in one.

## Interfaces

The NIC interfaces with the host system through an Ethernet 10/100Base-T interface connector.

There are dip switches and LEDs on the NIC.

### 10/100Base-T

The NIC at the rear of the printer for the 10/100Base-T interface has two indicator lights and two DIP switches, as shown in Figure 2.

**NOTE:** The Wireless NIC DIP switch functionality is the same as the 10/100Base-T NIC.

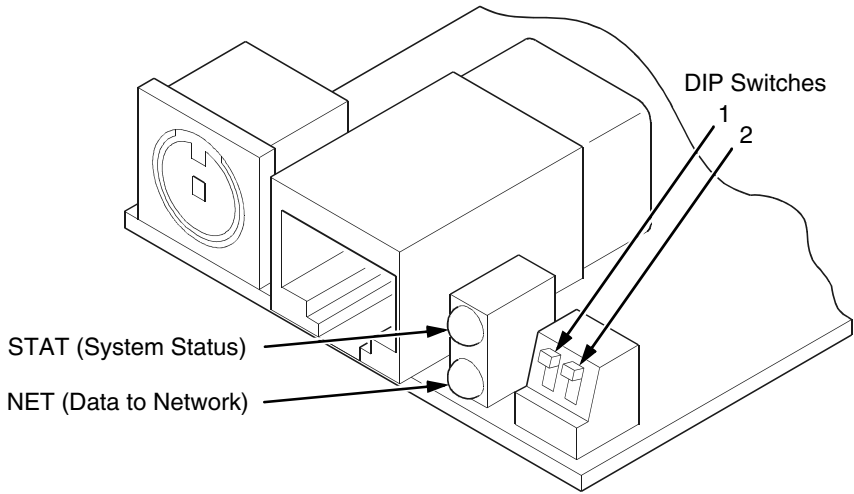


Figure 2. Status Indicator Lights and DIP Switches

### Run and Auto Reset Modes

Run mode is the normal operating state of the NIC. Auto Reset mode is entered when the watchdog timer is triggered and the Print Server resets itself. In either mode, the STAT LED flashes at a varying rate, depending on whether the unit IP address is configured. The Run Mode and Auto Reset Mode indicator descriptions are given in Table 1.

**Table 1. Run Mode and Auto Reset Mode Indicator Descriptions**

STAT	Indication	Description
OFF	flashes on once per second	Normal Mode, IP address configured
OFF	flashes on two times per second	IP address not configured
ON	flashes off once per second	Download (MOS)
ON	flashes off twice per second	Error

### Network Indicator

The NET LED displays the status of the network link. When the NET LED is on, link integrity is confirmed. The NET LED flashes off for 1/3 second when a data packet is being transferred. When the NET LED is off, the network connection has been severed.

**Table 2. NET LED Indicator**

NET	Indication	Description
ON	constantly	Indicates link integrity
ON	flashes off 1/3 second	Flashes off 1/3 second each time a packet is transmitted



### Wireless Network Indicator

The wireless NIC has 2 bi-color LEDs which can produce three colors each: green, red, and yellow (green and red combined). Table 3 shows the STAT LED states for various system conditions:

**Table 3. Wireless NIC STAT LED States**

System Condition	STAT LED
System is running <b>without</b> an IP address.	Green, 2 Hz flash
System is running <b>with</b> an IP address.	Green, 1 Hz flash
System error.	Red 2Hz flash
System is in upgrade mode <b>with</b> an IP address.	Yellow, 1 Hz flash
System is in upgrade mode <b>without</b> an IP address.	Yellow, 2 Hz flash

Table 4 shows the NET LED states for various network conditions when a WLAN card is inserted into the wireless NIC. The NIC (wired) interface will not affect the NET LED while a WLAN card is present.

**Table 4. Wireless NIC NET LED States**

WLAN Network Condition	NET LED
Network-link quality is good	Green
Network-link quality is fair	Yellow
Network-link quality is bad	Red
Network-link not present	Off
Network-link present and transmitting	Link quality + blink

Table 5 shows the NET LED states for various network conditions when no WLAN card is found or present.

**Table 5. Wireless NIC NET LED States (No WLAN)**

<b>Wired Ethernet Network Condition (No WLAN)</b>	<b>NET LED</b>
Network-link is present	Green
Network-link is not present	Off
Network-link present and transmitting	Blink

### **DIP Switches**

On the back of the printer, you will find a small window where you can access two DIP switches labeled 1 and 2 (see Figure 2 on page 17). The functions of the DIP switches are explained in Table 6.

**NOTE:** The DIP switches are not marked with “on” or “off” labels. Instead, the status of the switch is indicated by its position, up or down. If the interface card has been installed upside down (i.e., the DIP switches are to the left of the cable connector), your DIP switch positions will be reversed and the settings inverted.

Table 6. 10/100Base-T DIP Switch Settings

DIP Switch		Comments
1	2	
up	up	<b>Normal operation.</b> With both DIP switches in the “off” position, the NIC boots up using the settings in flash memory rather than the default settings.
down	up	<b>Factory default.</b> With the DIP switches in this configuration, the NIC boots up and all settings stored in flash memory are erased except the Ethernet address and key value.
up	down	<b>Default IP.</b> With the DIP switches in this configuration, the NIC boots up with factory default settings. However, the stored settings in flash memory are intact. Setting DIP switch 2 to “on” does not clear any settings stored in flash memory; it boots the unit in a different state with the settings in flash memory temporarily ignored.
down	down	<b>Reserved.</b> This DIP switch configuration is not for customer use.

## Speed Setting For 10/100Base-T

When the router is set to auto-negotiation enable, the following is the correct behavior of the NIC with each setting:

### 1. 10mbps Half Duplex

Use parallel detection because the NIC is using force mode and thus has auto-negotiation disabled.

PORs to 10mbps Half Duplex. Resets to 10mbps Half Duplex. Reconnection at switch maintains 10mbps Half Duplex.

### 2. 10mbps Full Duplex

Use parallel detection because the NIC is using force mode and thus has auto-negotiation disabled.

PORs to 10mbps Full Duplex. Resets to 10mbps Full Duplex. Reconnection at switch maintains 10mbps Full Duplex.

### 3. 100mbps Half Duplex

Use parallel detection because the NIC is using force mode and thus has auto-negotiation disabled.

PORs to 100mbps Half Duplex. Resets to 100mbps Half Duplex. Reconnection at switch results in 100mbps Half Duplex.

### 4. 100mbps Full Duplex

Use parallel detection because the NIC is using force mode and thus has auto-negotiation disabled.

PORs to 100mbps Full Duplex. Resets to 100mbps Full Duplex. Reconnection at switch results in 100mbps Full Duplex.

### 5. NIC in Auto mode in 100mbps FD environment

Use auto negotiation to the highest common local and remote capability, i.e. 100FD in this case.

PORs to 100/FD. Resets to 100/FD. Reconnection at switch remains 100/FD.

### 6. NIC in Auto mode in 10mbps HD environment (determined using 10hd hub)

Use auto-negotiation to the highest common local and remote capability, i.e. 100FD in this case.

PORs to 10HD. Resets to 10HD. Reconnection at switch maintains 10HD.

**NOTE:** With parallel detection, only speed can be determined. The duplex mode sets to half duplex.

## Conventions Used In This Manual

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All uppercase print indicates control panel keys.

**Example:** Press the CLEAR key, then press the ONLINE key.

Quotation marks (“ ”) indicate messages on the Liquid Crystal Display (LCD).

**Example:** Press the ONLINE key. “OFFLINE” appears on the LCD.

Command syntax and examples are formatted as follows:

- The Courier font in **boldface** indicates commands that you type. For example:

At the prompt, type:

```
ping ftp.CompanyWebsite.com
```

- Regular Courier font indicates references to command syntax and output. For example:

The ftp.CompanyWebsite.com site is working properly.

- Variable values are shown in *italics* in command syntax, output, and in text. For example:

```
ping ipname
```

The *ipname* is working properly.

## Notes And Notices

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For your safety and to protect valuable equipment, read and comply with the notes included in this manual. A description follows:

**NOTE:** A Note gives you helpful information and tips about printer operation and maintenance.

**Chapter 1** Notes And Notices

---

---

# 2

## *Installation And Configuration*

### **Installation**

---

The NIC provides an RJ-45 connector for 10/100Base-T (UTP) networks.

#### **Connecting To The Network**

---

To attach the NIC to a network, plug the network cable into the NIC connector.

Watch the LEDs in the rear of the printer as they cycle through the power-on self-test. When the test is complete, the STAT LED will begin to flash.

## Configuration Tools

---

There are two parts to a NIC setup:

- Configuring the NIC so it can be seen on the network. This involves network-related settings (e.g., an IP address within TCP/IP environments) configured through the built-in command shell, npsd, or from the control panel.
- Configuring a host with a new printer so it knows how to send data to the NIC. Just being able to see the printer on the network does not mean you can automatically print to it. A host has to be told where to send the data.

**NOTE:** Some network environments do not require any network settings to be configured on the NIC. However, all network setups require configuration on the host end.

### Printing A NIC Test Page

---

Always print an E-NET test page before performing any updates or network configuration using the following steps:

- For P7000 printers:
  - a. Take the printer offline. When the printer LCD reads “OFFLINE /QUICK SETUP,” press the up and down arrow keys simultaneously to unlock the control panel.
  - b. Press the left arrow until “Diagnostics” appears.
  - c. Press the down arrow until “Printer Tests” appears.
  - d. Press the down arrow until “Shift Recycle” appears.
  - e. Press the left arrow until Adapter Test appears.
  - f. Press Enter.



## Printing A NIC Test Page

---

- For P5000/P7000 printers:
  - a. Take the printer offline. When the printer LCD reads “OFFLINE / CONFIG. CONTROL,” press the up and down arrow keys simultaneously to unlock the control panel.
  - b. Press the left arrow until “Diagnostics” appears.
  - c. Press the down arrow until “Printer Tests” appears.
  - d. Press the down arrow until “Shift Recycle” appears.
  - e. Press the left arrow until E-Net Test Page or Adapter Test appears.
  - f. Press Enter.
- For T5000e/SL5000e printers:
  - a. Take the printer offline. When the printer LCD reads “OFFLINE,” press the down arrow and ENTER keys simultaneously to unlock the control panel.
  - b. Press the “+” key until “Printer Tests” appears. Continue pressing the “+” key until “Printer Tests/E-Net Test Page” appears. Press ENTER.
- For T5000r/SL5000r printers:
  - a. Take the printer offline. When the printer LCD reads “OFFLINE,” press the down arrow and ENTER keys simultaneously to unlock the control panel.
  - b. Press the “+” key until “Printer Tests” appears. Continue pressing the “+” key until “Printer Tests/Ethernet Test” appears. Press ENTER.
- For T4xxx printers:
  - a. Take the printer offline. When the printer LCD reads “OFFLINE,” press the down arrow and ENTER keys simultaneously to unlock the control panel.
  - b. Press the NEXT key until “DIAGNOSTICS” appears. Continue pressing the NEXT key until “Printer Tests/E-Net Test Page” appears. Press ENTER.

- For Laser printers:
  - a. Take the printer offline. When the printer LCD reads “OFFLINE/CONFIG. CONTROL,” press the up and down arrow keys simultaneously to unlock the control panel.
  - b. For L5520 and L5535 printers, press the right arrow until “TEST PRINT” appears.  
For the L1524 printer model, press the right arrow until “DIAGNOSTICS” appears.
  - c. Press the down arrow until “Test Patterns” appears.
  - d. Press PREV to display “E-Net Test Page.” Press ENTER.

### Update The NIC Firmware

---

Your printer’s *User Manual* includes instructions for upgrading the printer firmware. The process of upgrading the printer firmware will automatically upgrade the NIC firmware to the appropriate level.

**IMPORTANT** The NIC firmware is updated only when the current printer firmware is loaded via the network interface. The serial or network interface may be used if the NIC adapter was previously installed. Loading the printer firmware via the printer’s parallel port will not update the NIC firmware.

**CAUTION** Turning off the printer before the firmware update is complete may permanently damage the NIC adapter.

Updating the printer firmware takes time. Please be patient and wait for the “E-NET READY” message to display on the LCD. Do not turn off the printer before it has completed the firmware download procedure. The LCD will display “ONLINE / E-NET READY” when the download is complete. Wait for this message before turning off the printer.

## Configuration Using The Control Panel

---

You can set NIC settings from the printer control panel.

**CAUTION** When the printer is first powered on, E-NET INIT. displays on the control panel. To prevent a loss of NIC configuration information, do not change the NIC settings while this message displays. When the initialization is complete, E-NET READY displays and you can safely change the NIC settings from the control panel.

1. You can set any of three listed parameters from the printer control panel. These parameters are located in the Ethernet Address or Wireless Address menu.
2. Power on the printer. E-NET INIT. displays when the printer is powered on. Configuration can be done after E-NET READY displays.
3. Verify the current NIC firmware version number.  

The NIC version should be 1.1.3 or higher for 10/100Base-T Ethernet adapters. If the NIC version is current, skip to step 4 below. If the NIC version is not current, you need to update both the NIC and printer firmware.
4. From the front panel, navigate to the IP Address, Netmask, and Gateway Address (Subnet Mask) menu options and enter the appropriate values. You must press ENTER after inputting each segment of the IP Address, Netmask, and Gateway Address.
5. Put the printer online and wait for the “E-NET READY” message to display on the front panel. Placing the printer online starts the NIC IP Address and Netmask update process. This process will take several minutes.

**NOTE:** If you do not put the printer online, the setting you just entered will not take effect. Do not turn the printer off until you see the “E-NET READY” message. If you turn the printer off before the new values are written to memory in the NIC adapter, you will need to repower the printer and repeat steps 4 and 5 above immediately.

**NOTE:** When the printer is moved from one network to another, the software cannot find the printer. To solve this problem, reset the NIC using the dip switches on the back of the NIC. After resetting the NIC, the software can find the printer, and the IP address can also be set in the NIC. See Table 6 on page 21.

Your NIC is now configured and connected to your network.

### IP Address Configuration

---

You can set the NIC IP settings and other parameters from the front panel. Refer to the NETWORK SETUP menu in the User's Manual for more information.

**CAUTION** When the printer is first powered on, the message "E-NET INIT" displays on the control panel. This process takes approximately 1 to 2 minutes. To prevent a loss of NIC configuration information, do not change the NIC settings while this message displays. When the initialization is complete, "E-NET READY" displays, and you can safely change the NIC settings from the control panel.

You need to set both the ethernet and wireless network IP addresses according to the TCP/IP environment that the printer is connected to. There are four parameters accessed from the printer control panel that are IP address related. These parameters are located in the "Ethernet Address" menu and the "Wireless Address" menu:

- **IP Address**

This is the host for IP addresses that have four segments. They are displayed as SEG1, SEG2, SEG3, and SEG4 which can be set to any value in the range of 0 to 255.

- **Subnet Mask**

This is the subnet mask for the host IP that has four segments. They are displayed as SEG1, SEG2, SEG3, and SEG4 which can be set to any value in the range of 0 to 255.

- **Gateway Address**

This is the gateway IP addresses that have four segments. They are displayed as SEG1, SEG2, SEG3, and SEG4 which can be set to any value in the range of 0 to 255.

- **DHCP**

The DHCP option allows you to obtain host server IP addresses when powering onto the network. The DHCP can be configured to:

- **Enable** – each time you power on, the host server automatically assigns you a different address (if the IP address has not been previously assigned).
- **Disable** – You choose the host server IP address. After the selection, the IP Address remains fixed even after you reboot.

## NIC Verification

---

Before performing the verification, you must connect the NIC card to the network.

1. Print an E-NET test page (following the steps on page 26) to verify the settings you made.
2. Verify the Netmask is correct in two locations on the E-NET test page:
  - NETWORK INTERFACES
  - TCP/IP ROUTING TABLE

The Netmask must be the same in both locations. For example, if the Netmask is listed as 255.255.255.0 in NETWORK INTERFACES and is listed as 255.255.255.255 in the TCP/IP ROUTING TABLE, they do not match and you must correct it for the Gateway. Also, if a Gateway Address was entered, verify that “xxx.xxx.xxx.xxx is alive” is printed under the Default Gateway Ping Test, where xxx.xxx.xxx.xxx is the Gateway Address. If a Gateway Address was not entered, the Default Gateway Ping test is not required and will not display on the page.

If the Netmask does not match, complete the following steps:

- a. Place the printer offline.
- b. Using the front panel, modify the Gateway value to 0.0.0.0. (non-configured).
- c. Place the printer online and wait for the "E-NET READY" message to display.
- d. Place the printer offline and enter the Gateway Address you desire.
- e. Place the printer online and wait for the "E-NET READY" message. This saves the new Gateway Address.

Your NIC is now configured and connected to your network.

### Wireless NIC Configuration Using The Control Panel

---

**NOTE:** The Access Point must be configured according to the manufacturer's installation guide.

To configure Wireless NIC card, configure the ethernet and wireless IP addresses so they can be seen on the network. This includes several network-related settings (e.g., an IP address within TCP/IP environments) configured through the built-in command shell, npsh, or from the control panel.

### Wireless Parameter Configuration

Certain "WIRELESS PARAMS" must be configured to match the Access Point settings:

- **Signal Strength**

This menu displays the strength of the wireless signal.

**NOTE:** This is a display value only and cannot be changed.

## Wireless NIC Configuration Using The Control Panel

---

- **Operation Mode**

This is the operation mode of the wireless network. The options include "Infrastructure" and "Ad Hoc" modes. This must match the Access Point's configuration.

- **SSID Name**

This is the Service Set Identifier which must be identical to the Access Point's SSID name. The SSID name can be configured to a maximum of 32 alphanumeric characters. The SSID name and alphanumeric characters are divided into three parts in the control panel menu as "SSID Name (01-15)", "SSID Name (16-30)" and "SSID Name (31-32)".

**NOTE:** When two or more consecutive space characters are used in the SSID, enclose it in a double quoted string; otherwise upon resetting the NIC, the SSID Name will be saved in the Wireless NIC with only one space.

- **Min Xfer Rate**

Allows you to set the minimum speed at which the Wireless Option will accept a connection (in million bits per second).

This is the wireless transfer rate, and can be set to either "enable" or "disable." It is set to "enable" when the operation mode is "Infrastructure" so that the NIC can automatically detect the optimal transfer rate. If the operation mode is "Ad Hoc" and the transfer rate is known, the user can enable or disable the corresponding transfer rate in the menus "Xfer Rate 1Mb", "Xfer Rate 2Mb", "Xfer Rate 5.5Mb" or "Xfer Rate 11Mb".

- **Channel**

This is the frequency used for wireless communication. The 2.4GHz band spectrum is divided into different channels (1-14). It is set to "Default" so that the NIC can detect the correct channel to communicate with the Access Point in infrastructure mode. If the operation mode is "Ad Hoc" and the channel is known, the user can set the corresponding channel in this menu.

- **Ant. Diversity**

This is used to select the antenna for communication. It is recommended to set to "Primary" for the NIC to detect for optimal communication. It can also be set to "Diverse" or "Auxiliary".

- **Preamble**

This is the preamble used in the wireless packets. It is recommended to set to "Default" so that the NIC can detect the correct preamble. The preamble is approximately 8 bytes of the packet header generated by the AP is and attached to the packet prior to transmission. The preamble length is transmission data rate dependent. The "short" preamble is 50% shorter than the "long" preamble. Transmit power is 0–100%. It must match the Access Point's preamble configuration.

- **Power Mgmt**

This option allows you to set power-save mode and sleep time. A value specifying the sleep time in milliseconds will be provided. If set to zero, power-save mode will be disabled. It is recommended not to change this setting.

- **Transmit Power**

This option allows you to specify the power level used by the wireless card to send network packets to the access point. Transmit power is specified as a percentage of full pwer (0 – 100%).

- **Internat. Mode**

When enabled, the Wireless option adapts to international frequency requirements in Europe.

- **Auth Method**

This feature allows the user to select the authentication method used for the wireless network interface. The options include Open, Shared, Kerberos, and LEAP.



---

## Wireless NIC Configuration Using The Control Panel

- **Default WEP Key**

The default key must match the Access Point's configuration. If the Access Point is configured to use "Open System", the default key should be set to 0. If the Access Point is configured to use 40-bit or 128-bit WEP encryption key, the encryption key must be set to the same setting as the Access Point's setting. See the following section on how to set up the encryption key.

### Encryption Key Configuration

As previously mentioned, there are four encryption keys that can be configured through the control panel. For each encryption key x (where x can be 1 to 4), the following control menu can be used to configure the key:

- **WEP Key x Format**

This is the format of the key. It can be set to either ASCII or Hexadecimal.

- **WEP Key x Width**

This is the number of bits used for encryption. This can be set to either 40 Bits or 128 Bits and must match the Access Point's configuration.

- **WEP Key x**

This is the key value. If the "WEP Key x Width" is set to 40 Bits, the key values can be entered in the following 5 sub menus (BYTE 1, ..., BYTE 5). If the "WEP Key x Width" is set to 128 Bits, the key values can be entered in the following 13 sub menus (BYTE 1, ..., BYTE 13). The key values must configure to match the corresponding key in the Access Point's key configuration.

### LEAP Parameters

LEAP is only available when using Cisco Aironet 350 radio card. The Cisco LEAP allows for a WEP key timeout that forces re-authentication, resulting in the derivation of a new WEP key for the session.

- **Auth Method.** This feature allows the user to select the authentication method used for the wireless network interface.
  - **Open** (the default). Selects open authentication.
  - **Shared.** Selects shared key authentication.
  - **Kerberos.** Selects Kerberos authentication (for use when a Symbol RF card is installed).
  - **LEAP.** Selects LEAP authentication (for use with a Cisco RF card installed).
- **LEAP Username**
  - **LEAP Username (01-15).** The first 15 characters of the LEAP user name (maximum number of characters is 32).
  - **LEAP Username (16-30).** Characters 16 to 30 of the LEAP user name (maximum number of characters is 32).
  - **LEAP User (31-32).** Characters 31 to 32 of the LEAP user name (maximum number of characters is 32).
- **Reset LEAP User.** Resets the LEAP user name to an empty string.
- **LEAP Password**
  - **LEAP Password (01-15).** The first 15 characters of the LEAP password (maximum number of characters is 32).
  - **LEAP Password (16-30).** Characters 16 to 30 of the LEAP password (maximum number of characters is 32).
  - **LEAP Password (31-32).** Characters 31 to 32 of the LEAP password (maximum number of characters is 32).
- **Reset LEAP Pswd.** Resets the LEAP password to an empty string.

---

## Wireless NIC Configuration Using The Control Panel

### Kerberos Parameters

Kerberos is a wireless security scheme available when a symbol LA 4121 radio card is installed.

#### Kerberos Enable

- **Enable.** Enable Kerberos authentication in the wireless network interface.
- **Disable** (default). Disable Kerberos authentication in the wireless network interface.

#### Kerb. Pwd (01–15)

First 15 characters of the Kerberos password (maximum number of characters is 40).

#### Kerb. Pwd (16–30)

Characters 16 to 30 of the Kerberos password (maximum number of characters is 40).

#### Kerb. Pwd (31–40)

Characters 31 to 40 of the Kerberos password (maximum number of characters is 40).

#### Reset Kerb. Pwd.

Reset Kerberos password to an empty string.

#### KDC Port Number

KDC (Key Distribution Center) port number is the 2-byte UDP/TCP port used for Kerberos Communication.

- 88 (default)
- 0–65535

### Clock Skew Units

- Seconds (default)
- Minutes

### Clock Skew (SEC)

Sets the maximum allowable amount of time in seconds (SEC) or minutes (MIN), as specified by the Clock Skew Units, that Kerberos authentication will tolerate before assuming that a Kerberos message is invalid.

- **Seconds:** The range is 60-900, and the default is 300.
- **Minutes:** The range is 1-15, and the default is 5.

**NOTE:** Whatever submenu is selected in Clock Skew Units will display on the Clock Skew (SEC) menu. For example, if you select Minutes, the Clock Skew (SEC) menu name will change to Clock Skew (MIN).

### Tckt Life Units

Ticket lifetime unit in either seconds, minutes, hours, or days.

- Seconds (default)
- Minutes
- Hours
- Days

---

## Wireless NIC Configuration Using The Control Panel

### Tckt Life (SEC)

Sets the maximum allowable amount of time in seconds (SEC), minutes (MIN), hours (HR), or days (DAY), as specified by the Tckt Life Units, that a ticket obtained from the Kerberos server is valid before getting a new one.

- **Seconds:** The range is 300-259200, and the default is 43200.
- **Minutes:** The range is 5-4320, and the default is 720.
- **Hours:** The range is 1-72, and the default is 12.
- **Days:** The range is 1-3, and the default is 1.

**NOTE:** Whatever submenu is selected in Tckt Life Units will display on the Tckt Life (SEC) menu. For example, if you select Hours, the Tckt Life (SEC) menu name will change to Tckt Life (HR).

### Renew Life Units

Renew lifetime unit in either seconds, minutes, hours, or days.

- Seconds (default)
- Minutes
- Hours
- Days

### Renew Life (SEC)

Sets the maximum allowable amount of time in seconds (SEC), minutes (MIN), hours (HR) or days (DAY), as specified by the Renew Life Units, before warning for a new Kerberos password.

- **Seconds:** The range is 0-604800, and the default is 0.
- **Minutes:** The range is 0-10080, and the default is 0.
- **Hours:** The range is 0-168, and the default is 0.
- **Days:** The range is 0-7, and the default is 0.

The selected submenu is in Renew Life Units will display on the Renew Life (SEC) menu. For example, if you select Days, the Renew Life (SEC) menu name will change to Renew Life (DAY).

### Equivalent Wireless NIC Configuration Using The Telnet Command

```
store ifc 2 wlan ssid <network-name>
store ifc 2 wlan mode adhoc|pseudolmanaged
store ifc 2 wlan speed auto|(1 2 5 11)
store ifc 2 wlan channel default|(1-15)
store ifc 2 wlan antenna diverse|primary|aux
store ifc 2 wlan preamble default|long|short
store ifc 2 wlan pmm on|off
store ifc 2 wlan txpwr (0-100)
store ifc 2 wlan opts [[-]intl]
store ifc 2 wlan defkey disable|(1-4)
store ifc 2 wlan key <key-num> <key-sequence>
store ifc 2 wlan auth <AUTH-METHOD>
store ifc 2 wlan user <AUTH-USER-NAME>
store ifc 2 wlan pass <AUTH-PASSWORD>
```

Refer to page 265 for the complete command set.

## HTML Forms

---

The NIC settings can be configured over TCP/IP through a standard Web browser. The NIC Web pages provide a way to access some of the commands built into the print server.

**NOTE:** If a router is used, make sure a Gateway value is configured.

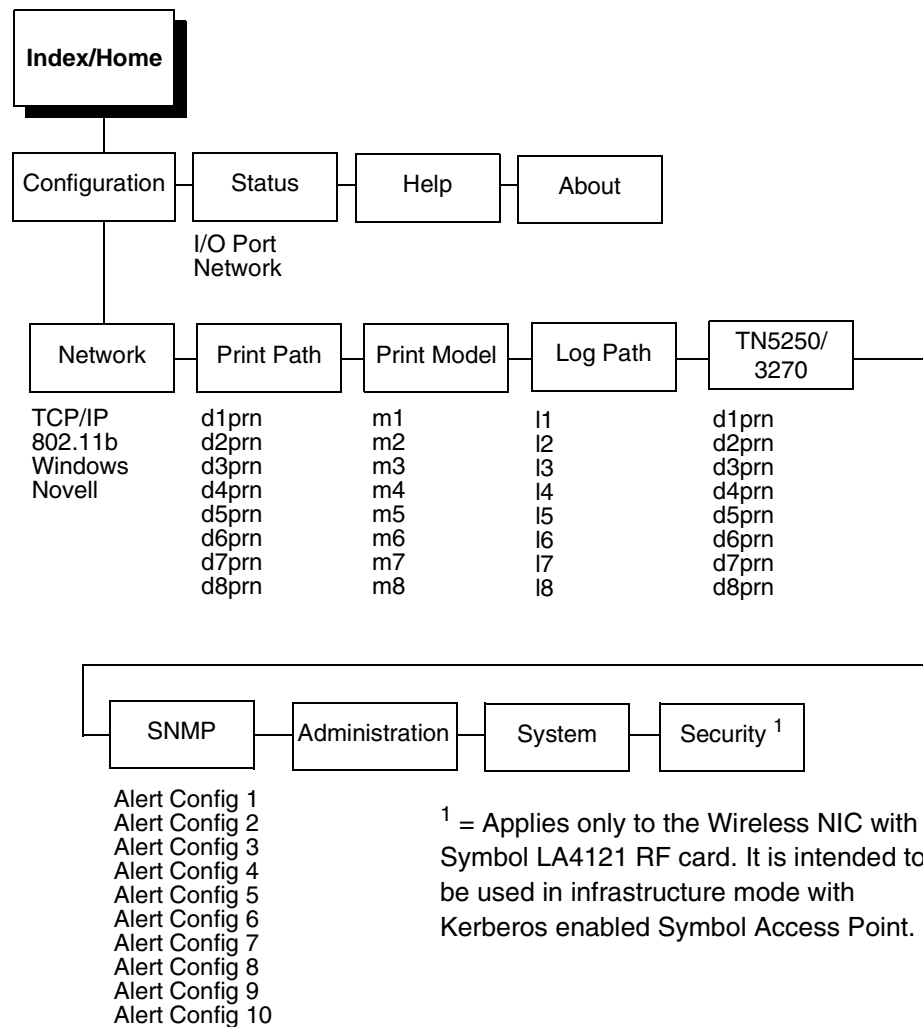
To access the NIC home page:

1. Make sure the print server has an IP address and Subnet Mask so it is recognizable on your TCP/IP network.
2. Make sure your network station can successfully ping the NIC over the network.
3. Direct your Web browser to the URL:  
**http://IPaddress**  
(e.g., `http://192.75.11.9`)  
where *IPaddress* is the IP address of your NIC.

**NOTE:** If you cannot access the web page, refer to “Web Browser/ HTTP Problem” on page 320.

## Chapter 2 Configuration Tools

The NIC HTML structure is divided into several menus as shown in Figure 3.



**Figure 3. NIC HTML Structure**

**NOTE:** Online help is available for all HTML pages.



## Printer Status Screen

Using the printer IP Address and any standard Web browser, you can check the status of the printer. Figure 4 shows the exact state of the printer by showing the printer LCD message. (This screen automatically refreshes every minute.)

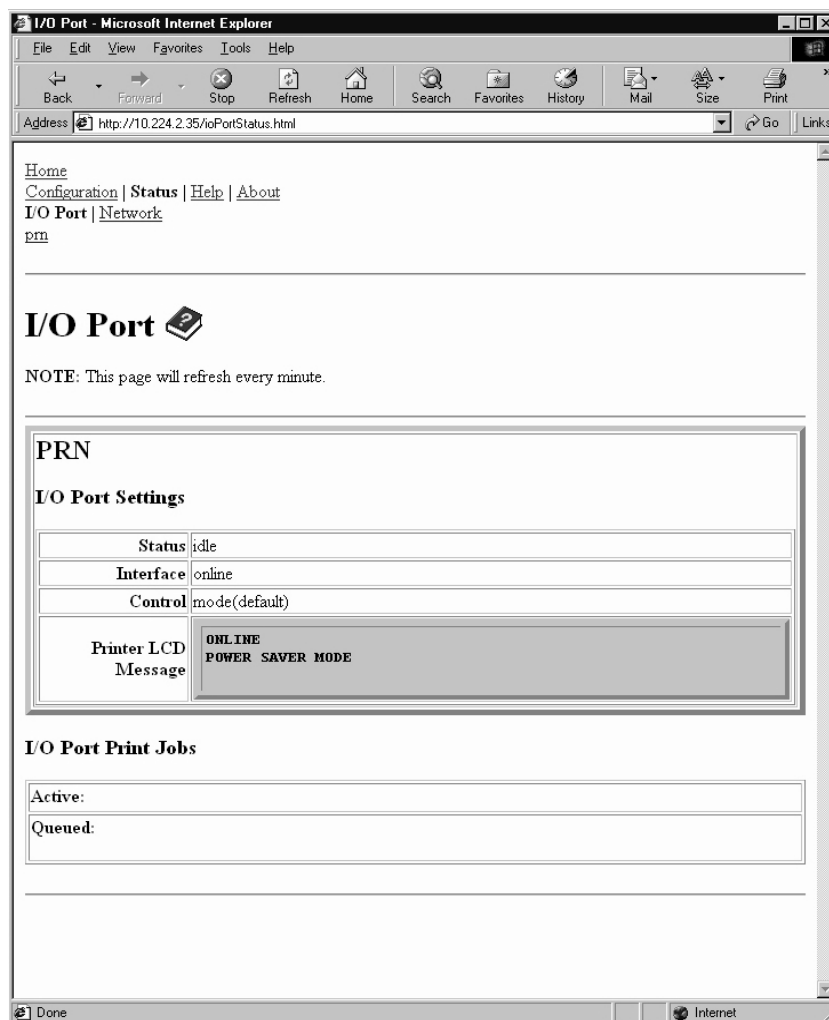


Figure 4. Printer Status Screen

## Configuration Alternatives

---

Besides the HTML forms and software provided, the NIC internal command shell, `npsh`, can also be reached using Telnet, Remote Shell, and FTP:

### Telnet

A TCP/IP command that helps configure NIC settings remotely. A TCP/IP host starts a Telnet session with the print server and logs into the device command shell to alter and view settings.

Example:

```
telnet 192.75.11.9
```

**NOTE:** The default User ID is root. There is no password by default, just press **ENTER**. If you have changed the default User ID and password, use the current User ID and the associated password instead of the defaults. For more information on setting passwords, see “NIC Security” on page 301.

### Remote Shell

A TCP/IP command that helps configure print server settings remotely. A TCP/IP host uses this command to remotely execute a single command on the NIC.

Example:

```
rsh spike list prn
```

This command remotely executes the `npsh` command `list prn` on the NIC named `spike`.

### **FTP**

FTP can also be used to configure print server settings remotely. A TCP/IP host uses FTP to store a file containing 1 or more NPSH commands on the FTP file system. The configuration file must be FTP 'put' to the /config/default/defaultCfg file. The configuration file can later be executed on demand using the 'load oem' command during a telnet (NPSH) session. The configuration file is also executed automatically during the power-up sequence when DIP switch 1 is closed.

## Chapter 2 Configuration Tools

---

---

# 3

## *NIC Web Server*

---

### Overview

The NIC comes with a powerful printer management tool that allows you to monitor, configure, and manage both the printer and its print job. The NIC comes with an web server that allows System Administrators and users access to its printer management capabilities from a standard web browser.

The NIC printer's IP address is used as a URL, similar to the URL of an Internet web page. When a web browser is activated and the printer's IP address is entered, the printer's embedded web server displays its home page, with links to the printer's status and configuration settings.

All of NIC's configuration settings are protected by a password so unauthorized users cannot make changes. When you try to open any of the NIC 's configuration pages, you are asked for your user name and password. At the prompt, you need to enter `root` (unless you have another user configured with root privileges) followed by the associated password. If there is no password, just press **ENTER**. For more information on setting passwords, refer to "NIC Security" on page 301.

After you configure the NIC settings, and click the SUBMIT button on the related form, re-power the NIC to ensure the latest settings are in use. To reset the NIC, go to the System form under the Configuration Menu and click the REBOOT button.

The embedded NIC Web server gives you the ability to configure the network adapter, monitor printer status, and to manage print jobs. The NIC Web page structure is divided into several menus, as shown in Figure 3 on page 42

## Configuration

---

The Configuration menu items allow you to configure the settings for the following items:

- Network - this menu item allows you to change the network setting for each protocol: TCP/IP, 802.11b, NetBIOS over TCP/IP, and Netware.
- Print Path - this menu item allows you to change the name of the destination queues, and define how the print job will be preprocessed before printing. It allows you to select what information to log, and to specify the SMTP server's IP address.
- Print Model - this menu item allows you to specify the printer name and model. It also allows you to select banner page types, filters, header and trailer strings, and printer configurations.
- Log Path - this menu item allows you to specify the logpath name, type, and port.
- TN5250/3270 - this menu item allows you to configure the TN5250/3270 settings.
- SNMP - this menu item allows you to configure the SNMP trap manager settings. It also allows you to define the printer event types to monitor, and the e-mail address that should receive alert notifications.

- Administration - this menu item allows you to define or change the printer name, location, description, etc.. It also allows you to change the root and guest user passwords.
- System - this menu item allows you to reboot the NIC, or restore its settings to the factory default.

## Network Configuration

The network configuration allows you to specify the setting for each network protocol. Beside each protocol name is a checkbox which allows you to enable or disable each protocol depending on your network printing needs.

**NOTE:** TCP/IP is the only supported protocol which is always enabled.

### TCP/IP Network

TCP/IP								
Interface 1 10/100Mbps Ethernet		IP Address	Subnet Mask	RARP	BOOTP	DHCP	DNS	PERSIST DHCP
	Stored	<input type="text" value="10.223.2.95"/>	<input type="text" value="255.255.0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Active	10.223.2.95	255.255.0.0					
Interface 2 Wireless PCMCIA		IP Address	Subnet Mask	RARP	BOOTP	DHCP	DNS	PERSIST DHCP
	Stored	<input type="text" value="10.224.2.96"/>	<input type="text" value="255.255.0.0"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Active	10.224.2.96	255.255.0.0					
Routing	Destination	Mask	Gateway	Interface				
	<input type="text"/>	<input type="text"/>	<input type="text"/>	○ 1 ○ 2				
	<input type="text"/>	<input type="text"/>	<input type="text"/>	○ 1 ○ 2				
	<input type="text"/>	<input type="text"/>	<input type="text"/>	○ 1 ○ 2				
	<input type="text"/>	<input type="text"/>	<input type="text"/>	○ 1 ○ 2				
	<input type="text"/>	<input type="text"/>	<input type="text"/>	○ 1 ○ 2				
	default1		Stored	<input type="text" value="10.223.1.254"/>				
		Active	10.223.1.254					
default2		Stored	<input type="text" value="10.224.1.254"/>					
		Active	10.224.1.254					

Figure 5. TCP/IP Network Configuration

### **Interface**

The two edit fields contain the NIC's IP address and subnet mask. The check boxes enable the RARP, BOOTP, DHCP, DNS, and Persistent DHCP protocols, which are alternate methods of assigning IP addresses. On most networks, you want to enter a permanent IP address and subnet mask and disable RARP, BOOTP, and DHCP. However, if your network requires one of these, you should clear the IP address (and possibly the subnet mask) fields and ensure that the appropriate check box is selected.

### **Routing**

The routing table tells the NIC which router or gateway to use to access other subnets or hosts. In most situations, you can simply add your router's IP address as the default router. All packets destined for other subnets will be forwarded to the default router for delivery to the destination host. If you have more complex routing requirements, add static routing entries for specific hosts or networks in the remaining Routing rows. Packets with IP addresses that match a given Destination and Mask (from the first two fields in a Routing row) will be routed to the router/gateway named in the third field. Packets which do not match any of the listed Destinations and Masks will be routed to the default router if one is set.



---

## 802.11b

---

802.11b 

Network Name	<input type="text"/>
Mode	managed <input type="button" value="v"/>
Speed	auto <input type="button" value="v"/> <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 5.5 <input type="checkbox"/> 11 Mbs (auto is default if no options selected.)
Channel	<input checked="" type="radio"/> Default <input type="radio"/> 0 <input type="text"/> (0-15)
Antenna	diverse <input type="button" value="v"/>
Preamble	default <input type="button" value="v"/>
Power Management Mode	Off <input type="button" value="v"/>
Transmit Power	100 <input type="text"/> (0-100)
Options	<input type="checkbox"/> International Mode
Key	# <input type="button" value="v"/> <input checked="" type="radio"/> Hex <input type="text"/> <input type="radio"/> String <input type="text"/> <input type="button" value="v"/> Length (optional)
Default key	disable <input type="button" value="v"/>
Authentication Method	open <input type="button" value="v"/>
User	<input type="text"/>
Password	<input type="text"/>

### Network Name

Enter the wireless network name. Maximum length of 32 characters.

### Mode

Set the mode of operation for the wireless device. Pseudo, Adhoc, and Managed are the available settings.

### **Speed**

Change the selected bit-rates. Choosing "auto" will select auto settings even if some or all of the checkboxes are selected. To manually choose bit-rates, change speed option to "user" and check the appropriate checkboxes. If "user" is selected, and no checkboxes are checked, then the automatic setting is used.

### **Channel**

Set the RF Channel for the wireless device. Selecting "Default" will ignore user entered value in field, and set the RF Channel to the default setting.

### **Antenna**

Choose the antenna type. Diverse, Primary, and Aux are the available settings.

### **Preamble**

Change the preamble length. Default, Short, and Long are the available settings.

### **Power Management Mode**

Change the power management mode and adjust the power-save sleep time (milliseconds). Selecting "Off" will turn the Power Management Mode off and set the power-save sleep time to zero.

### **Transmit Power**

Adjust RF transmit power in percent of full power.

### **Options – Internation Mode**

Set the International Mode option

### **Key**

Change the key used for WEP encryption. Ascii-Hex Format.  
Ex: 01234-56789-abcd-ef01-2345-6789

## Windows Network (NetBIOS TCP/IP)

---

### Default Key

Change the default key number used for WEP encryption.

### Authentication Method

Select the desired authentication method to be used when communicating with an access point.

### User

Enter a user name to be used when authenticating with an access point. Currently only used for LEAP authentication.

### Password

Enter the password to be used when authenticating with an access point. Currently only used for LEAP authentication.

## Windows Network (NetBIOS TCP/IP)

---

TCP/IP is used for Windows (i.e. Windows NT, Windows 95, and Windows for Workgroups) printing unless another protocol like IPX is available. Therefore, mandatory TCP/IP settings (i.e. IP address and subnet mask) are necessary on the NIC. Go to "TCP/IP Network" on this form to fill in these settings if you haven't done so already.

Windows (NetBIOS TCP/IP)	
NOTE: This setting relies on NetBIOS over a <a href="#">TCP/IP Network</a>	
Protocol	<input checked="" type="checkbox"/> Enable
Workgroup Name	<input type="text" value="WORKGROUP"/>

### Workgroup Name

This name specifies which Windows workgroup the NIC will reside in.

### Novell Network

Novell configuration is supported only on the Ethernet Adapter and Wireless Adapter.

Novell				
Protocol	<input checked="" type="checkbox"/> Enable			
Frame Type	<input checked="" type="radio"/> Autosense <input type="radio"/> Ethernet II <input type="radio"/> 802.3 <input type="radio"/> 802.2 <input type="radio"/> 802.2/SNAP			
Service Type	<input checked="" type="radio"/> auto <input type="radio"/> bindery <input type="radio"/> nds			
File Server	<input type="text"/>			
NDS	Context	<input type="text"/>		
	Preferred Tree	<input type="text"/>		
Pserver	Password	<input type="text"/>		
Rprinter	Enabled	Print Server Name	Printer Number	Destination
	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="d1pm"/>
	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="d1pm"/>
	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="d1pm"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="d1pm"/>	

Figure 6. Novell Network Configuration

### Protocol

Defines the packet structure of transmitted data or the control commands that manage the session, or both.

### **FrameType**

This option determines which framing scheme will be used in processing Novell signals. The different types of Ethernet packet formats include:

- Auto Sensing (the default)
- Ethernet II
- Ethernet 802.3
- Ethernet 802.2
- 802.2 Snap

### **Service Type**

Allows you to change the Nest Server. The options are:

- Bindery
- NDS
- Auto

### **File Server**

Define a Novell file server for the NIC to service as either a PSERVER or an RPRINTER.

### **NDS**

NDS (Novell Directory Services) is a distributed database of network information. An NDS contains information that defines every object on the network. For more information please see your Novell administrator.

### **Pserver**

Define a password for the NIC to use when logging in to the file server as a PSERVER. This is an optional file server security feature.

### Rprinter

Define an RPRINTER setup so the NIC knows to service a PSERVER.NLM on a Novell file server. Define the PSERVER.NLM name, the number of the printer serviced by the NIC within this PSERVER.NLM, and the destination on the NIC you want the print jobs to pass through.

## Print Path Configuration

The NIC print path is the path a print job takes when it reaches the network adapter. First the job goes to a destination/queue (e.g. d1prn) where it then passes through an associated model (e.g. m1) for extra processing and logpath (e.g. l1) for job and printer logging. Finally the job reaches the NIC's I/O port (e.g. PRN) where it passes through to the attached printer. The "Print Path" form displays one destination's settings at a time. From here, you can then select another destination or you can go directly to an I/O port to configure port settings.

### Destination Settings

#### Print Path

Destination Settings: d1prn								
Name	<input type="text" value="d1prn"/>							
BackChannel	<input type="radio"/> pm <input checked="" type="radio"/> none							
Services	<input checked="" type="checkbox"/> socket	<input checked="" type="checkbox"/> lpd	<input checked="" type="checkbox"/> lpsched	<input checked="" type="checkbox"/> rprinter				
	<input checked="" type="checkbox"/> pserver	<input checked="" type="checkbox"/> netbios	<input checked="" type="checkbox"/> ftpd	<input checked="" type="checkbox"/> tn5250/3270				
Selected Model:	<input checked="" type="radio"/> m1	<input type="radio"/> m2	<input type="radio"/> m3	<input type="radio"/> m4	<input type="radio"/> m5	<input type="radio"/> m6	<input type="radio"/> m7	<input type="radio"/> m8

Figure 7. Print Path Configuration, Destination Settings

### Name

Name of the destination. The default destination queue names are d1prn, d2prn, d3prn, d4prn, d5prn, d6prn, d7prn, and d8prn.

### Back Channel

I/O port to receive printer feedback when a print job passes through this destination. By default, the backchannel for all print queues is disabled for ADAPTER and WLAN ADAPTER, but enabled for ETHERNET and WLAN.

### Services

Define what type(s) of print services the destination will support. By default all services enabled.

Parameter	
socket	Printing to a TCP port number (e.g. 9100) on the NIC
lpd	Remote printing using the Line Printer Daemon
lpsched	System V printing using the "lp" command
rprinter	Novell's remote printer setup
pserver	Novell's PSERVER setup
netbios	Printing from Windows stations relying on NetBIOS over TCP/IP
ftpd	printing using the File Transfer Protocol (FTP)
tn5250/3270	configuration print path using tn5250/3270 sessions

## Chapter 3 Print Path Configuration

### Selected Model

Defines the model configuration that is to be associated with the current destination. The default model names are m1, m2, m3, m4, m5, m6, m7, and m8.

### Current Model Settings

Current Model Settings:	
Model Type	raw
Banner Page	Type: none Position: before
Filter	None selected
Header String	None selected
Trailer String	None selected
Printer Configuration	None

Selected Log Path:  11  12  13  14  15  16  17  18

Figure 8. Print Path Configuration, Current Model Settings

### Model Type

The option is available on the Print Model web page. For a description, see page 60.

### Banner Page

The option is available on the Print Model web page. For a description, see page 61.

### Filter

The option is available on the Print Model web page. For a description, see page 61.



## Current Log Path Settings

---

### Header String

The option is available on the Print Model web page. For a description, see page 61.

### Trailer String

The option is available on the on the Print Model web page. For a description, see page 61.

### Printer Configuration

The option is available on the Print Model web page. For a description, see page 62.

### Selected Log Path

This option defines the log path configuration that is to be associated with the current destination.

## Current Log Path Settings

---

Current Log Path Settings:	
Log Path Type	None selected
Log Path Port	None selected

**Figure 9. Print Path Configuration, Current Log Path Settings**


### Log Path Type

The option is available on the Log Path web page. For a description, see page 63.

### Log Path Port

The option is available on the Log Path web page. For a description, see page 64.

## Print Model Configuration

**Print Model** 

---

**Model Settings: m1**

<b>Name</b>	<input type="text" value="m1"/>
<b>Model Type</b>	<input checked="" type="checkbox"/> raw
<b>Banner Page</b>	Type: <input checked="" type="radio"/> none <input type="radio"/> text Position: <input checked="" type="radio"/> before <input type="radio"/> after
<b>Filter</b>	<input type="checkbox"/> insert carriage return after line feed
<b>Header String</b>	<input type="text" value="(None)"/>
	<input type="text" value="(None)"/>
	<input type="text" value="(None)"/>
	<input type="text" value="(None)"/>
<b>Trailer String</b>	<input type="text" value="(None)"/>
	<input type="text" value="(None)"/>
	<input type="text" value="(None)"/>
<b>Printer Configuration</b>	<input type="text" value="(None)"/>

Figure 10. Print Model Configuration

### Name

Name of the model. The default model names are m1, m2, m3, m4, m5, m6, m7, and m8.

### Model Type

Define what processing (if any) will be performed on print jobs passing through the associated destination. If set to "raw", the job will not be touched by the network adapter.

### Banner Page

Tells the Ethernet Interface to produce a banner page with each print job. The type of banner page data can be text. You can also specify whether the banner page should come at the front or the end of a print job.

**NOTE:** PPI emulations will not print a banner page unless “Auto Pass Thru” is selected under the PPI menu.

### Filter

Specify whether the Ethernet Interface is to add carriage returns to print jobs passing through that contain solitary linefeeds. This is common with Unix text jobs resulting in stair-stepped output.

### Header String

Define an escape sequence to be sent to the printer before each print job. For example, you may want to send a sequence to print the job in landscape mode or to a certain tray on the printer. You can specify up to four separate sequences per header string. The Ethernet Interface will execute them in order from top to bottom. If specifying fewer than four sequences, be sure to start at the top leaving undefined fields at the bottom.

The most common sequences are listed on the form:

- Print landscape - tells the printer to print in landscape mode.
- Print portrait - tells the printer to print in portrait mode.

### Trailer String

Define an escape sequence to be sent to the printer after each print job. For example, you may want to send a sequence to add a formfeed so you don't have to manually press the formfeed button on the printer. You may also want to tell the printer to reset itself in case you have set a header string which tells the printer to do something special with the job. You can specify up to three separate sequences per trailer string. The Ethernet Interface executes them in order from top to bottom. If specifying fewer than

## Chapter 3 Print Model Configuration

---

four sequences, be sure to start at the top leaving undefined fields at the bottom.

The most common sequence is listed on the form:

- Formfeed - tells the printer to do a formfeed at the end of the data.

### Printer Configuration

Specify a printer configuration number to be loaded before processing the print job. This ability to associate a printer configurations to a logical printer model allows you to define up to eight unique and independent printer personalities in a single printer. Using this feature, you effectively have eight different printers in one.

To associate a printer configuration to the currently selected destination queue, just select the desired printer configuration number from the drop down list. Once a printer configuration has been associated with a destination queue, any print job sent to that destination queue name will cause the printer to load the associated printer configuration before processing the print job.

## Log Path Configuration

### Log Path

Log Path Settings: I1	
Name	<input type="text" value="I1"/>
Logpath Type	<input type="checkbox"/> job <input type="checkbox"/> user <input type="checkbox"/> i/o port <input type="checkbox"/> checksum <input type="checkbox"/> printer
Logpath Port	<input type="radio"/> pm <input checked="" type="radio"/> none <input type="radio"/> TCP/IP Port: <input type="text"/> (e.g. 4010) <input type="radio"/> syslog: <input type="radio"/> email:

Figure 11. Log Path Configuration

### Name

Name of the log path. The default names are I1, I2, I3, I4, I5, I6, I7, and I8.

### Logpath Type

Define what type of log information will be tracked for each print job passing through the associated destination. The types are:

- job - job ID, username, etc.
- user - user ID and three messages per job about the start and finish
- checksum - value used when troubleshooting integrity of data transferred
- printer - miscellaneous messages from the printer
- i/o port - status of the printer based on the port interface signals.

### **Logpath Port**

Define where logging information for print jobs passing through the associated destination will be reported. The choices are:

- prn - reported to the PRN port
- none - don't report any logging information
- TCP/IP port - to a TCP port number (specified in the edit field)
- syslog - to a host (specified by the IP address in the edit field) running a SYSLOG daemon
- email - to an e-mail address (specified by the e-mail address and the SMTP server IP address edit fields). You can set the option on the Administration web page.

*Default:* no logging turned on.

## TN5250/3270 Configuration

The TN5250/3270 configuration form allows you to specify settings for up to eight different TN5250/3270 sessions.

**NOTE:** The standard Printronix NIC module does not support TN5250/3270 protocol. However, the TN5250/3270 software is available as an option you can order or as factory installed.

## TN5250/3270 Configuration

**Configuration for Print Path d1prn**

**NOTE:** Changes will only take effect after you reset the WLAN PrintNet Enterprise from the [System](#) page.

**Mode:** TN5250 [Click here for TN3270 mode](#)

**Host**  (eg. 204.191.175.114 or host.domain.com)

**Port**

**Device Description**

**Message Queue Name**

**Message Queue Library**

**Device Type** IBM

**WSCST Name**

**WSCST Library**

**Auto Connect**

**Start Auto Connect** [Click here](#)

Submit

Clear Form

Figure 12. TN5250/3270 Configuration, TN5250 Mode

## TN5250/3270 Configuration

### Configuration for Print Path d1prn

NOTE: Changes will only take effect after you reset the WLAN PrintNet Enterprise from the [System](#) page.

Mode: TN3270 [Click here for TN5250 mode](#)

Host  ok  
(eg. 204.191.175.114 or host.domain.com)

Port

Resource Name

Auto Connect

Start Auto Connect [Click here](#)

Figure 13. TN5250/3270 Configuration, TN3270 Mode

### Mode

Specifies the TN protocol mode for the current configuration.

*Default:* TN5250

### Host IP

Specifies the IP address or domain name of the host (AS/400 for TN5250) for the current configuration.

*Default:* Unconfigured (empty) host.

### Port

Specifies the UDP port number of the TN5250 or TN3270 server for the current configuration.

*Default:* 23



### **Resource Name**

(TN3270 mode) Specifies the name of the AS/400 LU session for the current configuration. The resource name entered will be the name of the printer device created on the AS/400 host for the current session. The name is limited to 10 characters in length, must start with an alpha character (a-z, A-Z), and contain only alphanumeric characters and underscores.

*Default:* Unconfigured (empty) resource name

### **Device Description**

(TN5250 mode) Specifies the name of the printer device for the current configuration. The description entered will be the name of the printer device created on the AS/400 host for the current session. The name is limited to 10 characters in length, must start with an alpha character (a-z, A-Z), and contain only alphanumeric characters and underscores.

*Default:* Unconfigured (empty) description

### **Message Queue Name**

(TN5250 mode) Specifies the queue name to which system messages will be logged.

*Default:* QSYSOPR

### **Message Queue Library**

(TN5250 mode) Specifies the queue library to which system messages will be logged.

*Default:* \*LIBL

### **Device Type**

By default, the device type is always set to IBM.

### **WSCST Name**

(TN5250 mode) As declared on the AS/400 host for the created printer device.

Default: \*NONE

### **WSCST Library**

(TN5250 mode) As declared on the AS/400 host for the created printer device.

### **Auto Connect**

Specifies whether the NIC will automatically connect to the host.

Default: Disabled

### **Start/Stop Auto Connect**

Specifies whether the NIC should retry automatic connection to the host.

Default: 'Start' if Auto Connect is currently stopped, 'Stop' if Auto Connect is currently started.

## SNMP Configuration

The SNMP Configuration form allows you to configure SNMP trap managers and the e-mail alert features of NIC. It allows you to configure how SNMP alerts are processed by a SNMP trap manager, a Unix syslog logging daemon, and/or have e-mail notifications sent. Up to 10 SNMP trap managers and e-mail recipients may be specified. Individual alerts fall into one of 14 alert group categories, providing the ability to filter alert notices as desired.

### SNMP Manager Alert Posting Settings

The screenshot shows a configuration window titled "Alert Posting Configuration 1:". Inside, there is a section titled "SNMP Manager Alert Posting". At the top of this section is a checkbox labeled "Enabled", which is currently unchecked. Below the checkbox are three input fields: "SNMP Manager IP Address", "UDP Port", and "Community Name". Each field has a corresponding text label to its left and an empty rectangular input box to its right.

**Figure 14. SNMP Manager Alert Posting Configuration**

Specifies whether alerts from the enabled alert group categories for this configuration will be sent to the SNMP manager. If this option is enabled, the following information must be entered:

- SNMP Manager IP Address - specifies the IP address of the SNMP trap manager
- UDP Port - specifies the UDP port number used by the SNMP trap manager for receiving trap messages. Acceptable values are 162, and 49152 through 65535
- Community Name - up to 15 character string specifying the trap community name.

## Syslog Alert Posting Settings

### Syslog Alert Posting

Enabled

**Figure 15. SNMP Syslog Alert Posting Configuration**

Specifies whether alerts from the enabled alert group categories for this configuration will be sent to the Unix syslog daemon. If this option is enabled, the syslog daemon IP address must be entered in the syslog field in the System Information section of the Administration Configuration form.

Default: Disabled

## E-mail Alert Posting Settings

### Email Alert Posting

Enabled

Email Address   
(e.g. username@domain.com)

Short Email Format

Short Email Message Length

Send Test Message

**Figure 16. SNMP Email Alert Posting Configuration**

## SNMP Configuration

---

Specifies whether alerts from the enabled alert group categories for this configuration will be sent to the specified e-mail address. If this option is enabled, the following information must be entered:

- E-mail Address - specifies an e-mail address to which alert information will be sent
- Short E-mail Format - specifies whether a short (15-80 character) alert e-mail message should be sent.

If enabled, the message will contain the alert description, the severity level, device description, and device name (unless the length of the message exceeds the Short E-mail Message Length, in which case the message will be truncated).

If disabled, the message will contain additional information including the device description, device name and location, alert description, alert group, alert severity level, and printer status.

*Default:* Disabled

- Short E-mail Message Length - Specifies the maximum size of the short e-mail message. Acceptable values are 15 to 80 characters.

*Default:* 80 characters

- Send Test Message - Provides a way to test the validity of the e-mail address/SMTP server address. If checked, a test message will be sent to the specified e-mail address when the submit button is pressed.

*Default:* All alert groups are disabled by default.

If the alert message is to be sent to a cellular phone or pager, the Short E-mail Format option should be enabled. Once this option is enabled, you may specify the maximum e-mail message length (15-80 characters). When enabled, the message will contain the alert description, the severity level, device description, and device name (unless the length of the message exceeds the Short E-mail Message Length, in which case the message will be truncated).

## Chapter 3 SNMP Configuration

If the Short E-mail format is disabled, the message will contain additional information including the device name and location, alert description, alert group, alert severity level, and printer status.

To test the validity of the e-mail address and the SMTP server address, enable the Send Test Message option. If the Send Test Message box is checked, a test message will be sent to the specified e-mail address when the submit button is pressed.

### Alert Groups

#### Alert Groups (check to enable):

- |   |   |  |   |   |   |
|---|---|--|---|---|---|
| <input checked="" type="checkbox"/> Warning Alerts    | <input checked="" type="checkbox"/> Offline Alerts  | <input checked="" type="checkbox"/> Media Input Alerts | <input checked="" type="checkbox"/> Media Output Alerts | <input checked="" type="checkbox"/> Media Path Alerts | <input checked="" type="checkbox"/> Marker Alerts |
| <input checked="" type="checkbox"/> Cutter Alerts     | <input checked="" type="checkbox"/> Bar Code Alerts | <input checked="" type="checkbox"/> Scanner Alerts     | <input checked="" type="checkbox"/> Intervention Alerts | <input checked="" type="checkbox"/> Consumable Alerts | <input checked="" type="checkbox"/> Label Alerts  |
| <input checked="" type="checkbox"/> Power Cart Alerts | <input checked="" type="checkbox"/> RFID Alerts     |  |   |   |   |

**Figure 17. SNMP Alert Groups Configuration**

Specifies which alert groups are enabled for reporting for this configuration. When an alert occurs that is contained in one of the enabled alert groups, it will be posted to the specified SNMP manager, Unix syslog daemon, and/or e-mail address. The following table describes which printer events belongs to which Alert Group.

*Default:* All alert groups are enabled by default.

Table 7. Alert Groups and Printer Events

Alert Group	Printer Events
Offline	Printer is Offline Hold Print Time Out
Warning	COMM Check Invalid Address CU Time Out CU Not Enabled File System Full File Exist Hex Dump Mode Half Speed Mode Printer Warm Print Head Warm 2B-Toner Density Too High 2C-Toner Density Too Low
Media Input	Load Paper Paper Out Time Out Fanfold Paper Empty No Fanfold Paper 63-CutSheet Feeder Fail Cutsheet Pick Miss No Paper Tray Paper Jam at Entrance Cutsheet Cover Open Cutsheet Paper Empty Tray Mismatch

**Table 7. Alert Groups and Printer Events**

<b>Alert Group</b>	<b>Printer Events</b>
Media Output	Stacker Full Stacker Jam Time Out Stacker Full Time Out Stacker Fault Time Out Stacker Jam Stacker Fault Stack Over Flow Stack Under Flow Stacker Fail Stacker Interlock Fail Stacker Not Ready
Media Path	Clear Paper Jam Paper Jam Time Out Paper Jam Fuser Paper Jam Exit Cutsheet Path Open Paper Jam at Drum Paper Jam at Fuser Paper Jam at Exit Tractor MTR FWD Speed Error Tracker MTR BKWD Speed Error Paper Jam at Entrance Cutsheet Motor Fail Cutsheet Feeder Fail Clear Jam at Fuser Input Clear Jam at Fuser Exit Clear Jam Near TOF Lever



Table 7. Alert Groups and Printer Events

Alert Group	Printer Events
Marker	Ribbon Stall Time Out Ribbon Ink Out Ribbon Stall Ribbon Drive Shuttle Over Speed Ribbon Fault Ribbon Detected Print Head Up Ribbon Broken Ribbon Load Bad Ribbon Take-up Full 2A-Toner Empty Add Toner Install Toner Cup
Cutter	Cutter Fault Cutter Fail
Barcode	Barcode Fail Specification Barcode Quiet Zone Too Small Barcode Improper Data Format
Scanner	Unscannable Check Media Poor Scanning Check Head and Heat Poor Scanning Inspect Head Poor Scanning Check Media Contrast Too Low Check Media
Intervention	These are error messages that need some kind of user intervention to solve them.
Consumable	Ribbon Low Toner Low
Label	Label Present Gap Not Detected

Table 7. Alert Groups and Printer Events

Alert Group	Printer Events
Power Cart	Recharge Battery Batt High Volt Batt Low Volt
RFID	RFID Tag Failed RFID Max Retry RFID Comm Error RFID Read-Only Tag

**NOTE:** Not all of the alerts are available on all of the printers. The alerts available for monitoring will depend on the printer type and the options installed on the printer.

## Administration Configuration

The Administration Configuration form is broken down into general print server-related settings and password security.

### System Information

#### Administration

##### System Information

NOTE: Changes in server name setting only take effect after you reset the PrintNet Enterprise from the [System](#) page.

Name	<input type="text" value="M_09C825"/>
Description	<input type="text"/>
Location	<input type="text"/>
Contact	<input type="text"/>
Printer Serial Number	<input type="text"/>
Syslog	<input type="text"/> (eg 204.191.175.114)
Email	<input type="text"/> (eg. username@domain.com)
SMTP server	<input type="text"/> (e.g. 204.191.175.114 or smtp.domain.com)
DNS server	<input type="text" value="10.1.3.100"/> (eg 204.191.175.114)

**Figure 18. Administration Configuration, System Information**

The System Information form allows you to specify the following information about the printer:

### Name

Name given to the print server in Novell and Windows environments. The default name is "M\_XXXXXX" where "XXXXXX" equals the last six digits of the network adapter's Ethernet address. (e.g. M\_031C1A). For the WLAN Adapter, the default name is "M302\_XXXX" where "XXXX" equals the five digit adapter serial number.

### Description

Optional field to help identify the printer's features and capabilities.

### Location

Optional field to help identify the printer's physical location.

### Contact

Optional field to help identify the individual or group responsible for the printer.

### Printer Serial Number

Allows the user to enter the printer serial number. The field is blank by default.

**NOTE:** If the user has not entered a serial number through one of the NICs, depending on the printer type, the printer may use its internal serial number from EEPROM. If EEPROM is blank, i.e. no serial number on the board, it will use the MAC address of the embedded NIC, embedded wireless NIC, or external NIC, respectively, as the printer's serial number.

### Syslog

Specifies the IP address of a host running the SYSLOG daemon. NIC debugging or printer logging information can be sent to the IP address.

### Email

Defines the user email address to receive printer and job logging information from log paths on the NIC.

Default: Unconfigured (empty).

### SMTP Server

Specifies the IP address or domain name of the SMTP server to be used for processing email messages generated by the NIC.

Default: Unconfigured (empty).

### DNS Server

Specifies the IP address of the domain name server to be used for resolving host names (e.g. host.domain.com) to IP addresses (e.g. 192.168.0.42).

Default: Unconfigured (empty).

**NOTE:** If the DNS server field is initially blank, the NIC will automatically use the IP address of the DNS server and enter it in the DNS server field when DHCP is enabled.

## Passwords

---

Passwords			
NOTE: Reauthorization is necessary after changing a password.			
Root Password	Old: <input type="text"/>	New: <input type="text"/>	Confirm: <input type="text"/>
Guest Password	Old: <input type="text"/>	New: <input type="text"/>	Confirm: <input type="text"/>

**Figure 19. Administration Configuration, Passwords**

Only a user with root privileges can alter the NIC's settings. Guest users can only view settings but cannot alter them. Both types of users can be assigned passwords. To change a password, type in the old password in the "Old" field. Then type the new password twice: once in the "New" field, and once in the "Confirm" field.

*Default:* No passwords for root or guest users.

## System Configuration

---

### System

---

NOTE: The following actions will immediately shut down all services on the WLAN PrintNet Enterprise and reset the unit.

<input type="button" value="Reboot"/>	This will reboot the WLAN PrintNet Enterprise.
<input type="button" value="Default"/>	This will reboot the WLAN PrintNet Enterprise with factory default settings.

**Figure 20. System Configuration**

The System Configuration form allows you to change the NIC's operation mode. Select "Reboot" to re-power the print server. Select "Default" to reset the print server and have it come up with factory default settings.

## Security Configuration

---

The Security Configuration form allows you to configure the NIC's Kerberos authentication settings and to obtain the authenticated information. Kerberos is only available when using Symbol 41X1 radio cards.

### Kerberos Configuration

---

This section covers the configuration of Kerberos related settings. The two configuration settings include:

- **Print Server Settings** – Used to configure Kerberos settings related to the Print Server.
- **Key Distribution Center (KDC) Settings** – Used to configure the Kerberos settings related to the Kerberos server.

### Print Server Settings

- **Print Server Name** – The Print Server name is used in the KDC database and can be configured in the Administration page. If this name is changed, the corresponding name in the KDC database must be changed accordingly to match it.

Default: “<prod>\_xxxxxx” where “xxxxxx” is the serial number or the last six digits of the network adapter’s Ethernet address. “<prod>” is the product model number (e.g. M302\_01234).

- **Renew Lifetime** – The maximum time allowed before a new Kerberos password is needed. If the password has not been changed within the renew lifetime, a warning message displays in the next logon. If the renew lifetime is zero, there is no time limit imposed on the password.

Default: 0 seconds (no limit).

- **Enable Kerberos Authentication** – This check box is used to enable/disable the Kerberos authentication within the Print Server. If it is selected, the Print Server uses Kerberos to authenticate with the Access Point during its boot up process.

Default: disabled (i.e. the check box is not selected).

### Key Distribution Center (KDC) Settings

- **KDC Port** – The TCP port of the Kerberos server.

Default: 88.

- **KDC Name** – The Kerberos server name.

Default: krbtgt

- **KDC Realm** – The Kerberos realm in which the Kerberos server, the Access Point, and the Print Server are operating.

Default: LOCALREALM

- **Clock Skew** – The maximum time difference allowed between the Kerberos server and the Print Server. This has to be the same setting in the Access Point.

Default: 300 seconds.



## Credentials Information

---

- **Ticket Lifetime** – The maximum time allowed before the Print Server is required to get a new ticket.

Default: 43200 seconds

## Credentials Information

---

This section displays the Print Server's principal and its Kerberos ticket credentials after the Print Server has authenticated with the Access Point.

## Status

---

The Status menu items allow you to view the current status of both the printer and the network. The submenu items available are as follows:

- **I/O Port** - this menu item allows you to view the current status of the printer, including the print jobs that are queued or are currently active.
- **Network** - this menu item allows you to view the current status of the network connection.

## Status - I/O Port

---

The I/O Port Status form allows you to remotely see what is happening on the NIC I/O port. The port's status and a list of active and queued jobs will be displayed. You can cancel a job (as long as you have permission) by clicking the Cancel icon beside the desired job. If you see "waiting" in the "Status" line, this indicates the network adapter is either waiting for data from the host or for feedback from the printer. If you see "blocked" in this line, this indicates the printer is not allowing the NIC to send any more data. The printer could be busy processing data it has already received or it could be in an error state.

The printer status display is automatically refreshed every minute.

## Chapter 3 Status - Network

---

**NOTE:** You cannot cancel a print job with an IPDS Emulation. Do not click the Cancel icon.

The printer's buffer size may not allow you to monitor the real time status of the printer and the print job at the same time. The status feedback to the host usually reads "printer idle" unless the print job is significantly large.

### Status - Network

---

This form allows you to view the current status of the network. The statistical data provided is broken down by network protocol. You can use this form to troubleshoot network-related problems.

---

# 4

## *Windows Configuration*

---

### **Overview**

This chapter details a complete Windows configuration setup including:

- Identifying the NIC on the network using TCP/IP as the underlying protocol
- Configuring the NIC with its mandatory TCP/IP settings (IP address and subnet mask)
- Configuring a new printer on the Windows station

---

### **Windows Environment Description**

The NIC supports network printing under Windows environments by using TCP/IP. In a Windows NT<sup>®</sup> setup, pure TCP/IP is used as the network protocol whereas with Windows 95/98<sup>®</sup> or Windows Me<sup>®</sup>, NetBIOS is used over TCP/IP.

The ideal configuration is a network printer defined on the NT/2000 server to be shared by Windows 95/98/Me clients. However, any Windows station can also go directly to the NIC.

## Windows NIC Configuration

---

The IP address and subnet mask are mandatory TCP/IP settings and are needed before the print server can be detected on the network. There are also additional optional settings. This section offers alternative methods for configuring your NIC in a Windows environment and describes some of the more common optional settings available.

### Mandatory

---

Since TCP/IP is used for Windows printing, the NIC must be configured with a minimum of an IP address and subnet mask before it can be seen on the network.

### Optional

---

Additional settings, like routing entries, can be configured. This allows communication across subnets when no other router exists.

You can configure the NIC done from the printer control panel, Web browser, host commands, or other Printronix utility software. To configure these options, see “Configuration Tools” on page 26.

### Configuration Using ARP

---

To configure the NIC with its IP settings using a manual `arp` command:

1. Log on to a Windows station with TCP/IP loaded and located on the same subnet as the NIC.
2. Find the Ethernet address for the NIC on the configuration printout. It must be entered as part of this procedure.

---

## Configuration Using ARP

3. Use the `arp` command to add an entry into the Windows station ARP table for the NIC. This is the most common syntax for this command:

Syntax:

```
arp -s ipaddress ethernetaddress
```

Example for Microsoft® TCP stacks:

```
arp -s 192.75.11.9 00-80-72-07-00-60
```

This example specifies a NIC using IP address 192.75.11.9 and Ethernet address 00-80-72-07-00-60.

4. Check if the ARP entry was accepted.

```
arp -a
```

You should see an entry in the listed ARP table with the IP address and Ethernet address specified in Step 3.

5. Ping this IP address to see if the NIC can be seen on your network.

At this point, you should be able to communicate with the NIC from your local Windows station. This means the print server knows about an IP address and subnet mask and has these settings in its current memory. However, if the NIC is power cycled, these settings will disappear unless you store them into flash memory. To do this:

- a. Load a Web browser on your Windows station and direct it to the URL:

```
http://NICIPaddress/networkConf.html
```

(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a “User ID” and password first, type `root` for the ID and press ENTER at the password prompt (since there is no password by default).

- b. At the “Network Configuration” HTML form that displays, click in the field below the “IP Address” heading and type in the IP address for the NIC.

- c. Under the “Subnet Mask” heading, enter the NIC subnet mask.

**NOTE:** If you would like to communicate with the NIC from across routers, you will need to fill in an entry within the “Routing” section. Please see “Communicating Across Routers” on page 88 for more details.

6. Click on the SUBMIT button when done and physically repower the printer to make the new settings take effect.

### Communicating Across Routers

---

Since Windows environments rely on TCP/IP to communicate with the NIC, crossing routers becomes an issue.

After you have followed one of the NIC configuration methods mentioned, most likely you will only be able to communicate with the print server from the same subnet. This means any hosts across a router will not be able to see your NIC. In order for hosts across a router to see your NIC, store a default router/gateway within the print server so that any packets destined for another subnet get forwarded to this router automatically. The router (or series of routers) can then take over, ensuring the packets get to their final destination on another subnet on your network.

To configure a default router/gateway within the NIC:

1. Load a Web browser on your Windows station and direct it to the URL:

`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a “User ID” and password first, type in `root` for the ID and press ENTER at the password prompt (since there is no password by default).

2. At the “Network Configuration” HTML form that displays, click in the first field below the “Gateway” heading and type in the IP address of the default router/gateway for the NIC subnet.

## Changing Workgroup Names

---

3. Click on the SUBMIT button when done and physically repower the print server to make the new settings take effect.

## Changing Workgroup Names

---

Windows environments define groups of related computers as “workgroups.” By default, “WORKGROUP” is the name that is assigned to the NIC workgroup. However, you may want to change this to suit your network better. To do this:

1. Load a Web browser on your Windows station and direct it to the URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).
- NOTE:** If prompted for a “User ID” and password first, type in `root` for the ID and press ENTER at the password prompt (since there is no password by default).
2. At the “Network Configuration” HTML form that displays, search for the “Windows (NetBIOS TCP/IP)” section and highlight the “Workgroup Name” field.
3. Type in the new workgroup name for the NIC.
4. Click on the SUBMIT button when done and physically repower the print server to make the new settings take effect.

### Changing Destination Names

When defining some printers within Windows environments, the NIC requires that you specify a predefined destination rather than any name you would like. For example, when creating a new printer under Windows NT, a screen similar to Figure 21 displays.

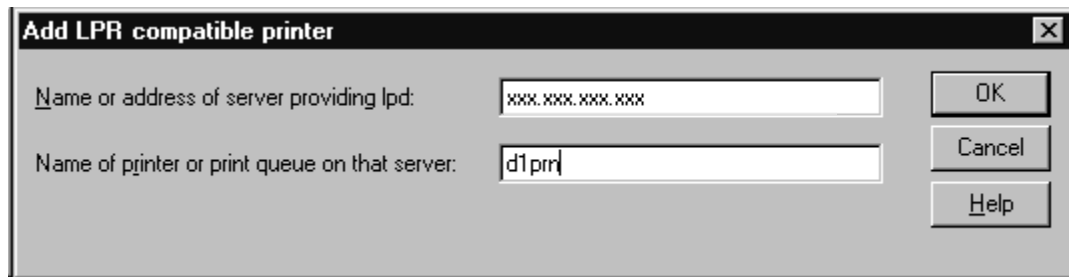


Figure 21. Windows NT Print Setup Dialogue Box

The first field requires the IP address for the NIC, and the second field must be filled in with a valid destination from the print server (e.g., d1prn). Otherwise, LPR will not be able to access the printer. Table 8 outlines the default destinations to choose from.

Table 8. NIC Default Destinations

Destination	Mapped I/O Port
d1prn	PRN
d2prn	PRN
d3prn	PRN
d4prn	PRN
d5prn	PRN
d6prn	PRN
d7prn	PRN
d8prn	PRN



## Changing Destination Names

---

This name can be changed to something more meaningful using the built-in HTML forms. To do this:

1. Load a Web browser on your Windows station and direct it to the URL:

**http://NICIPaddress/destConf.html**

(e.g., **http://192.75.11.9/networkConf.html**).

**NOTE:** If prompted for a “User ID” and password first, type in **root** for the ID and press ENTER at the password prompt (since there is no password by default).

2. At the “Print Path Configuration” HTML form that displays, select a destination link from the top of the page to bring up the appropriate destination form. By default, you should see a line near the top of the form showing the destinations listed in Table 8.
3. Once the desired destination HTML form displays, highlight the “Name” field and type in the new name for this destination.
4. Click on the SUBMIT button when done and physically repower the print server to make the new setting take effect.

## Windows Host Configuration

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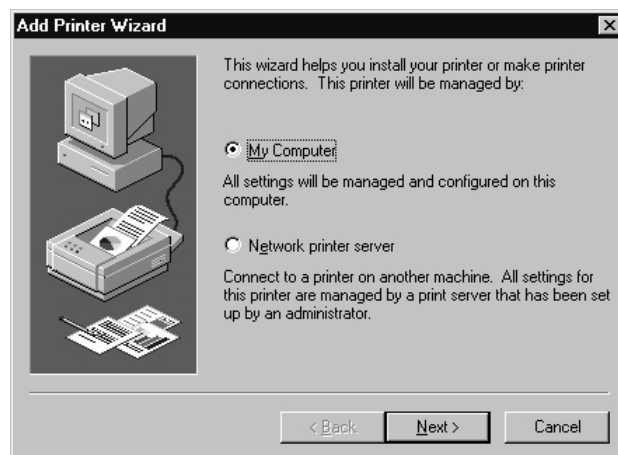
This section covers Windows 2000, Windows NT, Windows Millennium, Windows 95/98, Windows 3.1, and Printronix Printing System (PPS) new printer setups.

### Windows NT 4.0 Host Setup

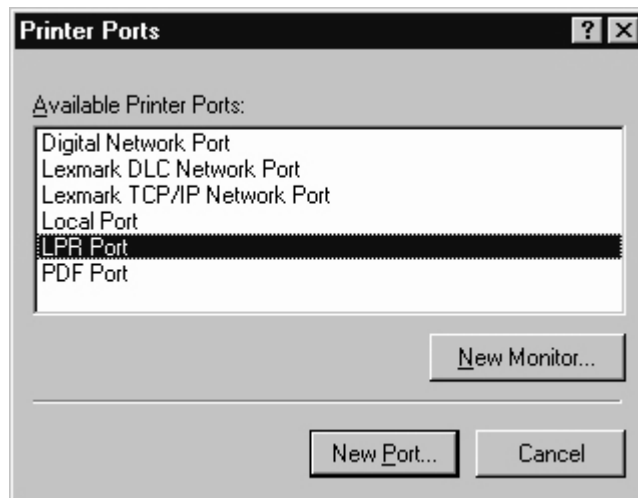
---

This installation procedure assumes that the NIC adapter is configured with the correct IP address, subnet mask and gateway (if required). In addition, the administrator can “ping” and Telnet to the NIC adapter from the server console. If this is not the case, use the printer front panel to configure the NIC adapter before proceeding.

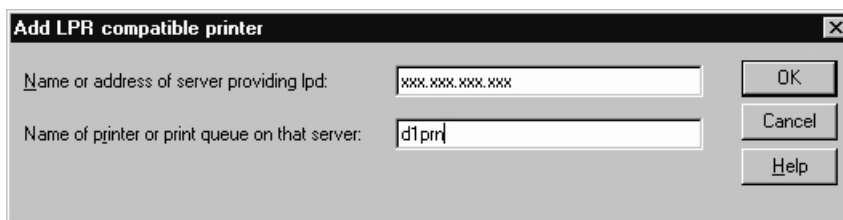
1. Click the **Start > Settings > Printers**.
2. Double-click the **Add Printer** icon. The Add Printer Wizard window displays.



3. If necessary, select **My Computer** and click **Next**.
4. Click **Add Port**.



5. Double-click **LPR Port**. If LPR Port is not listed, the Microsoft TCP/IP Printing service is not installed. To install the Microsoft TCP/IP Printing service, refer to "Installing Microsoft TCP/IP Printing" on page 321.



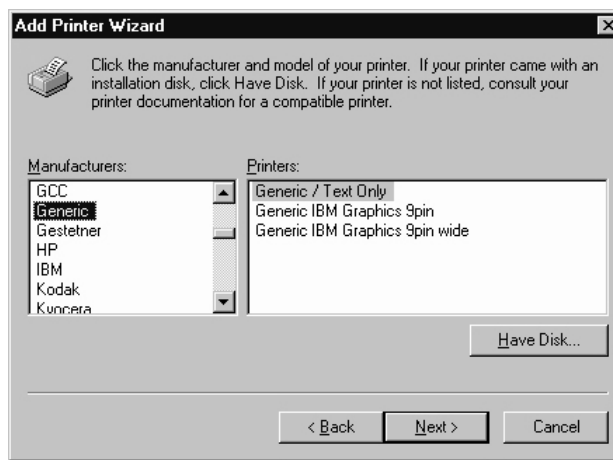
6. Enter the **IP address** of the NIC in the **Name or address of server providing lpd** field.
7. Enter the name of the print queue in the **Name of printer or print queue on that server** field.

**NOTE:** The name must be a name of an existing destination/queue on the NIC, and must be lowercase by default. You will most likely use d1prn.

## Chapter 4 Windows Host Configuration

---

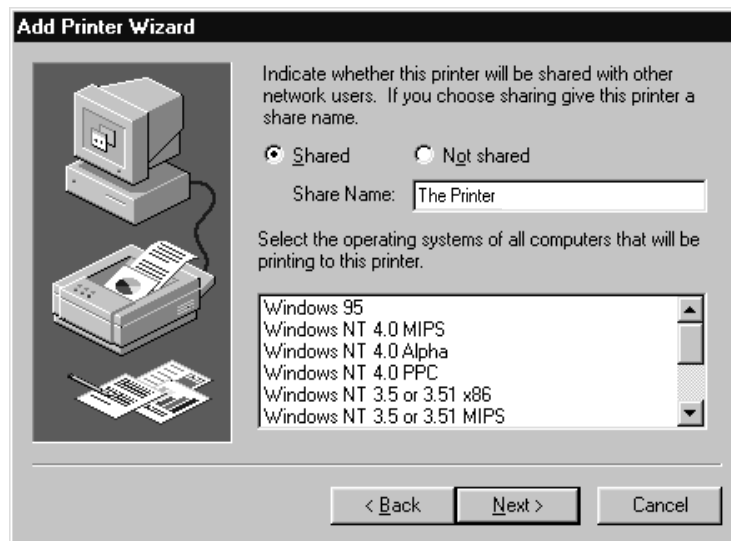
- Click **OK** then **Close**. The Add Printer Wizard dialog box reappears with the server address you entered added to the list.
- Click **Next**.



- Select **Generic** in the **Manufacturers** pane and click **Next**.
- NOTE:** If you do not have the printer driver files, go to [www.printronix.com](http://www.printronix.com) to download the files.
- Enter a name for this printer in the **Printer name** field and click **Next**.

## Windows NT 4.0 Host Setup

---

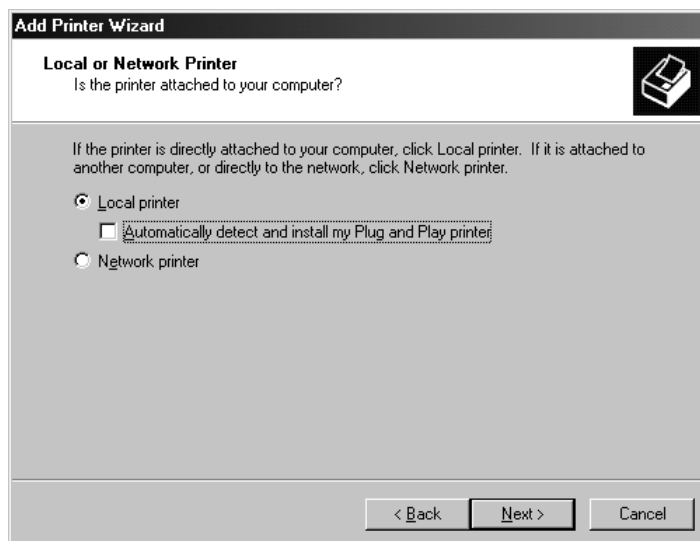


12. Determine if the printer is shared with other network users. If it is shared, select the share name and operating system(s) of the other workstations that may use this printer.
13. Click **Next**.
14. Click **Finish**. Printing a test page is recommended. If you have any problems during or after installation, see "Windows NT 4.0 Or 2000 Host Setup Problems" on page 321.

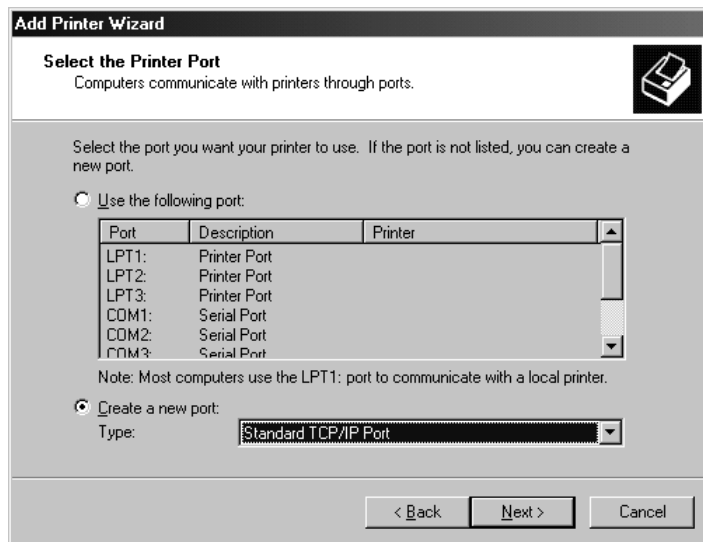
## Windows XP/2000 Host Setup

This installation procedure assumes that the NIC adapter is configured with the correct IP address, subnet mask and gateway (if required). In addition, the administrator can “ping” and Telnet to the NIC adapter from the server console. If this is not the case, use the printer front panel to configure the NIC adapter before proceeding.

1. For Windows 2000: select **Start ▶ Settings ▶ Printers**.  
For Windows XP: select **Start ▶ Printers and Faxes**.
2. For Windows 2000: double click the **Add Printer** icon.  
For Windows XP: click **Add A Printer**.  
The **Add Printer Wizard** window displays.
3. Click **Next**.



4. If necessary, uncheck the **Automatically detect and install my Plug and Play printer** box.
5. Click **Next**.



6. Click **Create a new port** and select **Standard TCP/IP Port** from the pull down menu.
7. Click **Next**. The Add Standard TCP/IP Printer Port Wizard displays.
8. Click **Next**.

## Chapter 4 Windows Host Configuration

---

**Add Standard TCP/IP Printer Port Wizard**

**Add Port**  
For which device do you want to add a port?

Enter the Printer Name or IP address, and a port name for the desired device.

Printer Name or IP Address: xxx.xxx.xxx.xxx

Port Name: xxx.xxx.xxx.xxx

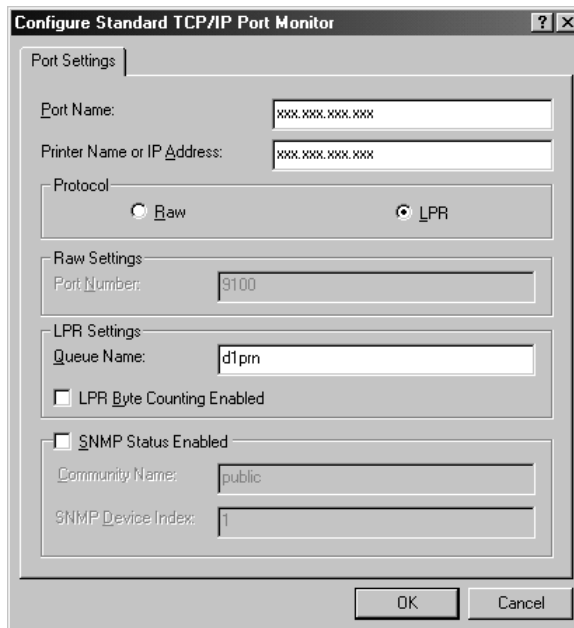
< Back   Next >   Cancel

9. Input the printer name or IP address in the “Printer Name or IP Address” field. Click **Next**.

**NOTE:** By default, the Port Name value is identical to the Printer Name or IP Address.

10. Select **Custom** and click **Settings....**The Configure Standard TCP/IP Port Monitor dialog box opens.





11. Complete the Port Settings tab as desired:

- **Raw.** (The default.) Make sure “Raw” is selected in the “Protocol” field. Leave the setting at 9100 (the default) in the “Raw Settings Port Number” field.
- **LPR.** To select the LPR setting, click **LPR** in the “Protocol” field. In lowercase characters, type the desired queue name of d1pm through d8pm in the “LPR Settings Queue Name” field.
- **SNMP Status Enabled.** Check the **SNMP Status Enabled** box if you want the status returned using SNMP. You must also enter the appropriate information in the “Community Name” and “SNMP Device Index” fields.

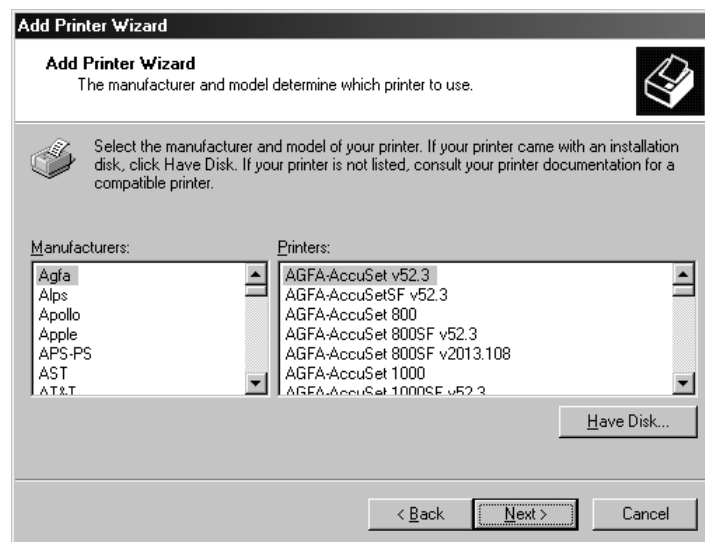
Upon completion, click **OK**. The Port Settings text box disappears and the Additional Port Information Required text box reappears.

## Chapter 4 Windows Host Configuration

12. Click **Next**.

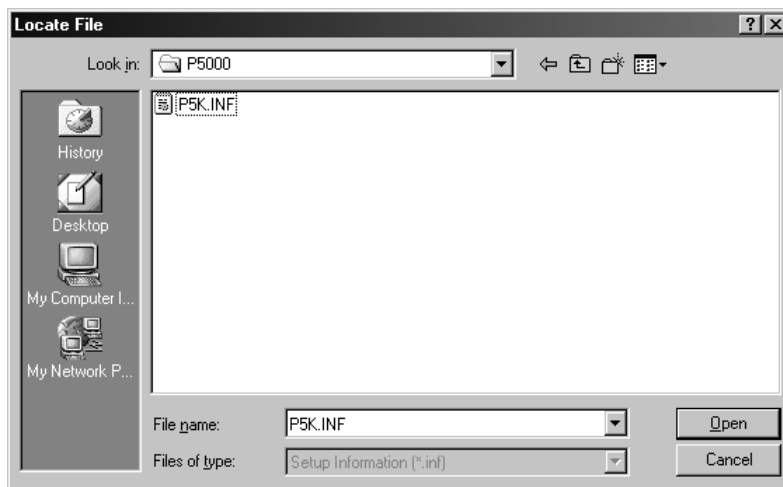


13. Click **Finish**. The Add Printer Wizard window appears.



14. Click **Have Disk**.

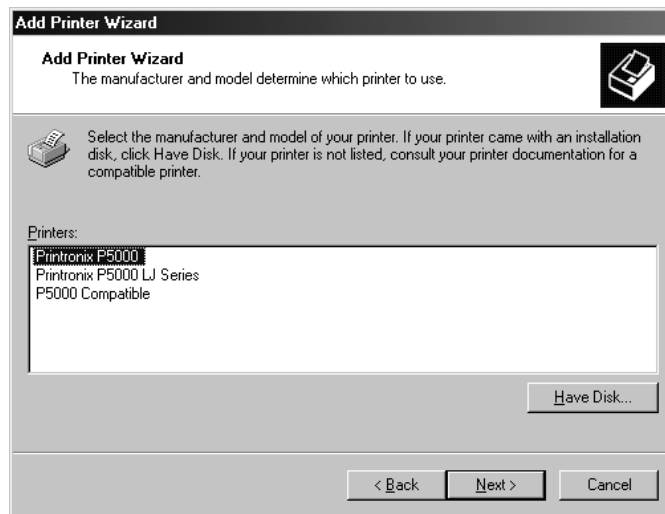
**NOTE:** If you do not have the printer driver files, go to [www.printronix.com](http://www.printronix.com) to download the files.



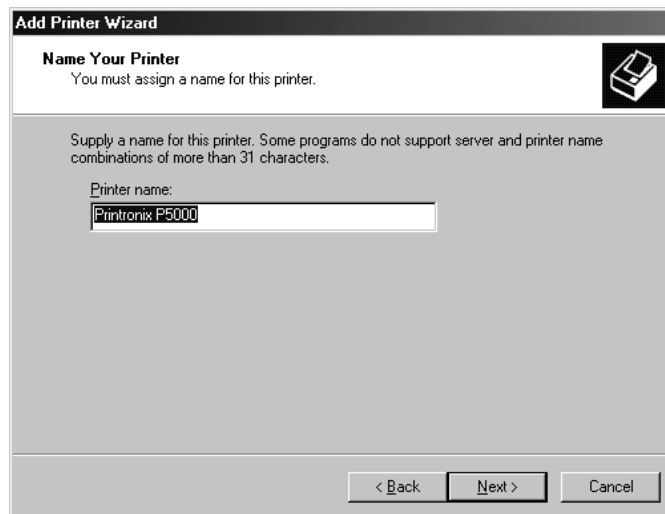
15. Click **Browse** and locate the files.

**NOTE:** The figure above shows the installation of the P5000 printer driver.

## Chapter 4 Windows Host Configuration



16. Click the necessary printer under **Printers**.

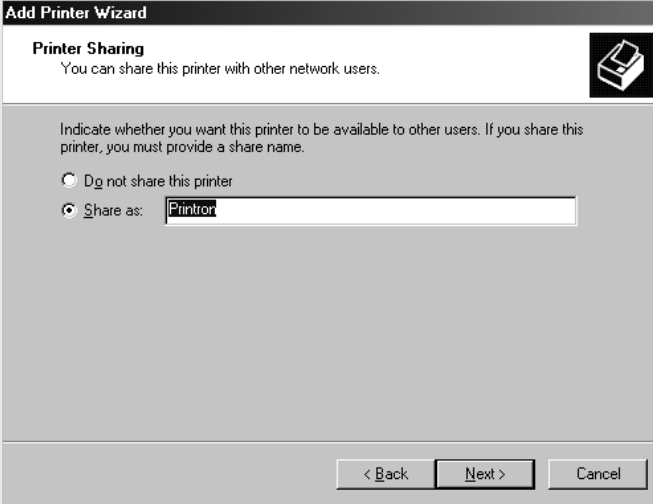


**NOTE:** By default, the printer you selected appears as the printer name.

17. Click **Next**.

## Windows XP/2000 Host Setup

---



**Add Printer Wizard**

**Printer Sharing**  
You can share this printer with other network users.

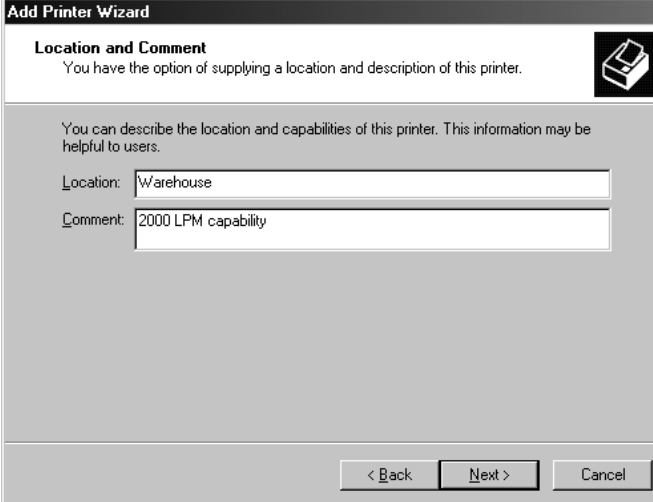
Indicate whether you want this printer to be available to other users. If you share this printer, you must provide a share name.

Do not share this printer

Share as:

< Back   Next >   Cancel

18. Click **Share as**, then **Next**.



**Add Printer Wizard**

**Location and Comment**  
You have the option of supplying a location and description of this printer.

You can describe the location and capabilities of this printer. This information may be helpful to users.

Location:

Comment:

< Back   Next >   Cancel

19. Enter information in the **Location** and **Comment** fields as necessary, then click **Next**.

20. Click **Next** to print a test page.

## Chapter 4 Windows Host Configuration



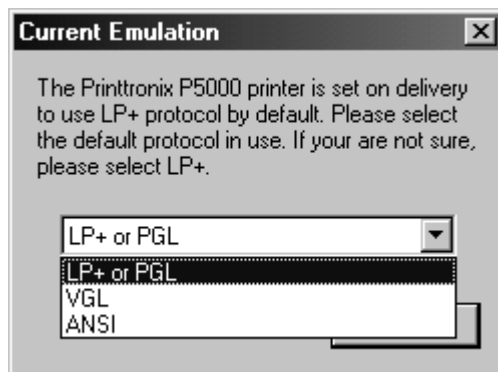
21. Click **Finish**. If you have any problems during or after installation, see “Windows NT 4.0 Or 2000 Host Setup Problems” on page 321.



## Windows XP/2000 Host Setup

---

22. If the Digital Signature Not Found dialog box opens, click Yes to continue the installation. The Current Emulation dialog box opens.



23. If necessary, select the emulation you want to install and click **OK**.
24. Click **OK** to confirm correct printing.

## Windows NT 3.51 Host Setup

To configure a new printer on a Windows NT 3.51 station:

1. Open the Control Panel.
2. Double click **Printers**.
3. Select **Create a Printer** from the **Printer** menu to display the dialogue box in Figure 22.

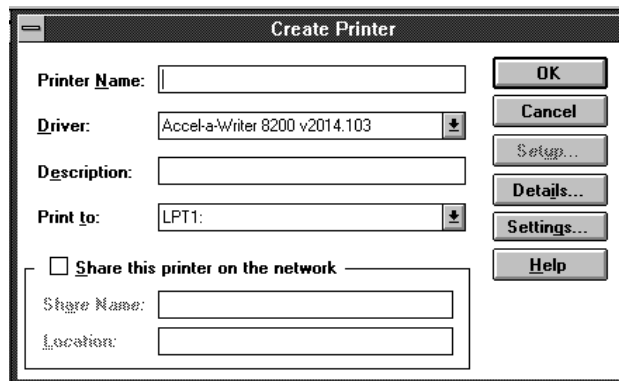
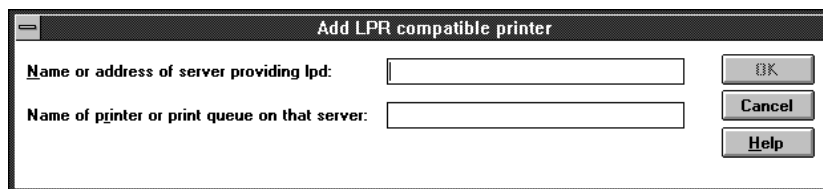


Figure 22. Create a Printer Dialogue Box

4. Define a name to represent this print setup and select the appropriate driver for the printer that will be used in this setup. For printer driver, choose **generic text**, **Epson FX1050**, or **Proprinter**.
5. Under the **Print To** field, select **Other....**



6. Select **LPR Port** from the list that displays, and click **OK** to bring up a dialogue box similar to the one in Figure 23.



**Figure 23. Add LPR Compatible Printer Dialogue Box**

7. Type in the IP address or host name of the NIC in the first field.
8. Type in the name of a predefined destination/queue on the NIC in the second field.

**NOTE:** This name must be a name of an existing destination/queue on the NIC, and it must be lowercase by default. You will probably use `d1prn`.

9. Click **OK** when you have specified these two fields.

You now have a new network printer which relies on the standard TCP/IP print protocol, LPD, to print remotely to a printer with the NIC.

## Windows Me or 9x Host Setup

---

To configure a new printer on a Windows 9x station:

1. Select **Start** ▶ **Settings** ▶ **Printers**.
2. Double click the **Add Printer** icon.
3. Select **Network Printer** from the second window of the Add Printer wizard that loaded.
4. At the next window, click **Browse** to help fill in the network path of this printer. The Browse for Printer dialog box displays.
5. Double click on the appropriate workgroup containing the NIC. By default, the print server falls under **Workgroup**.
6. Continue searching the network until you see the NIC name, M\_XXXXXX, where XXXXXX equals the last six digits of the print server Ethernet address found when a configuration is printed.
7. Once you see the NIC, double click on it to display a list of predefined destinations/queues from which to choose.
8. Select a destination/queue that will use `dlprn`.
9. Click **OK** once you have selected a destination.
10. Back at the network path window, select **Next** since this path should now be filled in for you.
11. At the next window, select the appropriate print driver and click **Next**.
12. Fill in a name for this new network printer at the next window and decide if you want this to be the default printer. This printer name can be anything you would like as long as it is unique.
13. When prompted for a test page, select either **Yes** or **No** depending on the state of the attached printer, and click **Finish**.

**NOTE:** Windows may ask for a disk or CD-ROM to load the appropriate printer driver to complete this new printer setup.

There should now be a new printer icon within the Printers folder. This new network printer relies on NetBIOS over TCP/IP as the underlying protocol to print to the NIC.

## Printronix Printing System (PPS) Host Setup

---

Printronix Printing System is a direct socket printer port for Windows 9x/Me/NT operating systems. It allows hosts to print directly to a TCP port number on NIC. PPS is not required for Windows 2000.

To configure a PPS port for a printer on a Windows station, you will need to:

1. Insert the software starter kit CD into the CD drive.
2. Load the File Manager or WinFile and look on the CD for a PPS.ZIP file.
3. Double click PPS.ZIP to extract all files within it to a directory on the Windows station.
4. Once extracted to a directory, find the **Setup** file and double click it to load the InstallShield Wizard.
5. Answer the prompts throughout the Wizard and select **Yes** to restart your computer at the end.
6. Once your computer is rebooted, open the **Settings ▶ Printers** folder to view your existing printers.

**NOTE:** PPS will only work with an existing printer. Therefore, if you do not have an existing printer that you can alter, create one now using any port settings you would like. These will be changed in the following steps.

7. Select the printer you want to use with PPS and click the right mouse button to bring up a sub-menu.
8. Select **Properties** from this menu to display the current settings for this printer.
9. Click the **Details** tab to display the printer port settings.
10. Click the **Add Port** button. The Add Port dialog box opens.
11. Click the **Other** button.
12. Click **TCP/IP Printer Port** within the **Other** list.
13. At the next dialog box that displays, fill in the host name or IP address of the NIC in the first field.

14. Fill in a valid TCP port number on the NIC in the second field. The choice is 4400 or 9100 for PRN.
15. Click **OK** when done to return to the **Details** window. You should now see something relating to **PPS Port** within the **Print to the following port:** field.
16. Click **OK** to close this printer properties window.

You now have a new network printer which relies on PPS to print remotely to a printer off of the NIC.

### Windows 3.1 Host Setup

---

If you are running Windows 3.1 stations on your network, you will need to rely on either TCP/IP or IPX to print to the NIC. If IPX is used, you will have a print queue defined on a Novell file server to which your Windows 3.1 stations will send their print jobs. The NIC will then service this print queue as either a PSERVER or an RPRINTER. Please see Chapter 5, "Novell Configuration" for further details.

If you want to rely on TCP/IP, you will need a third party TCP stack loaded onto your Windows station since TCP/IP support did not automatically come with Windows until the introduction of Windows NT and Windows 95. You may also be running a third party stack if you decided not to use a Microsoft operating system.

Some common TCP stacks are FTP Software's<sup>®</sup> OnNet<sup>®</sup>, NetManager's<sup>®</sup> Chameleon<sup>®</sup>, and Frontier Technologies<sup>®</sup> SuperTCP<sup>®</sup>. In each case, they allow your Windows 3.1 station to communicate with other TCP/IP devices. This means you can send print jobs to the NIC as well.

## Windows 3.1 Host Setup

---

The most common print method offered with Windows TCP stacks is LPR/LPD, a multi-platform remote printing protocol used on everything from PCs to mainframes. The LPR print setup is very simplistic, involving only two parameters:

1. **NIC IP address.** The IP address or host name of the print server to which you want to print.
2. **NIC destination/queue.** A pre-defined name on the print server telling the device to which I/O port to send the jobs. The standard name for the PRN port is `d1prn`.

**NOTE:** This destination name is case sensitive and, by default, all names are lowercase.

**Chapter 4** Windows Host Configuration

---

---

# 5

## *Unix Configuration*

### **Overview**

---

This chapter details a complete Unix setup including:

- Configuring the NIC with its mandatory TCP/IP settings (e.g., IP address and subnet mask).
- Configuring the Unix host station with a new printer.

### **Unix Environment Description**

---

The NIC supports network printing under various TCP/IP environments including all variations of Unix. Printing can come from multiple hosts directly or through central spooling machines.

## Unix NIC Configuration

---

There are mandatory settings needed before the print server can be detected on the network, as well as some additional optional settings. This section offers alternative methods for configuring your NIC and mentions some of the more common optional settings available.

### Mandatory

---

Since TCP/IP is used, the NIC must be configured with a minimum of an IP address and subnet mask before it can be seen on the network. To configure these options, see “Configuration Tools” on page 26.

### Optional

---

Additional settings, like routing entries, can be configured allowing for communication across subnets.

Configuration of the NIC can be done from the control panel or through host commands. To configure these options, see “Configuration Tools” on page 26.

### Using ARP

---

To configure the Ethernet Interface with its TCP/IP settings using a manual `arp` command, the syntax is:

```
arp -s ipaddress ethernetaddress
```

For the `aix` command, the syntax is:

```
aix -s ether ipaddress Mac_address
```

To use either of these commands:

1. Log on to a Unix station as **superuser** or **root**. This station must be located on the same subnet as the NIC since ARP is limited to subnets.



2. Find the Ethernet address for the NIC by printing a configuration or reading it from the control panel. It must be entered as part of this procedure.
3. Use the `arp` command to add an entry into the Unix station ARP table for this NIC. Here is the most common syntax for this command:

```
arp -s ipaddress ethernetaddress
```

Example for Microsoft TCP stacks:

```
arp -s 192.75.11.9 00:80:72:07:00:60
```

This example specifies a NIC using IP address 192.75.11.9 and Ethernet address 00:80:72:07:00:60.

4. Verify that the ARP entry was properly applied.  

```
arp -a
```

You should see an entry in the listed ARP table with the IP address and Ethernet address specified in step 3.
5. Try to `ping` this IP address to see if the NIC can be seen on your network.

At this point, you should be able to communicate with the NIC from your local Unix station. This means the printer knows about an IP address and subnet mask and has these settings in its current memory. However, if the NIC is shut off, these settings will be lost unless you store them in flash memory, as follows:

1. Load a Web browser on your Windows station and direct it to the URL:

```
http://NICIPaddress/networkConf.html
```

(e.g., `http://192.75.11.9/networkConf.html`).

- NOTE:** If prompted for a “User ID” and password first, type in `root` for the ID and press ENTER at the password prompt (since there is no default password).
2. At the “Network Configuration” HTML form that displays, click in the field below the “IP Address” heading and type in the IP address for the NIC.

3. Under the **Subnet Mask** heading, enter the NIC subnet mask.

**NOTE:** If you would like to communicate with the NIC from across routers, you will need to fill in an entry within the “Routing” section. Please see “Communicating Across Routers” on page 118 for further details.

4. Click the **Submit** button when done and physically repower the print server to make sure the new settings are in effect.

### Using RARP

---

RARP allows you to dynamically assign an IP address to the NIC upon bootup. To configure the NIC with its TCP/IP settings using RARP:

1. On your RARP server, make an entry in the `/etc/ethers` file for the NIC.

Syntax:

```
ethernetaddress NICIPaddress
```

Example:

```
00:80:72:07:00:60 192.75.11.9
```

2. Start the RARP daemon on the RARP server if not already running. If it is running, send an HUP signal to it with the `kill` command:

Syntax:

```
kill -HUP pid
```

where *pid* is the process ID of the RARP daemon.

3. Power on the NIC so that it immediately sends out an RARP request. Wait one minute to allow the address assignment process to complete. You should see the STAT LED on the NIC interface slow down, indicating it knows about an IP address to use.

4. Try to `ping` the NIC IP address from a local Unix station to see if it can be seen on your network.

**NOTE:** You will only be able to communicate with the NIC from a network station on the same subnet as the print server. The NIC needs to be told about a default router/gateway so any packets that come in from a different subnet can be returned via this gateway. Please see “Communicating Across Routers” on page 118 to set this up.

## Using BOOTP

---

BOOTP allows you to dynamically assign an IP address to the NIC upon startup. In addition, the BOOTP server can provide additional details like a default router/gateway address. To configure the NIC with its TCP/IP settings using BOOTP:

1. On your BOOTP server, make an entry in the `/etc/bootptab` file for the NIC.

Syntax:

```
NICIPname: \  
:sm=netmask: \  
:hd=homedirectory: \  
:bf=null: \  
:gw=defaultgateway: \  
:ht=ethernet: \  
:ha=ethernetaddress: \  
:ip=ipaddress: \  
:ts=timeserver: \  
:to=timezone:
```

Example:

```
spike: \  
:sm=255.255.255.0: \  
:hd=/usr/null: \  
:bf=null: \  
:gw=192.75.11.1: \  
:ht=ethernet: \  
:ha=008072070060: \  
:ip=192.75.11.9: \  
:ts=192.75.11.7: \  
:to=25200:
```

2. Turn the NIC on so that it immediately sends out a BOOTP request. Wait one minute to allow the IP address assignment process to complete. You should see the STAT LED (on the NIC interface) slow down, indicating it knows about an IP address to use.
3. Try to **ping** the NIC IP address from a network station to see if it can be seen on your network.

**NOTE:** You will be able to communicate with the NIC from network stations on different subnets if the print server has been told about its default router/gateway in the BOOTP response from the BOOTP server.

### Communicating Across Routers

---

Since Unix environments rely on TCP/IP to communicate with the NIC, crossing routers becomes an issue.

After you have followed one of the NIC configuration methods mentioned (other than the BOOTP method), most likely, you will only be able to communicate with the print server from the same subnet. This means any host across a router will not be able to see your NIC. In order to communicate across a router, store a default router/gateway within the print server so that any packets destined for another subnet get forwarded to this router automatically. The router (or series of routers) can then take over the process of ensuring the packets get to their final destination on another subnet on your network.

To configure a default router/gateway within the NIC:

1. Load a Web browser on your Windows station and direct it to the URL:  
`http://NICIPAddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password first, type in **root** for the ID and press ENTER at the password prompt (since there is no default password).

2. At the **Network Configuration** HTML form that displays, click the first field below **Gateway** and type in the IP address of the default router/gateway for the NIC subnet.
3. Click **Submit** when done and physically repower the print server to make sure the new setting is in effect.

## Unix Host Configuration

---

There may be times when you would prefer or have to perform the manual setup steps for a new printer definition. There may also be times when you require a less common print solution such as direct socket capabilities. This section covers these additional setups.

### Manual System V Host Setup

---

This setup involves any Unix operating system using System V print spooling (e.g., SCO, Solaris<sup>®</sup>, HP-UX<sup>®</sup>, DG/UX<sup>®</sup>, etc.). This means an interface file is used for each defined printer and, in the case of any System V print setup involving a NIC, the RSHD protocol is used to transfer data from the host to the print server.

To manually configure a new System V printer on a Unix station, create a dummy device file that acts as a locking mechanism between contending print jobs.

Syntax:

```
touch /dev/NICname.portname
```

where *NICname* is the host or IP name of the print server and *portname* is one of its four I/O ports.

Example:

```
touch /dev/spike.prn
```

## NIC Installation on HP-UX

---

LPR is supported in HP/UX Version 9.0 and greater. To configure a print queue using LPR, issue the following commands.

**NOTE:** Requires root privilege. The default BSD interface file “rmodel” will be used.

Syntax:

```
lpshut
lpadmin -pqueue_name -mmodel -v/dev/null
-orm[printer_ip] -orpd1prn -ob3
lpsched
accept queue_name
enable queue_name
```

queue\_name = any unique printer name

[printer\_ip] = IP address of the printer or the DNS name (without brackets)

d1prn = NIC remote printer name\*

**Explanation of command line:**

-m indicates the model rmodel

-v indicates the use of /dev/null as a file interlock to avoid contention

-orm is the name of remote Print Server

-orp is the name of the remote printer on the remote Print Server

-ob3 declares that the remote Print Server is a BSD type

**NOTE:** The “lpshut” command stops the HP spooling system; do not perform when print jobs are active.

The default NIC destination name is d1prn, however, this name can be changed. To verify the queue name, print an Ethernet Test Page or telnet to the adapter and run a “list dest” command.

To print to this queue, use normal lp syntax:

```
# lp -dqueue_name filename
```

## Solaris 2.6 – 7 NIC Setup

---

**NOTE:** Requires Superuser privilege in the borne shell. Assume that you can ping and Telnet to the adapter.

The IP address of the NIC adapter must be placed in the `/etc/hosts` file.

Syntax:

```
lpadmin -p [queue_name] -v /dev/null
lpadmin -p [queue_name] -i /usr/lib/lp/model/
netstandard
lpadmin -p [queue_name] -o dest=[host_name] -o
protocol=bsd -o timeout=60
lpadmin -p [queue_name] -s [host_name]!d1prn -I any
enable {queue_name}
accept [queue_name]
```

where

[queue\_name] = any name, but not the name in the `etc/hosts` file or `d1prn`

[host\_name] = name in `etc/hosts` file

### Troubleshooting

This installation procedure assumes that the NIC adapter is configured with the correct IP address, subnet mask, and gateway (if required). You can also ping and telnet to the NIC adapter.

Print an E-Net Test Page to verify the Ethernet settings.

See page 26.

The default NIC queue name is `d1prn`, however, the name can be changed. To verify the queue name, print an E-Net Test Page or telnet to the adapter and run a “list dest” command.

**NOTE:** Depending on the shell, precede the `!` character with a `\` to avoid shell script errors.

### Manual LPR/LPD Host Setup

---

The NIC also supports Unix operating systems which follow a BSD print system (e.g., SunOS 4.1.x). This means a printcap file is used to define all printers available on the host, and interface scripts are not commonly used. Instead, LPR/LPD printers are defined.

To manually configure an LPR/LPD printer on a BSD Unix system:

1. Define an entry for this new printer within the printcap file, `/etc/printcap`.

Syntax:

```
printername:
:sh:pw#80:mx#0:\
:rm=NICname:\
:rp=NICdestination:\
:lp=:\
:sd=/usr/spool/lpd/printername:\
:lf=/usr/spool/lpd/printername/log:\
:af=/usr/spool/lpd/printername/acct:
```

where *printername* is any name you would like to give to this new printer, *NICname* is the host or IP name of the print server, and *NICdestination* is one of the pre-defined destinations/queues on the device.

Example:

```
P5000:
:sh:pw#80:mx#0:\
:rm=spike:\
:rp=d1prn:\
:lp=:\
:sd=/usr/spool/lpd/ P5000:\
:lf=/usr/spool/lpd/ P5000/log:\
:af=/usr/spool/lpd/ P5000/acct:
```



2. Create the spool directory specified by the `sd=` entry in the printcap entry for this printer.

Example:

```
touch /usr/spool/lpd/ P5000
```

3. Create the log and account files specified by the `lf=` and `af=` entries in the printcap entry for this printer.

Example:

```
touch /usr/spool/lpd/P5000/log
touch /usr/spool/lpd/P5000/acct
```

4. Change permissions and ownership on the spool directory and everything within it.

Example:

```
chmod -R g+rwX,o+rX /usr/spool/lpd/ P5000
chmod -R daemon.daemon /usr/spool/lpd/ P5000
```

5. Start the printer daemon for this new printer.

Example:

```
lpc start P5000
```

You now have a new printer which relies on LPR/LPD to print to a NIC printer. Use the following command to test printing:

Syntax:

```
lpr -P printername filename
```

Example:

```
lpr -P P5000 /etc/hosts
```

## NIC Configuration for AIX 4

---

Before you set up the printer, it is good to know the ways a print job can be filtered.

1. **Standard processing.** Filtering is done on the printer with no processing on the host.
2. **Local Filtering.** Filtering is done on the host. Be sure to specify the printer model during install.

### Standard Processing

1. Enter SMIT select devices.
2. Select **Printer/Plotter**.
3. Select **Print Spooling**.
4. Add a **Remote** Print Queue.
5. Set the type of Remote Printing to **Standard processing**.
6. Enter the following Remote printer settings:

Name of queue	any_name, user selectable
Host Name of Remote Server	name in /etc/hosts file or the NIC IP address
Name of Queue on Remote Server	d1prn
Type of Print Spooler	BSD (Press the list button and choose BSD)

### Local Filtering

1. Enter **smitty mkvirprt**.
2. Add a **Remote** Print Queue.
3. Set the type of Remote Printing to **Local Filtering...**
4. Set the Printer Manufacturer to **IBM**.
5. Set the Printer Type to **IBM4202**.

### IMPORTANT

**You must change the printer emulation to Proprinter.**

6. Enter the following Remote Print Queue with Local Filtering settings:

Name of queue	any_name, user selectable
Host Name of Remote Server	name in /etc/hosts file or the NIC IP address
Name of Queue on Remote Server	d1prn
Type of Print Spooler	BSD (Press the list button and choose BSD)
Leave Pass-Through Flag	Yes

### Troubleshooting

This installation procedure assumes that the NIC adapter is configured with the correct IP address, subnet mask, and gateway (if required). In addition you can also ping and telnet to the NIC adapter.

To verify the NIC settings, print an E-net Test Page. See page 26.

The default NIC queue name is d1prn (in lower case), however the name can be changed. To verify the queue name, print an E-Net Test Page or telnet to the adapter and do a "list dest" command.

## **AIX Remote Queue Time-Out Setting**

---

Symptoms: Print jobs restart or queue goes down.

If the queue is set up for standard processing (not local filtering), add -T50 flag to rembak to the queue device stanza for the queue in /etc/qconfig

```
backend = /usr/lib/lpd/rembak -T50
```

If the queue was set up for local filtering edit the file /usr/lib/lpd/pio/etc/piorlfb and change the line;

```
typeset priorlfb_rbflags=""
```

to

```
typeset priorlfb_rbflags="-T50"
```

## Printing From AIX

---

Version 4.0 and higher of AIX® offers LPR/LPD support for network printing. This means, to set up a new printer under this operating system, you only need to define these two parameters:

1. **NIC IP address.** The IP address or host name of the print server to which you want to print.
2. **NIC destination/queue.** A pre-defined name on the print server telling the device to which I/O port to send the jobs. Most likely, you will use `d1prn` for the PRN.

## Printing With FTP

---

Print jobs can also be sent to the NIC using the File Transfer Protocol (FTP). To do this:

1. On your network station, change to the directory containing the file you want to print.
2. Open an FTP session with the NIC.

Syntax:

```
ftp NICIPaddress
```

3. Log in as `root`.
4. At the password prompt, press ENTER (since there is no default password).
5. Change to the `dest` directory.

Syntax:

```
cd dest
```

6. List the contents of this directory using the `dir` command and determine which destination/queue you would like to send the print job through. Most likely, you will select `d1prn` for the PRN port.
7. Change to this destination directory.

Example:

```
cd d1prn
```

8. Change the mode to correspond with the type of file you are going to print. By default, ASCII is set for text-only files, but if you need to print both text and graphics, select binary using the `bin` command.
9. Place the file to be printed within this directory on the NIC, so it can be spooled and printed.

Syntax:

```
put filename
```

10. Close the FTP session, unless you have more jobs to print.

Syntax:

```
quit
```

### Direct Socket Printing

---

Within TCP/IP environments, there are some setups which require the host to print directly to a TCP port number on the NIC, bypassing all of the higher level destination/queue names. If you run into a setup which requires this, you will need to define two parameters for a new print setup:

1. **NIC IP address.** The IP address or host name of the print server to which you want to print.
2. **NIC TCP port number.** A pre-defined number for the I/O port on the print server. 9100 is the default port number.

Though the host will be sending directly to a TCP port number on the NIC, the port numbers are still mapped to destinations/queues in case there is some type of special processing or logging to be done to the job. However, the destination name is of no concern in this type of printer definition. Only the two parameters mentioned above need to be defined for printing to work.

---

# 6

## *Novell Configuration*

---

### Overview

This chapter provides additional information for Novell environments using the 10/100Base-T interface, including:

- **NIC Configuration.** This section includes setting the preferred file server, setting password security, adjusting polling time, changing the NIC name, changing the NIC frame type, changing the NIC mode, setting the NIC NDS context, and setting the NIC preferred NDS tree.
- **Host Configuration.** This section includes NDS PSERVER setup, Bindery PSERVER setup, referencing a Bindery queue in NDS, and RPRINTER/NPRINTER setups.
- **Troubleshooting tips.** This section covers PSERVER setups, RPRINTER/NPRINTER setups, and printing related problems.

---

### Predefined Print Servers Name

The print server's predefined name is M\_XXXXXX or M302\_YYYYY for the Wireless Adapter, where XXXXXX is the last six digits of the Ethernet address and YYYYY is the last six digits of the Ethernet address divided by two. You can find the NIC Ethernet address printed on the device.

## **Novell NIC Configuration (10/100Base-T)**

---

There are no mandatory Novell settings needed before the print server can be detected on the network. However, there can be some mandatory settings needed before a Novell print queue can be serviced by the NIC. These mandatory settings are covered separately for Netware 3.x, 4.x and 5.x under the Host Configuration heading. The NIC supports network printing under Novell environments by using IPX. It supports all 3.x versions of NetWare. Version 4.x and 5.x is supported under bindery emulation only.

The print server setup in a Novell environment is much simpler than that required in a TCP/IP one. No addresses, masks, or router entries are necessary and, in most cases, the NIC can simply be connected to the network, turned on, and then configured for printing from a Novell station through PCONSOLE or Netware Administrator.

However, there are some optional parameters you may wish to change, such as the preferred file server(s), print server password, polling time, frame type, print server name, NDS context, and NDS preferred tree. The following sections describe these optional parameters.

### **NDS Context**

---

The NDS context in which the print server object was created. If you create the printer server object in a different file server object from the file server you logged into, then to ensure the absolute path, you must activate the NDS context.



## NDS Tree

---

The NDS tree the print server object was created in. This is only needed if your environment uses more than one NDS tree.

## Mode

---

The mode the NIC will run in. This can be auto, bindery, or NDS. The default is auto so that the NIC can autosense which mode it should run in. See “NetWare Version 4.x and 5.x RPRINTER Setup” on page 151 for information on what to do when using both bindery and NDS file servers at the same time.

## Preferred File Server (NDS and Bindery Setups)

---

In a bindery setup, the preferred file server specifies the file server on which the print server object was created. In an NDS setup, it specifies a file server on which the print server object resides. Since NDS is distributed, most administrators will not know which file server(s) the print server object is actually stored on, so in most NDS environments this option is not used. This feature is useful in a large Novell network, so that the NIC does not ignore important file servers. If you are setting up the NIC to work with a Bindery file server, it is a good idea to set a preferred server on the NIC.

To view which file servers the NIC does acknowledge at a given time, use the `debug nest fserver` command. For more information, see “Complete Command List” on page 265.

## Adding Preferred File Server

### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
2. Direct your Web browser to URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password first, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the Novell section and add the name of the preferred file server in the File Server field.
4. Click **SUBMIT** when done and physically repower the print server to make the new settings take effect.

### Manual (Telnet) Method

1. `Telnet` to the print server. This will bring up a login screen:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password first, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:  
`ipaddress:root>`
3. At the prompt, enter:  
`store pserver novell fserver add fservername`  
where `fservername` is the name of the Novell file server you want to add as a preferred file server. This adds the specified file server as a preferred file server on the NIC.
4. Reset the unit to ensure the changes take effect.  
`reset`

## Removing Preferred File Server

### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
2. Direct your Web browser to URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password first, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the Novell section and remove the name of the preferred file server from the File Server field.
4. Click **SUBMIT** when done and physically repower the print server to make the new settings take effect.

### Manual (Telnet) Method

1. **Telnet** to the print server:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password first, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:  
`ipaddress:root>`
3. At the prompt, enter:  
`store pserver novell fserver del fservername`  
where `fservername` is the name of the Novell file server you want to remove as a preferred file server.
4. Reset the unit to ensure the changes take effect.  
`reset`

## Setting Password Security (NDS And Bindery Setups)

---

Besides the general security measures, a Novell setup provides further password security. A password can be set on the NIC and within your PCONSOLE or Netware Administrator setup so that when the NIC tries to login to the file server, the passwords are compared.

To set the password on the Novell host for use in a PSERVER setup, you will need to:

### Netware 4.x and 5.x

1. Log in to Netware Administrator on your Novell host as a user with security equal to Admin.
2. Double click on the print server object you are using for your setup. This will bring up the print server objects details page.
3. Click the **Change Password...** on the Identification page.
4. At the prompts, type and retype the new password. Press **OK** when you are finished.
5. Proceed to the next section to store the password on the NIC.

### Netware 3.x

1. Log in to PCONSOLE on your Novell host as **supervisor**.
2. Select Print Server Information from the main menu.
3. Select the appropriate printer and press **ENTER**.
4. Select Change Password.
5. At the prompts, type and retype the new password. Press **ENTER** when you are finished.
6. Proceed to the next section to store the password on the NIC.

---

## Setting Password Security (NDS And Bindery Setups)

### Print Server Setup - HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
2. Direct your Web browser to URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the Novell section and add the new password to the Pserver Password field.

**NOTE:** The passwords entered in Netware Administrator or PCONSOLE must match the password set on the unit.

4. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

### Print Server Setup - Manual (Telnet) Method

1. **Telnet** to the print server:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt since there is no password by default.

2. You should see a prompt with the NIC IP address:  
`ipaddress:root>`

3. At the prompt, enter:  
`store pserver novell passwd password`

**NOTE:** The passwords entered in Netware Administrator or PCONSOLE must match the password set on the unit.

4. Reset the unit to ensure the changes take effect:  
`reset`

## Adjusting Polling Time (NDS And Bindery Setups)

---

To set the poll time the NIC will use when checking for new jobs under a PSERVER setup:

### Netware 4.x and 5.x

1. Log in to Netware Administrator as a user with security equal to Admin on your Novell host.
2. Double click on the printer object for which you wish to change the poll time. This will bring up the printer object detail pages.
3. Click **Configuration** to display the configuration page.
4. Change the Service Interval to the desired number (in seconds).

**NOTE:** You may also want to change the “Service mode for forms” to “Change forms as needed.” If you do not do this, the NIC will need to poll the file server twice as much to get all the information it needs.

5. Repower the NIC by turning the printer off and on to make the changes take effect.

### Netware 3.x

1. Log in to PCONSOLE on your Novell host as *supervisor*.
2. Select **Print Server Information** from the main menu and press **ENTER**.
3. Select the print server you have been using for your PSERVER setup and press **ENTER**.
4. Select **Print Server Configuration** from the menu that displays.
5. Select **Printer Configuration** from the next menu to display a list of configured printers.
6. Select the printer for which you wish to alter the poll time, and press **ENTER**.

---

## Changing The NIC Name (NDS And Bindery Setups)

---

7. Change the Sampling Interval to the desired number (in seconds).

**NOTE:** You may also want to change the "Service mode for forms" to "Change forms as needed." If you do not do this, the NIC will need to poll the file server twice as much to get all the information it needs.

8. Press **ESCAPE** and select **Yes** to save the changes to this new printer.
9. Repower the NIC by turning the printer off and on to make the changes take effect.

## Changing The NIC Name (NDS And Bindery Setups)

---

When defining a new print queue on a Novell file server, you must define a new print server to represent the NIC. This name must match the predefined name given to the print server. Make sure that the print server object you are using for your PSERVER setup has the same name as that stored on the NIC. If you need to rename the print server object in Netware Administrator, delete the object and re-create it with the new name. Netware Administrator seems to have some problems with renaming objects.

**NOTE:** Changing the name will affect all of the protocols that are running on the NIC.

### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
2. Direct your Web browser to URL:  
`http://NICIPaddress/adminConf.html`  
(e.g., `http://192.75.11.9/adminConf.html`).

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the System Information section and enter the new name into the Name field.
4. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

### Manual (Telnet) Method

1. **Telnet** to the print server:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:  
`ipaddress:root>`
3. At the prompt, enter:  
`store pserver name name`
4. Reset the unit to ensure the changes take effect.  
`reset`



### Changing The NIC Frame Type (NDS And Bindery Setups)

---

The NIC allows you to store a particular frame type for the unit to adhere to in a Novell environment.

#### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
2. Direct your Web browser to URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the Novell section and go to the Frame Type field to select the appropriate frametype.
4. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

#### Manual (Telnet) Method

1. Telnet to the print server. This will bring up a login screen:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:  
`ipaddress:root>`
3. At the prompt, enter:  
`store pserver novell frametype [ethernet2 | 802.3  
| 802.2 | 802.2snap | autosense]`
4. Reset the unit to make the changes take effect:  
`reset`

## Changing The NIC Mode (NDS And Bindery Setups)

---

The NIC allows you to store a particular mode for the unit to operate in. This will be either NDS, Bindery, or autosense. If you use autosense, the NIC will first attempt to log in to an NDS file server and, if it fails, will try to log in to a Bindery file server.

**NOTE:** If you are using both NDS and Bindery file servers in your setup, set the mode to auto.

### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
  2. Direct your Web browser to URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).
- NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).
3. Look under the Novell section and go to the Service Type field to select the appropriate mode.
  4. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

---

## Setting The NIC NDS Context (NDS Setups)

### Manual (Telnet) Method

1. Telnet to the print server:

```
telnet ipaddress
```

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:

```
ipaddress:root>
```

3. At the prompt, enter:

```
store pserver novell mode [nds | bindery | auto]
```

4. Reset the unit to make the changes take effect:

```
reset
```

---

### Setting The NIC NDS Context (NDS Setups)

The NIC allows you to store the print server object in any context within the NDS tree you choose. By default the NIC will look for the print server object in the same context as the file server object it connects to is stored in.

### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.

2. Direct your Web browser to URL:

```
http://NICIPaddress/networkConf.html
```

(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the Novell section and enter the new context in the NDS Context field.
4. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

### Manual (Telnet) Method

1. Telnet to the print server:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:  
`ipaddress:root>`
3. At the prompt, enter:  
`store pserver novell context context`
4. Reset the unit to make the changes take effect:  
`reset`

### Setting The NIC Preferred NDS Tree (NDS Setups)

---

The NIC supports Novell environments that have multiple trees. If your environment has more than one tree you may want to set a preferred tree. By default, the NIC will try to log in to each tree it finds until it is successful.

### HTML Method

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP.
2. Direct your Web browser to URL:  
`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

3. Look under the Novell section and enter the preferred tree in the NDS Preferred Tree field.
4. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

---

## Setting The NIC Preferred NDS Tree (NDS Setups)

---

### Manual (Telnet) Method

1. **Telnet** to the print server:

```
telnet ipaddress
```

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

2. You should see a prompt with the NIC IP address:

```
ipaddress:root>
```

3. At the prompt, enter:

```
store pserver novell tree tree
```

4. Reset the unit to make the changes take effect.

```
reset
```

## Novell Host Configuration

---

This section covers PSERVER and RPRINTER/NPRINTER setups on the NIC. The NIC can handle up to eight RPRINTER/NPPRINTER setups.

Although the entire print setup is done through Network Administrator or PCONSOLE, you may need to communicate directly with the print server in order to modify settings, monitor the unit, etc.

For Netware 4.x and Netware 5.x environments, you can obtain a NWAdmn3x snap-in program called MPAdmin. This snap-in can be used to configure PSERVER setups as well as additional settings on the NIC.

**NOTE:** NWAdmn3x is only included with Netware 4.11 and higher releases. If you are using Netware 4.10, you can either upgrade to Netware 4.11 or go to Novell's Web site and get the patches to upgrade the NWAdmin program for Netware 4.10 to NWAdmn3x for Netware 4.11. Alternatively, you can perform the setup without using MPAdmin.

## NetWare Version 3.x PSERVER Setup

---

To configure a print queue on a NetWare 3.x network:

1. Log on to the Novell file server as **supervisor**.
2. Enter PCONSOLE.
3. Select "Print Queue Information" from the PCONSOLE Main Menu.
4. Click INSERT to add a new queue to the list of currently defined queues showing.
5. Type in the name of this new queue when prompted and press ENTER. This can be any name you would like.
6. Press ESCAPE to return to the Main Menu.
7. Select "Print Server Information" and press ENTER.
8. Click INSERT when the list of existing print servers displays.
9. Type the name of the NIC when prompted for a print server name, and press ENTER when done. The default is M\_XXXXXX or M302\_XXXXX for the Wireless Adapter, where XXXXXX represents the last six digits of the NIC address found on the configuration printout or control panel settings under Ethernet Parameters, MAC address (e.g., M\_091C1A or M302\_00008).
10. Back at the print server list, select this newly defined NIC and press ENTER.
11. Select **Print Server Configuration** from the menu that displays.
12. Select **Printer Configuration** from the next menu to display a list of configured printers.
13. Select **Not Installed** as the first item and press ENTER.
14. At the printer configuration window, type in the name for this new printer. The name must be one of the predefined destinations/queues on the NIC, normally `dlprn`.
15. Go to the **Type** field and press ENTER to see the possible choices.

## NetWare Version 3.x PSERVER Setup

---

16. Select **Defined Elsewhere** from this list.
17. When done, press **Escape** and select **Yes** to save the changes to this new printer.
18. Press **Escape** again to return to the Print Server Configuration menu.
19. Select **Queues Serviced by Printer**.
20. Select this new printer from the printer list that displays and press ENTER.
21. Click **Insert** at the empty queue list that displays.
22. Select the queue created in step 5 and press ENTER.
23. When prompted for the priority, press ENTER to select the default or select a priority.
24. Press ESCAPE until you are back at the PCONSOLE Main Menu.
25. Repower the printer.
26. Wait two minutes and then select **Print Queue Information** from the PCONSOLE Main Menu.
27. Select this new queue from the menu that displays.
28. Select **Currently Attached Servers** to see which print server is servicing this queue.

At this point, the NIC name (e.g., M\_091C1A) should show within this window. This means the NIC knows about this new Novell print queue it must service as a PSERVER. Therefore, it will poll this queue regularly looking for jobs to print.

**NOTE:** The NIC can service up to four printers on one file server. It cannot service multiple file servers at one time.

## NetWare Version 3.x RPRINTER Setup

---

These steps are for Novell environments with Netware 3.x (or earlier) file servers.

To configure a new RPRINTER on a NetWare 3.x network:

1. Log in to the NIC command shell, `npsh`, as `root`.

If you have TCP/IP available and this print server already has an IP address stored within it, you can use the built-in HTML configuration forms or a Telnet session. Please see “Configuration Tools” on page 26 for further details. If you have only Novell available, you will need to use a PC, laptop, or terminal.

**NOTE:** If you use HTML configuration, you will need to go to the “Network Configuration” HTML form (i.e., `http://IPaddress/networkConf.html`; e.g., `http://192.75.11.9/networkConf.html`) and look under the “Novell” section. The settings in the following step are found there. If using a Telnet session, you will need to manually execute the commands listed in the next step.

2. Store the RPRINTER settings on the NIC. This will refer to an existing PSERVER.NLM on the file server or to one that you will create later in these steps.

Syntax:

```
store rprinter add PSERVERname printernumber  
NICdestination
```

An example for an RPRINTER servicing printer 0 of the PSERVER.NLM called `pserver1` and sending jobs to the NIC destination `d1prn` is:

```
store rprinter add pserver1 0 d1prn
```

3. Leave this NIC login session and log on to the NetWare 3.x file server as “Supervisor.”
4. Load a PSERVER.NLM if one is not already loaded. This will be the PSERVER that the NIC services as an RPRINTER, so it must match the PSERVER name given in step 2.



## NetWare Version 3.x RPRINTER Setup

---

5. Enter PCONSOLE.
6. Select **Print Queue Information** from the PCONSOLE Main Menu.
7. Click **Insert** to add a new queue to the list of currently defined queues.
8. Type in the name of this new queue when prompted, and press ENTER. This can be any name you would like.
9. Click **Escape** to return to the Main Menu.
10. Select **Print Server Information** and press ENTER.
11. Click **Insert** when the list of existing print servers displays.
12. Select the print server that you want the NIC to service as an RPRINTER. This is the PSERVER.NLM loaded in step 4.
13. Select **Print Server Configuration** from the menu that displays.
14. Select **Printer Configuration** from the next menu to display a list of configured printers.
15. Select an item from the list (e.g., an existing printer name or "Not Installed") to display the printer configuration window.
16. Assign a name (if not an existing printer) to this printer.
17. Select **Remote Other/Unknown** at the **Type** field.
18. Click **Escape** to save the changes.
19. Click **Escape** until you are back at the **Print Server Configuration** menu.
20. Select **Queues Serviced by Printer** to display a list of defined printers.
21. Select the printer you just defined and press ENTER.
22. At the list of queues that displays, click **Insert** to add a queue to the list.
23. Select the queue defined and press ENTER.
24. When prompted for a priority, press ENTER to select the default or select a priority.

25. Click **Escape** until you have exited PCONSOLE.
26. Reload the PSERVER.NLM that the NIC is to service as an RPRINTER.
27. Repower the NIC by turning the printer off and then back on.
28. Wait two minutes and then check your PSERVER to see if the appropriate printer is being serviced. The PSERVER should indicate that the printer is "Waiting for job."

At this point, the NIC knows to receive any jobs this PSERVER.NLM has to send to it through the defined printer.

### **NetWare Version 4.x and 5.x PSERVER Setup**

---

NIC destinations are case sensitive and will not be recognized if they are typed incorrectly. By default, they are all lower case. If you are setting up a NetWare 4 or 5 environment, the destination must be renamed to uppercase to match the PCONSOLE entry.

The NIC can be used in a NetWare 4 or 5 environment with either of the following options:

- Set the NIC up as a PSERVER, replacing a dedicated printer.
- Set the NIC up as an RPRINTER, interacting with an existing PSERVER (see page -151).

**NOTE:** Following a PSERVER setup, bindery emulation is required.

To configure the NIC as a PSERVER in a NetWare 4 or 5 environment:

1. Log in to the Novell as **supervisor**.
2. Enter PCONSOLE.
3. Press **F4**.
4. Select **Print Queues**.
5. Click **Insert** to add a queue.
6. Type in a new queue name and press ENTER.
7. Press **Escape**.

## NetWare Version 4.x and 5.x PSERVER Setup

---

8. Select **Print Servers**.
9. Click **Insert** to add the new print server.
10. Type the name of the NIC. The default is M\_xxxxxx or M302\_xxxxx for the Wireless Adapter where, xxxxxx represents the last six digits of the NIC address found on the configuration printout or control panel settings under Ethernet Parameters, MAC address (e.g., M\_091C1A or M302\_00008).
11. Select this new print server and press ENTER.
12. Select **Printers**.
13. Click **Insert** to add a printer to the list.
14. Type in the name of one of the default destinations on the unit for the Name field, and go to the Type field.
15. Press ENTER at this field and select **Defined Elsewhere**. If Defined Elsewhere is not available, choose **Parallel**.
16. Press ENTER on the Print Queues Assigned field.
17. Click **Insert** to display all queues; select the one you defined in step 5 and press ENTER.
18. Select a priority and press ENTER. Priority 1 should be sufficient.
19. Press **Escape** until you are back to Main Menu.
20. Reboot the Print Server by repowering the printer.
21. Check the **Currently Attached Servers** and verify the print server is active.
22. Press **Escape** until you are out of the PCONSOLE.

Even though the entire print set up is done through PCONSOLE, you may want to communicate directly with the print server in order to modify settings, monitor the unit, etc. To communicate with the print server, the optional host software, `npsh.exe`, is included. `npsh.exe` is a DOS executable program that can be run from a DOS prompt on a NetWare workstation.

`npsh.exe` performs the following:

## Chapter 6 Novell Host Configuration

---

- `npsh nvplist`  
Lists all of the NIC devices on the network; each name is in the default format. For the integrated NIC, the default is P\_XXXXXX, For the external (E-Net) Adapter, the default is M\_XXXXXX, where XXXXXX represents the last six digits of the NIC address found on the configuration printout or control panel settings under Ethernet Parameters, MAC address. This is regardless of whether it is configured as a PSERVER or as an RPRINTER.

`npsh unitname`

Starts a Telnet-like session with the named print server, allowing you to configure, monitor, and troubleshoot the unit with the built-in command set.

`npsh unitname command`

Initiates a single command with guest access only to the unit instead of entering into a complete session.

To communicate with the unit using `npsh.exe`:

1. From a DOS prompt on a Novell workstation, begin an `npsh` session with the unit:

`npsh unitname`

Starts a Telnet-like session with the named print server with guest access only.

2. To obtain root access to the unit, type:

`supervisor`

A standard login screen displays prompting you for the login name and password.

3. Log in to the unit as root user:

`root`

**NOTE:** Root users require the use of a password as configured in the unit user list.

---

## NetWare Version 4.x and 5.x RPRINTER Setup

4. Enter the password. If this password is not yet set, press ENTER at the password prompt. Otherwise, enter the password that is already stored in the unit:

*password*

You are now logged in to the unit as a root user and can access any npsh command on the unit.

**NOTE:** Because `npsh.exe` makes use of broadcasts, you may have problems communicating across a router.

---

## NetWare Version 4.x and 5.x RPRINTER Setup

NIC can be configured to service both RPRINTER, NDS mode, and PSERVER, bindery mode.

Use the following procedure to set up an RPRINTER form of attachment on a 4.x or 5.x server:

1. NIC requires a bindery server login on the 4.x or 5.x as the first step to servicing RPRINTER. This bindery login is necessary for registering the NIC Pserver name; no bindery queues or printers are set up. Using PCONSOLE, bindery mode, create a bindery printer server object whose name matches that of the NIC at the root context of the 4.x or 5.x box (e.g., M\_03092B). After creating the bindery PrintServer on the 4.x or 5.x server, reboot NIC and use the `debug Novell pserver` command via a Telnet or npsh session, or print out the E-NET Test Page to make sure there is a successful server login.
2. Using either PCONSOLE in NDS mode or NWADMIN:
  - a. Create an NDS queue (any name you want), or simply use an existing one
  - b. Create a print server to use (any valid name, or choose one already in existence)
  - c. Create a printer object to use with the print server object you chose or created, and attach it to the chosen queue

**NOTE:** The 4.x or 5.x queue name, print server name, and printer object do not have to match any NIC name; multiple printers can be defined, but only one print server can be attached to.

Example:

```
NDS queue name:      Finance
NDS print server name: Fin_Q
NDS printer name:    Fin_Prt_1
NDS printer name:    Accounting_Prt_1
```

3. At a 4.x or 5.x console session, if a `pserver.nlm` session is already running for `Fin_Q`, first unload it, then reload it to find the new objects, or simply issue `load pserver Fin_Q`.

If you are successful, the print server console screen will show a “printer status” option. In the “printer status” window, note the numbers assigned to the printers you created. Assume for our example that one printer previously existed (number 0), and we are adding two more whose numbers became 1 and 2.

**NOTE:** On the load command, you must strictly follow the case of the name (this is not required on NIC).

4. Via a Telnet or `nps` session, create RPRINTER attachments:

```
store rprinter add Fin_Q 1 d1prn
```

This command assigns destination `d1prn` as the RPRINTER 1 service path.

```
store rprinter add Fin_Q 2 d4prn
```

This command assigns destination `d4prn` as the RPRINTER 2 service path.

For NIC entries, case does not have to be observed. Also, if you want to change the destination names from `dxprn`, do so first with the `set dest <dest> name <new name>` command, being sure to use the `save` command so these reappear after a reboot.

5. Reboot the NIC adapter (power the printer off and on, or use the `reset` command) so the new RPRINTER service names are broadcast.

## NDS PSERVER Setup (Netware 4.x/5.x)

---

6. Open a Telnet or npsh session and log into NIC. Wait a minute or two, then use the `list rprinter` command, and you should see your entries. You could also do this by looking at the connection status on the 4.x or 5.x PSERVER printer status entries.
7. If you add, delete, or change RPRINTER entries on NIC or 4.x or 5.x console, you should always unload and reload the `pserver.nlm` module to register the changes. The NIC can be configured and ready before the `pserver.nlm` is reloaded, or NIC can be reset after `pserver.nlm` is reloaded.
8. A Web browser can also be used to see the RPRINTER attachments and status.

## NDS PSERVER Setup (Netware 4.x/5.x)

---

There are a number of ways to configure the NIC for use in a Novell NDS PSERVER setup. These include using the MPAdmin snap-in for Netware Administrator, using generic print server objects in Netware Administrator, or by using PCONSOLE. The following steps describe a setup using a generic print server object in Netware Administrator. Setups using PCONSOLE are less common and will not be discussed.

To create a printer/print queue in an NDS environment using Netware Administrator print server objects:

1. Log in to Netware Administrator as a user with security equal to Admin on your Novell host.
2. Click the right mouse button on a branch in the tree in which you would like to create a print queue object.
3. Select **Create...** from the pop-up menu. The New Object dialogue displays.
4. Select **Print Queue** from the **Class of new object** list, and click **OK**.
5. Select **Directory Service Queue** and type the name of the queue into the **Print Queue name** field.

6. Fill in the **Print Queue Volume** field by typing in a volume or browsing for one. Click **Create**.
7. Click the right mouse button on a branch in the tree in which you would like to create a printer object.
8. Select **Create...** from the pop-up menu. The New Object dialogue displays.
9. Select **Printer** from the Class of new object list and click **OK**.
10. Type the name of the printer in the **Printer name** field.

**NOTE:** The Printer object name must match one of the destination names on the NIC. Most likely, this will be `dlprn`.

In NDS, a printer object can only be attached to one print server object at a given time, because Novell uses the printer object to represent a physical printer. A physical printer can only be attached to one parallel or serial port at a time. Thus, if you assign a printer object to another print server object, the new print server object will take it from the old one (this also happens with non-NIC print server objects).

To properly process print jobs sent to the NIC, the printer object created in Novell must refer to the destination on this server and not to the actual physical printer. On the NIC, print jobs must pass through an extra layer (a “destination”) before being sent on to the printer.

If you are using multiple print servers, you will have to either rename all your destinations to ensure that no printer object names conflict or keep all the printer objects for one print server in a different context than those for the other print server.

11. Select **Define additional properties** and click **Create**.
12. Click **Assignments** in the dialogue that pops up and click **Add...**
13. Select the queue you defined earlier or browse for a different one.
14. Click **OK** to assign the queue to the printer.
15. Click **OK** to close the Printers Details dialog and make the changes permanent.



## NDS PSERVER Setup (Netware 4.x/5.x)

---

16. Click on a branch in the tree (i.e., context) that you would like to create the NIC print server object in.

**NOTE:** If the context you choose is different than the one the file server object for the file server you are using is in, you must set the context on the NIC. See “Setting The NIC NDS Context (NDS Setups)” on page 141.

17. Click the right mouse button to bring up a submenu and choose **Create...** from this menu. The New Object dialog displays.
18. In the Class of new object list, select **Print Server** and click **OK**.
19. Type the name for the print server in the Print Server name field. By default, the name is “M\_XXXXXX” where “XXXXXX” equals the last six digits of the print server’s Ethernet address (e.g., “M\_091C1A”).

**NOTE:** The name you use here must match the name stored on the NIC. This name can be found by using the `list pserver` command. See “List Commands” on page 293 for more information.

20. Select **Define additional properties** and click **Create**.
21. Click **Assignments** in the dialog that opens and then click **Add...**
22. Select the printer you created earlier.
23. Click **OK** to assign this printer to this print server.
24. Click **OK** to close the Printer Servers Details dialog and make the changes permanent.
25. Physically repower the printer to make the new settings take effect.

### **Bindery PSERVER Setup (Netware 3.x, Netware 4.x, And Netware 5.x)**

---

A Bindery PSERVER setup is possible under both Netware 3.x, Netware 4.x and Netware 5.x. If you are using Netware 4.x or Netware 5.x, Bindery emulation is required. Please consult your Novell manual on how to set up Bindery emulation. A Bindery set up using PCONSOLE in Netware 3.x is described in “NetWare Version 3.x RPRINTER Setup” on page 146. The setup using PCONSOLE in Netware 4.x or Netware 5.x is described in “NetWare Version 4.x and 5.x RPRINTER Setup” on page 151.

### **Referencing A Bindery Queue In NDS (Netware 3.x, Netware 4.x, And Netware 5.x)**

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If you would like to reference a Bindery queue when you perform your PSERVER setup in NDS, you must create a PSERVER object for the NIC on the file server where the Bindery queue resides. This is important because, in order to service the queue, the NIC must log in to the queue’s file server. Since the queue is not an NDS queue, the NIC cannot log in under NDS, so it must log in under Bindery.

This will only work if there is a valid PSERVER object on the file server. This PSERVER object must have the same name that was used for the NDS setup. This PSERVER object does not need any printers or queues assigned to it. Also, when referencing a Bindery queue in NDS, set the Novell Mode on the NIC to “auto” so that both NDS and Bindery logins are possible. See “Setting The NIC NDS Context (NDS Setups)” on page 141.

### RPRINTER/NPRINTER Setup (Netware 3.x, Netware 4.x, And Netware 5.x)

---

This procedure associates an existing PSERVER with a remote NIC acting as a RPRINTER/NPRINTER in a Netware 3.x, Netware 4.x, or Netware 5.x environment. It is the PSERVER's responsibility to get jobs from the queue and to pass them off to the NIC acting as the remote printer. Unlike a PSERVER setup, the NIC does not deal directly with the queues.

**NOTE:** As a RPRINTER/NPRINTER, the print server does not use a login ID. A non-NIC print server such as PSERVER.NLM or PSERVER.EXE must be running for RPRINTER to operate. Also, if the NIC loses a connection to a PSERVER, it will automatically reconnect when that server becomes available again.

The following steps assume that you have created a PSERVER object in Netware 3.x, Netware 4.x, or Netware 5.x and have assigned printers and queues to it. If you have not already done this, do it now. The setup is similar to creating a PSERVER setup for the NIC, except that there are no restrictions about which names may be used for the print server and printer objects.

**NOTE:** Write down the printer number(s) assigned to the printer(s) you are going to be using for this setup. You will need them in a later step.

#### HTML Method

1. Load a PSERVER on your Netware 3.x, Netware 4.x, or Netware 5.x file server (i.e., issue a `load pserver pservername` command on the file server).

**NOTE:** If it is an NDS PSERVER on a Netware 4.x/5.x file server, you must specify the PSERVER name and context for `pservername`. For example:

```
load pserver .sales_ps.sales.microplex
```

2. Load a Web browser on a network station that can communicate with the print server over TCP/IP.

3. Direct your Web browser to URL:

`http://NICIPaddress/networkConf.html`  
(e.g., `http://192.75.11.9/networkConf.html`).

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

4. Look under the Novell section and find a row in the RPRINTER category.
5. Click **Enabled** and enter the name used with the PSERVER.NLM into the Print Server Name field.

**NOTE:** If it is an NDS pserver, enter only the PSERVER name and not the context (e.g., `sales_ps`).

6. Enter the printer number of the printer you would like serviced into the Printer Number field, and then select the destination on the NIC you would like to use for output.
7. Repeat steps 4 through 6 for each additional printer you would like to have serviced.
8. Click **SUBMIT** when done and physically repower the printer to make the new settings take effect.

### Manual (Telnet) Method

1. Load a PSERVER on your Netware 3.x, Netware 4.x, or Netware 5.x file server (i.e., issue a `load pserver pservername` command on the file server).

**NOTE:** If it is an NDS PSERVER on a Netware 4.x/5.x file server, you must specify the pserver name and context for `pservername`. For example:  
`load pserver .sales_ps.sales.printronix`

2. **Telnet** to the print server:  
`telnet ipaddress`

**NOTE:** If prompted for a User ID and password, type in `root` for the ID and press **ENTER** at the password prompt (since there is no password by default).

---

## NDPS Configuration (Netware 4.11 And Above)

3. You should see a prompt with the NIC's IP address:  
*ipaddress:root>*
4. At the prompt, **store** the RPRINTER settings on the NIC. The *pservername* refers to the existing PSERVER.NLM on the file server created in step 1.

**Syntax:**

```
store rprinter add pservername printernumber  
NICdestination
```

An example of an RPRINTER servicing printer 0 of the PSERVER.NLM called *pserver1* and sending jobs to the NIC destination *d1prn* is:

```
store rprinter add pserver1 0 d1prn
```

- NOTE:** If it is an NDS pserver, enter only the PSERVER name and not the context (e.g., *sales\_ps*).
5. Physically repower the printer to make the new settings take effect.

Wait two minutes and then check your PSERVER to see if the appropriate printer is being serviced. The printer should display a message such as *Waiting for job*. At this point, the NIC knows to receive any jobs this PSERVER.NLM has to send to it through the defined printer.

---

## NDPS Configuration (Netware 4.11 And Above)

### Overview

In 1998, Novell released a new printing system designed to make network administration of printers easier and more fully functional. This system is called Novell Distributed Print Services (NDPS), and can be used with Novell Netware 4.11 and above along with the supporting software on clients. This section gives high-level instructions to install and use NDPS with the printer. These instructions assume that you understand NDPS architecture well enough to be able to use these instructions along with Novell's instructions to install NIC into NDPS. See Novell's documentation to understand terms not defined here.

The drivers used with the Printronix printer can be found at [www.primtronix.com](http://www.primtronix.com). For a driver to be automatically downloaded to a Windows machine when an NDPS printer is installed, the driver must be installed into the NDPS Broker Resource Management Service. See Novell's documentation for more information.

The NIC can be installed into NDPS using the Novell Printer Gateway feature of NDPS. Within this Novell Printer Gateway, various printer connection modes can be used to install the printer into NDPS. The ones described here are:

- Setup using Forward Jobs to a Queue Mode
- Setup using LPR Mode
- Setup using RPRINTER Mode

### Setup Using Forward Jobs to a Queue Mode

In this mode, an NDPS printer agent receives jobs from an NDPS client, then forwards these jobs to an existing Netware queue. The Netware queue would then be serviced by the printer in some manner.

1. The printer must first be set up to service some Netware queue, either by doing a PSERVER or RPRINTER mode setup from previous chapters.
2. When setting up the NDPS printer agent, use the **Novell Printer Gateway**.
3. Select **((NONE))** for Novell PDS.
4. Select **Forward Jobs to a Queue** for Port Handler, then choose the queue used in step 1 above, and note the Caution statement about the Queue User Name.
5. Select no driver in the Select Printer Drivers dialog, unless you have a driver installed into the Broker's RMS which is to be used with the printer.

Any jobs sent to this printer agent will then be forwarded to the specified queue.

---

## NDPS Configuration (Netware 4.11 And Above)

### Setup Using LPR Mode

In this mode, an NDPS printer agent receives jobs from an NDPS client, then forwards these jobs to a printer using the LPR protocol.

1. The printer must first be set up with IP connectivity and be able to receive jobs using the LPR protocol.
2. Use Novelle Printer Gateway when setting up the NDPS printer agent.
3. Select **((NONE))** for Novell PDS.
4. Select Remote (LPR on IP) for Port Handler, then enter the hostname/ipaddress and printer name (`d1prn - d8prn` by default) in the next dialog.

**NOTE:** When the IPDS feature is installed, queue name `d4prn` is not available.

5. Select no driver in the Select Printer Drivers dialog, unless you have a driver installed into the Broker's RMS which is to be used with the printer.

### Setup Using RPRINTER Mode

In this mode, an NDPS printer agent receives jobs from an NDPS client, then forwards these jobs to a printer using the RPRINTER IPX protocol.

1. The printer must first be set up to function in RPRINTER mode, selecting any desired Print Server Name and Printer Number.
2. Use **Novell Printer Gateway** when setting up the NDPS printer agent.
3. Select **((NONE))** for Novell PDS.
4. Select Remote (rprinter on IPX) for Port Handler.
5. Enter the Print Server Name and Printer Number from step 1 for the SAP Name.

6. Select no drivers in the Select Printer Drivers dialog unless you have a driver installed into the Broker's RMS which is to be used with the printer.

The printer will need to be rebooted to attach to the NDPS printer agent in this mode.

## Troubleshooting

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### PSERVER Setup

---

If you cannot get a connection with the NIC after completing the print setup, confirm the following:

- Have you tried repowering the NIC? Wait about a minute before checking if it has logged in and attached to a queue.
- Is the network connector fastened tightly to the unit?
- Is the NIC already servicing a queue on another file server? If so, it cannot service another file server at the same time.
- Is there an available Netware user license for the NIC to utilize while it acts as a PSERVER? Every PSERVER takes up one user license since it logs in to the Novell file server.
- When going through the PSERVER setup steps, did you use the predefined print server name?
- Has the NIC's name been changed from its default and if so, have you incorporated this new name into your PSERVER setup?
- Is there a password set for the print server to utilize when it is logging in to the file server? Make sure the NIC's PSERVER password matches that of the PSERVER setup, or set both places to no password.



- When setting the NIC up as a PSERVER, did you specify a destination on the NIC (e.g., `d1prn`) for the printer name, and did you remember this name is case sensitive?

**NOTE:** NIC destinations are case sensitive, so they will not be recognized if they are typed incorrectly. By default, they are all in lowercase. If you are setting up in a Netware 4.x or Netware 5.x environment, the destination must be renamed to uppercase to match the PCONSOLE or Netware Administrator entry. Please see “`set dest <dest> name <new_name>`” on page -280 for information on changing names.

- Does the destination you used in your PSERVER setup have the Novell service enabled? Please see “Commands” on page 263 for information on enabling/disabling services.

**NOTE:** The debug information that follows can be found by trying to `telnet` the NIC and issuing the commands given or launching a browser to the Novell status page on the NIC (e.g., `http://192.168.11.9/networkNovellStatus.html`).

- Try doing a `debug nest ipx telnet` command on the NIC (or find the “IPX Layer” section on the Novell HTML status page). Check that a board has been bound to the NIC and that the network number is correct for your network. If not, you may want to set a specific frame type for the NIC to use. You can find out what frame type is bound to which board number using the `debug nest odi` command (or from the “ODI Layer” section on the Novell HTML status page).
- Try a `debug nest fserver telnet` command (or find the “File Servers” section on the Novell HTML status page). If no file servers show up, then there is probably a problem with the network connection, or the NIC is not on a Novell network. Try a `debug nest sap telnet` command (or find the “SAP” section on the Novell HTML status page) to see if the NIC is seeing any network activity.

## Chapter 6 Troubleshooting

---

- Try a `debug nest pserver telnet` command (or find the “PSERVER” section on the Novell HTML status page). Look for a valid queue under the “EPS QUEUES” section. If the printer field contains a number, and there is a valid file server but no queue, then you probably made an error in the setup. At this point try again. If it is an NDS PSERVER setup, look for a line with the following type of message: “Could not login to NDS Tree <TREE> as <PSERVER.<CONTEXT>”. This indicates one of the following: the tree is wrong; the context stored on the NIC for the print server object is wrong; the print server object password is wrong; or the print server object name is wrong.
- Try a `debug nest rprinter telnet` command (or find the “RPRINTER” section on the Novell HTML status page). Look for the following type of line: “(0:ENPReadConfig):[0:213] Destination = <X>”, where <X> is between 0 and 3. If they all read: “Destination = 65536,” then the PSERVER setup did not complete properly. If there was a valid queue under “EPS QUEUES” in the `debug nest pserver` command, then the printer name probably does not match an existing destination name on the NIC, or Novell has been disabled for that destination. If there is a valid “Destination =” line, then double check that there is an entry for this number under the “ENP INFO” section.

**NOTE:** Debug messages for the PSERVER setup are in the RPRINTER section here because the PSERVER setup on the NIC shares some code with the RPRINTER setup.

- Try a `debug nest logs telnet` command (or find the “General Messages” section on the Novell HTML status page). Look for a valid entry for the printer. It will look something like this: “(0:InitSinglePrinter): printer=<X> name=<NAME>”. Then look for the following lines: “(0:Printf): RemoteMonitor(<X>); printer is” and “(0:Printf): WAITING\_FOR\_JOB”. If you see these lines, the NIC is set up properly, and the problem points to a setup issue on the workstation.

## RPRINTER/NPRINTER Setup

---

- If the NIC has logged in to the file server but has not attached to the queue, there may be a permission problem. Make sure the appropriate users have rights to this queue (they should be in the group “everyone”). Also, you may have to assign the queue to `root` so it is available to everyone.
- Did you rename any objects in Netware Administrator during your setup? Netware Administrator seems to have a problems renaming objects. If so, delete everything and start over.

If none of these solutions help your situation, try the whole setup again. Completely delete the setup that is giving you trouble and go through the setup again, following each step carefully.

**NOTE:** After completing a PSERVER setup and before beginning a new setup, be sure to reboot the printer. Wait at least a minute for the Print Server to login and attach to a queue.

## RPRINTER/NPRINTER Setup

---

If you cannot get a connection with the NIC after completing the print setup, confirm the following:

- Have you tried repowering the printer? Wait about a minute before checking to see if it has logged in and attached to a queue.
- Is the network connector fastened tightly to the unit?
- Is the NIC already servicing a queue on another file server? If so, it cannot service another file server at the same time.
- Is an entry produced when a `list rprinter telnet` command is done on the NIC (not found on the Novell HTML status page)? When the NIC is configured as an RPRINTER, this command should produce the appropriate entry.
- If the NIC has logged in to the file server but has not attached to the queue, there may be a permission problem. Make sure the appropriate users have rights to this queue (they should be in the group “everyone”). Also, you may have to assign the queue to `root` so it is available to everyone.

## Chapter 6 Troubleshooting

---

- Does the destination you used in your RPRINTER setup have the Novell service enabled? Please see “Commands” on page 263 for information on enabling/disabling services.

**NOTE:** The debug information that is mentioned in the following section can be found by either `telnet`-ing to the NIC and issuing the commands given, or launching a browser to the Novell status page on the NIC (e.g., `http://192.168.11.9/networkNovellStatus.html`)

- Try doing a `debug nest ipx telnet` command on the NIC (or find the “IPX Layer” section on the Novell HTML status page). Check that a board has been bound to the NIC and that the network number is correct for your network. If not, set a specific frame type for the NIC to use. You can find out what frame type is bound to which board number using the `debug nest odi` command (or from the “ODI Layer” section on the Novell HTML status page).
- Try a `debug nest sap telnet` command (or find the “SAP” section on the Novell HTML status page) to see if the NIC is seeing any network activity.
- Try a `debug nest rprinter telnet` command (or find the “RPRINTER” section on the Novell HTML status page). Look for an entry for one of the numbers 4 to 7 under “ENP INFO.” The “dest” field should match the destination used on the NIC. If no entry is found, check that the destination has the Novell service enabled. If the “ERROR-CODE” field has an error of 308, make sure no other RPRINTER setup is servicing this printer object at the same time. Only one RPRINTER connection is allowed to service a PSERVER.NLM printer.
- If the NIC has logged in to the file server but has not attached to the queue, there may be a permission problem. Make sure the appropriate users have rights to this queue (they should be in the group “everyone”). Also, you may have to assign the queue to `root` so it is available to everyone.

If none of these help your situation, try the whole setup again. Completely delete the setup that is giving you trouble and go through the setup again following each step carefully.

**NOTE:** After completing a PSERVER set up and before beginning a new set up, be sure to reboot the printer. Wait at least a minute for the Print Server to login and attach to a queue.

## Printing Related

---

### The Job Goes To The Queue But Nothing Prints

If nothing is printing, first make sure you have a connection to the NIC. Please see “RPRINTER/NPRINTER Setup” on page 165 if you are having connection-related problems. Otherwise, consider these points when trying to solve printing problems in a Novell environment:

- Does the job leave the queue or is it stuck there indefinitely? If it leaves properly, the problem points to the actual printing mechanism on your Novell system (e.g., CAPTURE, NPRINT, etc.), to the print job format, or to the printer itself. Otherwise, review the configuration steps you have already followed.
- Have you confirmed that you can print from the NIC to the printer and ignore the Novell setup altogether? Please see “start fox|tts|loopb prn” on page -298 for a good test.
- Is anything happening on the printer when the print job is sent? Sometimes, the print job may have arrived at the printer but might be waiting for a manual form feed. If so see “Set Commands” on page 280 for information on trailer strings.
- Is the printing mechanism you are using (e.g., CAPTURE, NPRINT, etc.) configured to service the appropriate queue?
- Is the NIC configured as the queue’s “Currently Attached Server”? If not, make sure you have associated the queue and the printer.
- Is there a hold on the print job? If you select the job from PCONSOLE’s CURRENT PRINT JOB ENTRIES, change the User Hold or Operator Hold to “no.”

- If you look in PCONSOLE's CURRENT QUEUE STATUS within the PRINT QUEUE INFORMATION menu, is the server configured to service entries in this queue? It is possible to turn servicing off here.

If you have followed the suggestions above and are still having printing problems, try rebooting the NIC. Then either review every step you took when configuring the NIC or try redoing the setup.

### The Job Prints Incorrectly

This category can be broken down into several sub-categories such as lost characters, garbled data, extra banner pages, or blank pages at the end of a job. However, the reason for these mishaps can generally be traced back to the printing mechanism used on your Novell system. Consider these points when configuring your print method (e.g., CAPTURE, NPRINT, etc.):

- Did you include the "No Tabs" option?
- Did you specify "No Banner" with PostScript printers?
- Did you turn off banner pages and form feeds if this is already taken care of within an application or on the NIC? Doubling up these types of print features is easy to do since these options are provided both on the NIC (in a model) and within the print command.
- Are you running the latest version of PSERVER (later than 1.22)? If not, upgrade the PSERVER software.
- In a PSERVER setup, did you ensure that the printer name (e.g., d1prn) was set up as "Defined Elsewhere"?
- Is the timeout option in the CAPTURE command set high enough so the printer does not time out before the print processing has had a chance to complete? This can be a problem with graphic jobs.

## Printing Related

---

- When garbled data persists, consider the following:
  - tab expansion (`xtab`) set on (in a model) with graphic jobs
  - the correct driver for the printer if printing from within Windows

For additional information on these suggestions, please refer to your Netware user manuals.

**Chapter 6** Troubleshooting

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# 7

## *z/OS Configuration, IPDS Printer*

### Overview

---

Use this chapter to configure z/OS to print IPDS files on your line matrix network printer.

To print IPDS files, you must have the IPDS option on the printer.

### Requirements

---

Verify that you have the following required software:

- PSF Version 2.2.0 with APAR OW15599 (for TCP/IP support)
- z/OS Scheduler with APAR OW12236 to support two new PRINTDEV keywords: IPADDR and PORTNO
- TCP/IP Version 3 Release 1, or higher, installed and configured on z/OS

To obtain the PTFs associated with these APARs, contact the support center.

## Configuration Checklist

---

All of the following configuration steps carried out on z/OS require appropriate RACF authority.

1. Using the printer operator panel, set up the IPDS printer emulation to 6408/6412.
2. Set TCP/IP addresses for the printer, such as IP address, gateway address, or subnet mask. See “Configuration Tools” on page 26.
3. Configure the host environment.  
See “Configuring PSF for z/OS to Print IPDS Files” on page 173.
4. Verify the configuration. See “Verifying a TCP/IP-Attached Printer on z/OS” on page 183.
5. If you want to share the printer, do the procedure in “Sharing Line Matrix Printers on z/OS” on page 184.
6. If you have problems, refer to “Handling z/OS Connectivity Problems” on page 186.

## Configuring PSF for z/OS to Print IPDS Files

---

To perform this procedure, you need the IP address of the Ethernet.

### Configuration Procedure

---

Configuring PSF to print IPDS files includes the following steps:

1. Define the z/OS communications control unit to z/OS. See “Define the Communications Control Unit to z/OS” on page 174.
2. Modify the TCP/IP profile on your z/OS system, if necessary. See “Modify the TCP/IP Profile in z/OS” on page 174.
3. “Ping” the printer. See “Verify the Printer Connection” on page 177.
4. Define the printer as a writer-controlled printer to JES. See “Define the Printer to JES” on page 178.
5. Define the printer to PSF with a PRINTDEV statement, including the IP address. See “Define the Printer to PSF” on page 179.

This section does not provide all the information you need to install and configure TCP/IP on your z/OS system. For more information on installing TCP/IP, refer to *TCP/IP for z/OS: Customization and Administration Guide*.

The routing of information is determined on the basis of the IP address, and is performed by IP gateways. After the network is configured correctly, the z/OS host appears to be communicating directly with the TCP/IP-attached printer.

### **Define the Communications Control Unit to z/OS**

If you have not already done so, define the communications control unit for the z/OS host, such as the 3172 or the 3745 control unit, to z/OS. Use either an z/OS configuration program (MVSCP) or a hardware configuration definition (HCD), depending on the version of your z/OS system:

- When using a version earlier than z/OS 4.1.0, use an MVSCP.
- When using a version of z/OS 4.1.0 or later, use an HCD or an MVSCP.

For more information about using these methods, refer to:

- MVS/ESA\* Migration Planning: Dynamic I/O Configuration
- MVS/ESA Hardware Configuration: Using the Dialog

### **Modify the TCP/IP Profile in z/OS**

The TCP/IP profile contains system configuration statements used to initialize the TCP/IP address space. Of those statements, the following are subject to special considerations when you are printing from PSF on TCP/IP-attached printers. Samples of these statements are printed in bold in the example shown in Figure 24.

## Configuration Procedure

---

ACBPOOLSIZE	1000					
ADDRESSTRANSLATIONPOOLSIZE	1500					
CCBPOOLSIZE	150					
<b>DATABUFFERPOOLSIZE</b>	<b>160</b>	<b>32768</b>				
ENVELOPEPOOLSIZE	750					
IPROUTEPOOLSIZE	300					
LARGEENVELOPEPOOLSIZE	50					
RCBPOOLSIZE	50					
SCBPOOLSIZE	256					
SKCBPOOLSIZE	256					
<b>SMALLDATABUFFERPOOLSIZE</b>	<b>256</b>					
TCBPOOLSIZE	512					
<b>TINYDATABUFFERPOOLSIZE</b>	<b>256</b>					
UCBPOOLSIZE	100					
<b>KEEPALIVEOPTIONS INTERVAL 10 SENDGARBAGE FALSE ENDKEEPALIVEOPTIONS</b>						
<b>GATEWAY</b>						
;	* Network	First hop	Linkname	<b>Packet Size</b>	Subnet mask	Subnet value
	9	=	BPCLAN	<b>2000</b>	0.255.255.0	0.99.12.0
	DEFAULTNET	9.99.12.254	BPCLAN	2000	0.255.255.0	0

**Figure 24. Modifying TCP/IP Profile**

This section contains information about the statements, the special considerations that apply to them, and the changes they may make necessary. If you change any of the values in the TCP/IP profile, restart TCP/IP to pick up the changes.

### **DATABUFFERPOOLSIZ**

The DATABUFFERPOOLSIZ statement defines the number and size of the data buffers. For printing on TCP/IP-attached printers, it is recommended that you specify at least **160** data buffers, **32768** buffer size.

### **SMALLDATABUFFERPOOLSIZ**

The SMALLDATABUFFERPOOLSIZ statement defines the number of small data buffers. For printing on TCP/IP-attached printers, it is recommended that you specify at least **256** small data buffers.

### **TINYDATABUFFERPOOLSIZ**

The TINYDATABUFFERPOOLSIZ statement defines the number of tiny data buffers. For printing on TCP/IP-attached printers, it is recommended that you specify at least **256** tiny data buffers.

### **KEEPALIVEOPTIONS**

PSF relies on TCP to detect when a connection with a TCP/IP-attached printer is no longer usable. When no data has been exchanged between PSF and its connection partner, TCP sends keep-alive probes to the connection partner periodically. These periodic probes, called keep-alive transmissions, enable TCP to discover when a connection is no longer usable even if the connection partner is abruptly powered off or is no longer accessible through the network.

The frequency of keep-alive transmissions is controlled by the INTERVAL parameter on the KEEPALIVEOPTIONS statement. The frequency applies to all TCP applications that direct TCP to send keep-alive transmissions. The default frequency is after about two hours of inactivity.

For printing on TCP/IP-attached printers, it is recommended that you specify a shorter interval than the default, such as 10 minutes, for the interval between keep-alive transmissions.

Also, if any target host requires that the keep-alive packet contain data, specify `SENDGARBAGE TRUE`. For example:

```
KEEPALIVEOPTIONS INTERVAL 5 SENDGARBAGE TRUE
ENDKEEPALIVEOPTIONS
```

### GATEWAY

The Packet Size parameter of the GATEWAY statement defines the maximum transmission unit (MTU) for the z/OS host. For 10/100Base-T Ethernet Interface printers, the MTU size is fixed at 1024 bytes. The value cannot be adjusted.

### Verify the Printer Connection

To verify that the z/OS system can establish a connection with the TCP/IP-attached printer, “ping” the printer from the MVS system.

From a TSO session, enter the following command:

```
TSO PING ip_address
```

In JES2, enter the following command from the System Display and Search Facility (SDSF) menu 6:

```
ping ip_address
```

***ip\_address*** specifies the IP address of the Ethernet.

Here is an example of a successful “ping” command:

```
EZA0458I Ping V3R1: Pinging host 9.99.12.33
(Use ATTN to interrupt.)
EZA0463I PING: Ping #1 response took 0.084 seconds.
Successes so far = 1.
```

Here is an example of an unsuccessful “ping” command:

```
EZA0458I Ping V3R1: Pinging host 9.99.12.33
(Use ATTN to interrupt.)
EZA0464I PING: Ping #1 timed out
```

**NOTE:** If you have problems “ping”-ing a printer, refer to “Handling z/OS Connectivity Problems” on page 186.

## Define the Printer to JES

When a TCP/IP-attached printer is to be used with JES, it must be defined for deferred printing mode with JES.

### JES2 Printer Definitions

Below is an example of the JES2 printer definition initialization member, located in the system PARMLIB:

```
FSS (FSS1) , PROC=PSFPROC , HASPFSSM=HASPFSM  
PRT1      FSS=FSS1 , MODE=FSS , PRMODE= (LINE , PAGE , SOSI1) ,  
          CLASS=C , UCS=0 , SEP , NOSEPDS , CKPTPAGE=100 ,  
          DRAIN , MARK , TRKCELL=YES
```

The above example is correct for JES2 3.11 and above. For earlier versions of JES2, the statement is named **FSSDEF** and would be stated as **FSSDEF FSSNAME=FSS1**.

The value you specify for the PROC parameter must match the name on the PSF Startup procedure.

### JES3 Printer Definitions

Below is an example JES3 printer definition. This example is not executable, but it is intended to help the JES3 systems programmer define the printer to the z/OS host.

```
FSSDEF , TYPE=WTR , FSSNAME=FSS1 , PNAME=PSFPROC , SYSTEM=SYS1 ,  
TERM=NO DEVICE , JNAME=PRT1 , JUNIT= ( , SYS1 , , OFF) ,  
FSSNAME=FSS1 , MODE=FSS , PM= (LINE , PAGE , SOSI1) ,  
CHARS= (YES , GT12) ,
```

The value you specify for the JNAME parameter must match the name of the printer in the PSF Startup procedure.

The value you specify for the PNAME parameter must match the name on the PSF Startup procedure.



## Define the Printer to PSF

Each TCP/IP-attached printer must be defined to PSF with a PRINTDEV statement in the PSF startup procedure.

Figure 25 shows a sample PSFPROC procedure that you can modify to suit your installation. The PRINTDEV statement shows the required IPADDR keyword.

No line matrix printer-specific writer procedure is currently supplied. You can, however, copy the APSWPROT sample from the APAR medium and modify it for the line matrix printer.

**NOTE:** The line matrix printer supports only resident symbol sets.

```
//PSFPROC PROC
//***** NETWORK PRINTERS WRITER PROCEDURE *****
//*
//*01* MODULE-NAME = PSFPROC
//*
//*01* DESCRIPTIVE-NAME = START PROCEDURE FOR PSF:
//*TCP/IP ATTACHED NETWORK PRINTERS
//*
//*01* NOTES = THE FULL NAME OF THE DEFAULT PAGEDEF IS
//*P1A06462.
//*THE FULL NAME OF THE DEFAULT FORMDEF IS
//*F1A10110.
//*THE FULL NAMES OF THE DEFAULT FONTS ARE
//*X0GF10, X0GS10, X0TU10, AND X0GU10.
//*THE FULL NAME OF THE SEPARATOR PAGE PAGEDEF IS
//*P1V06483.
//*THE FULL NAME OF THE SEPARATOR PAGE FONT IS
```

## Chapter 7 Configuring PSF for z/OS to Print IPDS Files

```
/*X0GT15.
/*
/*
/*01* CHANGE-ACTIVITY:
/*
/**** END OF SPECIFICATIONS ***/
//STEP01EXEC PGM=APSPPIEP,REGION=4096K
//JOBHDR OUTPUT PAGEDEF=V06483,/* JOB SEPARATOR PAGEDEF*/
//FORMDEF=A10110,CHARS=GT15,/* JOB SEPARATOR FORMDEF*/
//JOBLTR OUTPUT PAGEDEF=V06483,/* JOB SEPARATOR PAGEDEF*/
//FORMDEF=A10110,CHARS=GT15,/* JOB SEPARATOR FORMDEF*/
//DSHDR OUTPUT PAGEDEF=V06483,/* DS SEPARATOR PAGEDEF*/
//FORMDEF=A10110,CHARS=GT15,/* DS SEPARATOR FORMDEF*/
//MSGDS OUTPUT PAGEDEF=A06462,/* MESSAGE DATASET PAGEDEF*/
//FORMDEF=A10110,/* MESSAGE DATASET FORMDEF*/
//FONT300DDDSN=SYS1.FONT300,/* SYSTEM FONTS - 300 PEL*/
//DISP=SHR
//PSEG01DDDSN=SYS1.PSEGLIB,/* SYSTEM PAGE SEGMENTS*/
//DISP=SHR
//OLAY01DDDSN=SYS1.OVERLIB,/* SYSTEM MEDIUM OVERLAYS*/
//DISP=SHR/*
//PDEF01DDDSN=SYS1.PDEFLIB,/* SYSTEM PAGEDEFS*/
//DISP=SHR
//FDEF01DDDSN=SYS1.FDEFLIB,/* SYSTEM FORMDEFS*/
//DISP=SHR
/* *****/
```

## Configuration Procedure

---

```
/*PRINTDEV
/* *****/
//PRT1CNTL
//PRT1PRINTDEV FONTDD=.FONT300,/* 300 PEL FONT LIBRARY DD*/
//OVLDD=.OLAY01,/* OVERLAY LIBRARY DD*/
//PSEGDD=.PSEG01,/* SEGMENT LIBRARY DD*/
//PDEFDD=.PDEF01,/* PAGEDEF LIBRARY DD*/
//FDEFDD=.FDEF01,/* FORMDEF LIBRARY DD*/
//JOBHDR=.JOBHDR,/* JOB HEADER SEPARATOR*/
/*/* OUTPUT*/
//JOBTRLR=.JOBTLR,/* JOB TRAILER SEPARATOR*/
/*/* OUTPUT*/
//DSHDR=.DSHDR,/* DATA SET HEADER*/
/*/* SEPARATOR*/
//MESSAGE=.MSGDS,/* MESSAGE DATA SET OUTPUT*/
//BUFNO=5,/* NUMBER OF WRITE DATA BUFFERS*/
//PAGEDEF=A06462,/* DEVICE PAGEDEF DEFAULT*/
//FORMDEF=A10110,/* DEVICE FORMDEF DEFAULT*/
//CHARS=(GF10,/* DEVICE*/
//GS10,TU10,GU10),/* DEFAULT FONT SET*/
//PIMSG=YES,/* ACCUMULATE DATA SET*/
/*/* MESSAGES*/
//DATAACK=BLOCK,/* REPORT ALL DATA-CHECK*/
/*/* ERRORS*/
//TRACE=NO,/* CREATE INTERNAL TRACE*/
//FAILURE=WCONNECT,/* PSF ACTION ON PRINTER*/
```

```
/**/* FAILURE*/  
  
//TIMEOUT=REDRIVE/* PSF ACTION ON TIMEOUT*/  
  
//MGMTMODE=OUTAVAIL,/* PRINTER MANAGEMENT MODE*/  
  
//DISCINTV=15,/* DISCONNECT INTERVAL IN*/  
  
/**/* SECONDS*/  
  
//IPADDR='xxx.xxx.xxx.xxx'/* IP ADDRESS FOR TCP/IP*/  
  
//PRT1ENDCNTL
```

**Figure 25. Sample PSFPROC procedure**

**NOTE:** To specify a TCP/IP address space name other than the default, TCPIP, code the following exec statement in the writer procedure:

```
//STEP01EXEC PGM=ASPPIEP,REGION=4096K,  
PARM=( , , , , tcpip_name)
```

where *tcpip\_name* is the name of the TCP/IP address space. If this parameter is not coded, PSF uses the default name, TCPIP.

The IP address is the only required parameter. Other parameters may be set to facilitate printer sharing as described in “Sharing Line Matrix Printers on z/OS” on page 184. For a description of the PRINTDEV statement, which is not given here, see the *PSF System Programming Guide*.

### IPADDR

Specifies the IP address for the printer or attachment, in dotted-decimal notation. Do not specify a hostname in place of the dotted-decimal address.

## Verifying a TCP/IP-Attached Printer on z/OS

---

To operate a TCP/IP-attached printer, use JES operator commands.

### Starting a TCP/IP-attached Printer

To start a TCP/IP-attached printer, do the following:

1. Start TCP/IP.
2. Power on the printer.
3. Start the printer FSA.
  - On **JES2**, the command is:  
`$Sprinter_name`
  - On **JES3**, the command is:  
`*VARY printer_name,ON`

### Stopping a TCP/IP-attached Printer

You can stop a TCP/IP-attached printer in several ways:

- The preferred method is to first stop the PSF FSA for the printer by entering the following command from the z/OS console:

JES2:

`$Pprinter_name`

JES3:

`*VARY printer_name,OFF`

`*CANCEL printer_name`

where `printer_name` specifies the name of the printer FSA.

Then you can turn off power to the printer.

- To end the PSF FSA for the printer, use the JES commands. If you are unable to purge or cancel the printer by use of the JES commands, enter the following command:

`MODIFY FSSname,FORCE,printer_name`

### **Resolving IPDS Printing Problems**

If you have problems printing, do the following:

- Print an Ethernet Test Page. Refer to your *User's Manual*.
- Verify that the IPDS service is enabled.
- Verify the service name.
- Verify that port number 5001 is being used.

If you are still unable to print IPDS files, contact the support center.

## **Sharing Line Matrix Printers on z/OS**

---

Line matrix printers can be shared on PSF in one of two ways:

- By using the MGMTMODE and DISCINTV parameters via the JES spool.
- By port switching on the printer.

### **JES Spool Printer Sharing**

---

JES spool printer sharing is valid for TCP/IP attached network printers. A session with the printer is maintained while there is output on the JES spool and the printer is available. When there is no more output on the spool and the disconnect interval expires, PSF ends the session with the printer. PSF attempts to restart the session when there is more work on the spool for the printer. After the session is restarted, PSF must reload the resources required for the print jobs. When using this method of network printer sharing, PSF cannot determine if another print driver is active.

You can request this method of network printer sharing by specifying the following parameters in the PSF Startup Proc.

```
MGMTMODE=OUTAVAIL  
FAILURE=WCONNECT  
TIMEOUT=REDRIVE  
DISCINTV=n
```

### **MGMTMODE**

Set to OUTAVAIL. OUTAVAIL requests that PSF start a communications session with the printer only when output is available on the JES spool.

### **FAILURE**

Specifies the action PSF is to take after a printer failure or a TCP/IP network failure. If FAILURE=WCONNECT and the printer is connected to another host when PSF attempts to establish a connection on TCP/IP, PSF continuously retries (up to the limit specified by CONNINTV) until the printer becomes available. FAILURE=STOP stops the attempt to connect to the printer.

### **TIMEOUT**

Specifies the action that PSF is to take after a timeout when no output is available on JES. The DISCINTV parameter specifies the timeout interval. TIMEOUT=REDRIVE requests that PSF redrive the printer FSA using the value of the MGMTMODE parameter. TIMEOUT=STOP requests that PSF stop the printer FSA, which can then be restarted only by an operator command.

### **DISCINTV**

Specifies the disconnect interval in seconds. The value can range from zero through 86400. It is recommended that you set the value to **15**. When no output is available from JES for this time period, PSF ends the session with the network printer. If the value is set to zero, PSF does not end the session because of lack of output.

**NOTE:** PSF supports two other methods of printer sharing, which are not applicable to 10/100Base-T Ethernet Interface printers. VTAM RELREQ is available for printer sharing under SNA. Port switching is available for SNA- and TCP/IP-attached printers when a printer can support multiple active ports.

## Port Switching Printer Sharing

---

To support printer sharing, 10/100Base-T Ethernet Interface printers automatically switch among all attached ports (serial port, the twinax or coax port, or the Ethernet network port). Basically, the printer prints jobs for one port until no new jobs appear and the port “times out”. The printer then switches to the next port and does the same thing.

To change the default “time out” value for a port, update the TIMEOUT value for the port on the appropriate menu (Serial Interface, Ethernet, Twinax Interface, or Coax Interface).

## Handling z/OS Connectivity Problems

---

If you encounter problems when “ping”-ing a network printer from z/OS, here is how to resolve them.

### Ping is Not Successful

---

If the “ping” is not successful, verify the following:

- The printer is powered on.
- The IP address is unique in the TCP/IP network.  
If the IP address of the z/OS system is not unique, see your network administrator to resolve the IP address problem.
- The Maximum Transmission Unit (MTU) size of the IP packet for the z/OS system is equal to the MTU size of the printer. For information about the values recommended for the z/OS system, see “Modify the TCP/IP Profile in z/OS” on page 174.

To change the MTU size for the z/OS system, change the GATEWAY statement in the z/OS TCP/IP profile, and restart TCP/IP to pick up the changes.

You cannot change the MTU size on a 10/100Base-T Ethernet Interface printer. The MTU size is fixed at 1024 bytes.

If these items are all in order, consult your TCP/IP network administrator about a possible network problem.



## Ping is Successful

---

A successful “ping” usually indicates that the z/OS system can communicate with the printer; however, you might receive a successful “ping” even though the IP address of the TCP/IP-attached printer is a duplicate of another IP address.

If PSF is unable to establish a network connection with the TCP/IP-attached printer or if PSF output for this printer prints elsewhere, follow these steps to determine whether the IP address of the printer is unique:

1. Turn the printer off.
2. Wait at least 5 minutes for TCP/IP to clear the Address Resolution Protocol (ARP) tables. (If your installation specified a longer interval on the ARPAGE configuration statement in the TCP/IP profile, you may need to wait longer. For information about the ARPAGE statement, refer to the *TCP/IP z/OS Customization and Administration Guide*.)
3. Enter the “ping” command again from the z/OS system.

**NOTE:** If you receive a successful response to the “ping” command, there is a duplicate IP address. Consult your TCP/IP network administrator.

**Chapter 7** Handling z/OS Connectivity Problems

---

---

# 8

## *AS/400 Configuration, ASCII Printer*

---

### Overview

---

This chapter details a complete AS/400 configuration setup including:

- Developing Line Descriptions with CRTLINETH
- Configuring the AS/400 for TCP/IP
- Configuring the AS/400 for Printing
- Verifying Printing from the AS/400

This document assumes no AS/400 printer configuration has been done. If any configuration has been done, please follow the procedure to the point at which continued configuration is required.

#### **Developing Line Descriptions With CRTLINETH**

For each LAN adapter on the AS/400, a line description needs to be created for the NIC. This is required for Release V3R2 and V3R7.

If a line description already exists, make sure the SSAP list includes default options “AA” and “12.” You must also know the LAN speed for the AS/400 LAN adapter.

**NOTE:** To change a line description, you need to vary the line off before making the change. After making the change, you need to vary the line back on.

To change an existing line description, use the CHGLINETH command. To create a line description, use CRTLINETH.

## Chapter 8 Overview

**NOTE:** SSAPS of “AA” and “12” are automatically set as default values in the line description when “\*CALC” is used in creating new line descriptions. You do not need to set these values unless they have been changed.

To create a line description, enter the following command:

```
CRTLINETH LIND(ETHLAN) RSRNAME(LIN041)
```

Your completed screen should look like Figure 26.

```
5763SS1 V3R2M0 960517          BLDD60  09/11/96 12:25:46
Line description . . . . . : LIND      ETHLAN
Option . . . . . : OPTION    *ALL
Category of line . . . . . :          *ELAN
Resource name . . . . . : RSRNAME  LIN041
Online at IPL . . . . . : ONLINE  *YES
Vary on wait . . . . . : VRYWAIT  *NOWAIT
Local adapter address . . . . . : ADPTADR *ADPT
Exchange identifier . . . . . : EXCHID 056A1005
Ethernet standard . . . . . : ETHSTD  *ALL
Maximum controllers . . . . . : MAXCTL  40
Error threshold level . . . . . : THRESHOLD *OFF
Text . . . . . : TEXT      *BLANK
-----Active Switched Controllers-----
(No active switched controllers attached)
SSAP list . . . . . : SSAP
-----Source Service Access Points-----
SSAP      Maximum Frame   Type      SSAP      Maximum Frame   Type
  04             1496      *SNA      AA             1496      *NONSNA
  12             1496      *NONSNA   C8             1496      *HPR
Group address . . . . . : GRPADR
-----Group Addresses-----
(No group addresses found)
Link speed . . . . . : LINKSPEED 10M
Cost/connect time . . . . . : COSTCNN  0
Cost/byte . . . . . : COSTBYTE  0
Security for line . . . . . : SECURITY *NONSECURE
Propagation delay . . . . . : PRPDLY  *LAN
User-defined 1 . . . . . : USRDFN1 128
User-defined 2 . . . . . : USRDFN2 128
User-defined 3 . . . . . : USRDFN3 128
Autocreate controller . . . . . : AUTOCRTCTL *NO
Recovery limits . . . . . : CMNRCYLMT
  Count limit . . . . . :          2
  Time interval . . . . . :          5
```

Figure 26. Example NIC Line Description

---

## Configuring With ADDTCPIFC

---

The following three parameters must be specified:

### Line Description (LIND)

The line description name is the user's name for the AS/400 adapter. This name must be identical to the name entered when the TCP/IP is configured on the AS/400.

### Resource Name (RSRCNAME)

The system-assigned name for the interface (for example, LIN041).

### SSAP

When \*CALC is used, the values of "12" and "AA" are entered automatically as defaults. Verify that those SSAP values have not been changed.

## Configuring AS/400 For ASCII Using TCP/IP

---

The next step is to configure the interface on the AS/400 for TCP/IP.

**NOTE:** The AS/400 interface is not the NIC. Do not set the AS/400 interface address to the same address as the NIC IP address. Also, do not add the NIC to the AS/400 TCP/IP interface list.

## Configuring With ADDTCPIFC

---

ADDTCPIFC is used to add a TCP/IP interface to the AS/400. This step configures the AS/400 for attachments to a TCP/IP network.

At the AS/400 command line, enter the following command:

```
ADDTCPIFC INTNETADR ('9.99.15.188') LIND(ETHLAN)  
SUBNETMASK ('255.255.255.0')
```

Your completed screen should look like Figure 27.

System:	BLDD6
<b>Internet address:</b>	<b>9.99.15.188</b>
<b>Subnet mask:</b>	<b>255.255.255.0</b>
<b>Line description:</b>	<b>ETHLAN</b>
Line type:	*Elan
Interface status:	Inactive
Type of service:	*Normal
Maximum transmission unit:	*Lind
Automatic start:	*Yes

**Figure 27. Example of ADDTCPIFC Interface**

The following parameters must be specified:

**Internet Address**

Internet address of the AS/400 LAN adapter.

**NOTE:** Do not use the IP address of the NIC.

**Subnet Mask**

The Subnet Mask for this AS/400 TCP/IP interface (for example, 255.255.255.0).

**Line Description**

The name assigned to the AS/400 line description as described in “Developing Line Descriptions With CRTLINETH” on page 189.

**NOTE:** Each AS/400 LAN adapter will have its own line description.

### Configuring A Router Definition With ADDTCP RTE

---

If necessary, use the ADDTCP RTE command to create a route definition. This is required if the printer is somewhere other than on a local segment and must cross bridges.

### Configuring A Local Domain And Hostname

---

The AS/400 print commands, described in “Setting Up Printing For ASCII Files” on page 194, require a local name and hostname. If you have already configured LAN attached TCP/IP printers on the AS/400 system, you will have a local domain name and hostname configured on the system.

**NOTE:** If you already have a local domain name and hostname configured on the system, do not change your setup.

If the local domain name and hostname file is empty, the file must be set up. This control file information is used to determine if a print request comes from an authorized host.

To configure the local domain and hostname, you will run the CFGTCP command and select Option “12” from the menu. Enter a local domain name, such as *city.company.com*. Enter a local hostname, such as *as400-01*. This is the name of your AS/400 system and must match the hostname for your system in the host entry table. Refer to “Configuring A TCP/IP Host Table Entry” for more information.

**NOTE:** If the printer and AS/400 are not on the same local LAN segment, use CFGTCP Option 2 to verify that there is a route defined in the TCP/IP route list.

### Configuring A TCP/IP Host Table Entry

---

Although creating a TCP/IP host table entry is optional, it is a good idea to take this step. Add the AS/400 name and the IP address of the LAN adapter to the “Host Table Entries.”

## Configuring The AS/400 For Printing

---

To configure an AS/400 for printing, you must:

- set up the printing capability, and
- verify the setup with a print job.

You will need the following information:

### Remote Printer Queue name

Set to 'd1prn' through 'd8prn'.

**NOTE:** The Remote Printer Queue name must be in lowercase letters. Do not use "PASS."

**NOTE:** When the IPDS feature is installed, the queue name 'd4prn' is not available.

### IP Address

The IP address for the NIC.

## Setting Up Printing For ASCII Files

---

The next step is to set up the remote printing capability. There are two ways to do this: you can either specify the LPR parameters manually each time you send a file to the printer, or use Remote Writer and a remote output queue for automatic printing to the printer.

### To Use LPR Manually

1. Start TCP/IP, if it is not already running, by entering the command `STRTCP`.
2. At the AS/400 command line, enter `LPR`.
3. Figure 28 displays in **bold** the parameters you need to specify.



## Setting Up Printing For ASCII Files

---

```
Send TCP/IP Spooled File (LPR)

Type choices, press Enter.

Remote system          RMTSYS          > *INTNETADR
Printer queue          PRTQ            > 'd1prn'
Job name                JOB              *
  User
  Number
Spooled file number    SPLNMBR          *ONLY
Destination type       DESTTYP          *OTHER
Transform SCS to ASCII TRANSFORM        *YES
Manufacturer type and model MFRTYPMDL    > *IBM6400EP
                                         See Note on
                                         page 196.
Internet address        INTNETADR        > '9.99.2.3'
```

**Figure 28. ASCII LPR Parameters**

The following parameter values are required:

### **Remote System**

Enter the hostname of your printer or `*INTNETADR`, which then prompts you to specify the IP address of your printer.

### **Printer Queue (PRTQ)**

Set to `'d1prn'` through `'d8prn'`. The remote printer queue name must be in lowercase letters, entered in single quotes.

**NOTE:** When the IPDS feature is installed, queue name `'d4prn'` is not available.

## Chapter 8 Configuring The AS/400 For Printing

---

### Destination Type (DESTTYP)

Specify \*OTHER for the DESTTYP parameter.

### Transform (TRANSFORM)

Specify \*YES.

### Manufacturer Type and Model (MFRTYPMDL)

Select a manufacturer type and model. This is the name of the WSCO. Select \*IBM6400EP for Epson emulation or \*IBM6400 or \*IBM42023 for Proprinter Emulation if you have AS/400 V3R2 and above or V3R7 and above.

**NOTE:** Select the Manufacturer Type Model based on the data type.

- a. Report printing, text only, no IGP or barcodes.

Manufacturer Type Model = \*IBM42023  
Workstation customizing object = \*NONE

Since IBM42023 is a Printronix XL emulation, the printer emulation must also be switched to Proprinter emulation. Be sure to save the printer emulation as the power-up configuration.

Alternate selection:

Manufacturer Type Model = \*IBM6400EP  
Workstation Customizing Object = \*NONE

Since IBM6400EP is an Epson emulation, the printer emulation must be also switched to Epson emulation. Be sure to save the printer emulation as the power-up configuration.

## Setting Up Printing For ASCII Files

---

- b. PGL or VGL or PPI program.

Manufacturer Type Model = \*WSCSTCONT  
Workstation Customizing Object = QWPDEFAULT  
Library = QSYS

This selects a generic object that passes the data unchanged without any escape codes to the printer. Text files will print in the currently selected printer configuration, cpi, lpi, and form length. OS/400 versions below V3R7 may not have this selection and may require manual creation of a generic WSCST. Please contact Printronix Technical Support for assistance.

**NOTE:** For occasional text reports, create a printer configuration for each report and use the [Job Select] key to select a report configuration.

### Internet Address (INTNETADR)

The IP address of the NIC.

**NOTE:** You may specify either \*INTNETADR (and the NIC IP address) or the hostname for the NIC (if you added the printer to the host table entry as directed in "Configuring A TCP/IP Host Table Entry" on page 193).

### To Create An Automatic Remote Output Queue

1. From the AS/400 command line, enter CRTOUTQ.
2. Figure 29 displays in **bold** the parameters you need to specify.

Send TCP/IP Spooled File (LPR)

Type choices, press Enter.

<b>Output queue</b>	<b>OUTQ</b>	<b>&gt; USERNAME</b>
Library		*CURLIB
Maximum spooled file size:	MAXPAGES	

## Chapter 8 Configuring The AS/400 For Printing

Number of pages		*NONE
Starting time		
Ending time		
	+ for more values	
Order of files on queue	SEQ	*FIFO
<b>Remote system</b>	<b>RMTSYS</b>	<b>&gt; *INTNETADR</b>
<b>Remote printer queue</b>	<b>RMTprtQ</b>	<b>&gt; 'd1prn'</b>
<b>Writer to autostart</b>	<b>AUTOSTRWTR</b>	<b>1</b>
Queue for writer messages	MSGQ	QSYSOPR
Library		*LIBL
<b>Connection type</b>	<b>CNNTYPE</b>	<b>&gt; *IP</b>
<b>Destination type</b>	<b>DESTTYP</b>	<b>*OTHER</b>
<b>Host print transform</b>	<b>TRANSFORM</b>	<b>*YES</b>
<b>Manufacturer type and model</b>	<b>MFRTYPMDL</b>	<b>&gt; (See Note on page 196)</b>
Workstation Customizing Object	WSCST	<b>&gt; (See Note on page 196)</b>
Library		
<b>Internet address</b>	<b>INTNETADR</b>	<b>&gt; '9.99.57.173'</b>
Destination options	DESTOPT	*NONE
Print separator page	SEPPAGE	*YES
User defined option	USRDFNOPT	*NONE

Figure 29. Automatic Remote Output Queue Configuration

---

## Setting Up Printing For ASCII Files

3. Enter values for the following parameters:

### **Output Queue (OUTQ)**

The name of the AS/400 output queue. The name can be anything you would like. This name is not the same as the printer internal queue name, 'd1prn'.

### **Remote System (RMTSYS)**

Internet address of the NIC on the printer (\*INTNETADR prompts you for this) or the hostname of the NIC.

### **Remote Printer Queue (RMTprtQ)**

Default name of the network printer. Set for any of 'd1prn' through 'd8prn'. The remote printer queue name must be lowercase, entered in single quotes.

**NOTE:**When the IPDS feature is installed, queue name 'd4prn' is not available.

### **Writer to Autostart (AUTOSRTWTR)**

Set the value to 1. This will start the Remote Writer when the queue is created, and it automatically starts the Remote Writer after each IPL of the AS/400 and whenever STRTCP is started.

### **Connection Type (CNNTYPE)**

Specify this value as \*IP.

### **Destination Type (DESTTYP)**

Specify \*OTHER. \*OTHER is a performance enhancement, in which data is not required to be transformed again if the connection is interrupted and allows printing of multiple copies.

### **Transform (TRANSFORM)**

Specify this value as \*YES.

## Chapter 8 Verify Printing On AS/400

---

### Manufacturer Type (MFR TYPMDL)

Select a manufacturer type and model. This is the name of the WSCO. Select \*IBM6400EP for Epson emulation or \*IBM6400PR or \*IBM42023 for Proprinter Emulation. See Note on page -196.

### Troubleshooting

This installation procedure assumes that the NIC adapter is configured with the correct IP address, subnet mask, and gateway (if required). In addition you can also ping and telnet to the NIC adapter.

Print an E-net Test Page to verify the Ethernet settings.  
See page -26

The default NIC queue name is d1prn, however, the name can be changed. Substitute the changed name for the RMT PRTQ parameter. To verify the queue name, print an E-Net Test Page or telnet to the adapter and perform a "list dest" command.

### Internet address (INTNETADR)

Specify the IP address of the printer.

## Verify Printing On AS/400

---

This section verifies that the printer is capable of printing ASCII files and that the printer can be pinged on the network.

To test ASCII printing:

1. Start TCP/IP, if it is not already running, by entering the command `STRTCP`.
2. Verify that the AS/400 TCP/IP interface is active.

## Verify Printing On AS/400

---

3. **Ping** the printer from an AS/400 workstation with the command:  
`ping ip_address.`  
Where *ip\_address* is the Internet address of the remote system printer (the NIC) or the hostname of the printer (if you put the hostname in the host entry table as directed in “Configuring A TCP/IP Host Table Entry” on page 193).
4. If the printer cannot be pinged, proceed to “AS/400 ASCII Troubleshooting” on page 202.
5. Use one of the following methods to send a spooled file to the printer:
  - Enter the LPR command on the AS/400 command line with the appropriate parameters. See “To Use LPR Manually” on page -194.
  - Enter `STRMTWTR name` on the AS/400 command line, where *name* is the name of the AS/400 remote output queue (not the printer Internet queue, as described on “To Create An Automatic Remote Output Queue” on page 197).
  - Use the `WRKOUTQ` command to send jobs.

## AS/400 ASCII Troubleshooting

---

During power up, the printer performs an interface hardware test. The presence of the ETHERNET PARAMS menu selection at the printer control panel indicates that the NIC hardware is functioning properly. See the *User's Manual* for configuration menu information.

If you have trouble pinging the printer:

1. Verify the configuration of the AS/400, including the printer and any intervening devices such as routers and bridges.
2. Verify that the AS/400 line description is varied on and the printer is turned on and displays an ONLINE status.
3. Verify that the AS/400 TCP/IP is active.



---

# 9

## *AS/400 Configuration, IPDS Printer*

---

### **Configuring On AS/400 As An IPDS Printer**

---

**NOTE:** The IPDS emulation is not supported on the T4204 printer.

Use this chapter to configure your printer on AS/400 as an IPDS printer. To print IPDS, you must install the IPDS option on your printer. Once configured as an IPDS printer, the printer can also print AFP™ and SCS, but these datastreams must be converted to IPDS first.

**NOTE:** Do not cancel IPDS print jobs by using WebPage cancel. To cancel IPDS print jobs hold the job on the AS/400 writer or press the printer Cancel key.

### **Printing AFP, IPDS, And SCS Files**

---

Printers configured as IPDS only print IPDS files. AFP and SCS files can be printed, but they must be transformed to IPDS before printing.

- APF files are transformed directly by Print Services Facility™ (PSF/400, an integrated feature of OS/400), which then sends the transformed file to the printer.
- SCS files are transformed into IPDS by setting the IPDSPASTHR parameter to YES (see Figure 32 on page 212 or Figure 33 on page 215). This path yields the best performance by sending IPDS files directly to the printer with no transform.

## Requirements

Contact technical support to obtain the latest PTFs for PSF/400. For IPDS printing, you also need to install the IPDS option for the printer.

## Configuration Checklist

**NOTE:** All of the following configuration steps carried out on the AS/400 may require “create” or “change” authority.

1. If you have not already done so, set up the printer and install the NIC. See “Configuration Using The Control Panel” on page 29.
2. Using the printer control panel, set up the printer for IPDS by setting the parameters and values shown in Table 9.

**Table 9. Control Panel Settings**

Menu	Item	Setting
C/T PORT	Port Type	Twinax
TWINAX SETUP	Twinax Type	IPDS 256 or IPDS 1024

3. Set TCP/IP addresses for the printer, such as an IP Address, Gateway Address, or Subnet Mask. See “Configuration Tools” on page 26.
4. If the printer and AS/400 are not on the same LAN segment, verify there is a route defined in the TCP/IP route list. If necessary, use the `ADDTCPRTE` command to create a route definition. You need this if your printer is somewhere other than on a local segment.
5. You need the IP address of the NIC to configure the NIC.
6. If you have not done so yet, create a line description for your NIC. See “Developing Line Descriptions With CRTLINETH” on page 189.

## Configuration Checklist

---

7. Create or verify the existence of an AS/400 TCP/IP interface for NIC. See “Configuring An AS/400 TCP/IP Interface With ADDTCPIFC” on page 206.
8. The next step depends on your AS/400 release. Configure your printer with one of these procedures:
  - “Configuring PSF/400 For IPDS On V3R2” on page 208.
  - “Configuring PSF/400 For IPDS On V3R7 And Above” on page 214.
9. Notice that when the IPDS feature is installed, the queue name ‘d4prn’ is not available.
10. Verify the printer is ON using the `VFYCFG` command.
11. Verify that TCP/IP has been started using the `STRTCP` command.
12. Test your configuration. See “Verifying The IPDS Configuration On AS/400” on page 226.
13. To share the printer on the network, verify that the necessary parameters have been set correctly. See “Sharing The AS/400 Printer On The Network” on page 227.
14. If you have problems, refer to “AS/400 Troubleshooting” on page 231.

## Configuring An AS/400 TCP/IP Interface With ADDTCPIFC

**NOTE:** Do not enter the IP address of the NIC. Do not set the AS/400 interface address to the same address as the NIC IP address. Also, do not add the NIC to the AS/400 TCP/IP interface list.

### Configuring An Interface For Ethernet

ADDTCPIFC is used to add a TCP/IP interface to AS/400. This step configures the AS/400 for attachments to a TCP/IP network.

1. At the AS/400 command line, enter the following command:

```
ADDTCPIFC INTNETADR ('9.99.15.188') LIND(ETHLAN)
SUBNETMASK ('255.255.255.0')
```

2. Your completed screen should look like Figure 30.

System: BLDD60	
<b>Internet address:</b>	<b>9.99.15.188</b>
<b>Subnet mask:</b>	<b>255.255.255.0</b>
<b>Line description:</b>	<b>ETHLAN</b>
Line type:	*ELAN
Interface status:	Inactive
Type of service:	*NORMAL
Maximum transmission unit:	*LIND
Automatic start:	*YES

**Figure 30. Example ADDTCPIFC Interface**

3. The following parameters must be specified:

- a. **Internet Address**

Internet address of the AS/400 Ethernet LAN adapter.

**NOTE:** Do not use the IP address of the NIC.

---

## Configuring An AS/400 TCP/IP Interface With ADDTCPIFC

b. **Subnet Mask**

The Subnet Mask for this AS/400 TCP/IP interface (for example, **255.255.255.0**).

c. **Line Description**

The name assigned to the AS/400 line description as described in “Developing Line Descriptions With CRTLINETH” on page 189. Each AS/400 LAN adapter will have its own line description.

### Configuring A TCP/IP Host Table Entry

Although optional, it is recommended that you create a TCP/IP host table entry. Add the AS/400 name and the IP address of the LAN adapter to the “Host Table Entries.” Also, add the hostname and IP address of the printer to the list. You can access the host table entries function by using the `CFGTCP` command, then selecting option 10 from the menu.

You can also add entries to your host table for both the hostname and the fully qualified network name for your system. The entry name should match the name you configured for host and domain. For example, if your hostname is “RCHASM03” and your domain name is “RCHLAND.PTX.COM”, your fully qualified network name is “RCHASM03.RCHLAND.PTX.COM”. In your host entry table, enter both RCHASM03 and RCHASM03.RCHLAND.PTX.COM.

## Configuring PSF/400 For IPDS On V3R2

To configure IPDS on AS/400 V3R2, use the following commands:

- CRTDEVPRT
- CRTPSFCFG

## Configuring PSF With CRTDEVPRT On V3R2

This section describes how to create a printer device description.

1. At the AS/400 command line, enter a command in the form:

```
CRTDEVPRT  DEVD(printer_type) DEVCLS(*RMT) TYPE(*IPDS)
           MODEL(0) AFP(*YES) AFPATTACH(*APPC)
           FONT(11) RMTLOCNAME(TCPIP) FORMFEED(*CONT)
           TEXT('\iprinter_type NETWORK PRINTER')
```

Where *printer\_type* (e.g., T5000, P5000, L5520) is the model of your printer.

2. A completed screen looks like the example shown in Figure 31, which starts on the next page.

## Configuring PSF/400 For IPDS On V3R2

---

### Display Device Description

<b>Device Description:</b>	<b>DEV</b>	<i>printer_type</i>
Option:	OPTION	*ALL
Category of device:		*PRT
Automatically created:		NO
<b>Device class:</b>	<b>DEVCLS</b>	<b>*RMT</b>
<b>Device type:</b>	<b>TYPE</b>	<b>*IPDS</b>
<b>Device model:</b>	<b>MODEL</b>	<b>0</b>
<b>Advanced function printing:</b>	<b>AFP</b>	<b>*YES</b>
<b>AFP attachment:</b>	<b>AFPATTACH</b>	<b>*APPC</b>
Online at IPL:	ONLINE	*YES
<b>Font:</b>	<b>FONT</b>	
<b>Identifier:</b>		<b>011</b>
<b>Point size:</b>		<b>*NONE</b>
<b>Form feed:</b>	<b>FORMFEED</b>	<b>*CONT</b>
Separator drawer:	SEPDRAWER	*FILE
Separator program:	SEPPGM	*NONE
Library:		
Printer error message:	PRTERRMSG	*INQ
Message queue:	MSGQ	QSYSOPR
Library:		*LIBL
Maximum pending requests:	MAXPNDRQS	6
Print while converting:	PRTCVT	*YES

## Chapter 9 Configuring On AS/400 As An IPDS Printer

Print request timer:	PRTRQSTMR	*NOMAX
Form definition:	FORMDF	F1C10110
Library:		*LIBL
Character identifier:	CHRID	*SYSVAL
<b>Remote location:</b>	<b>RMTLOCNAME</b>	<b>TCPIP</b>
Local location:	LCLLOCNAME	*NETATR
Remote network identifier:	RMTNETID	*NETATR
Mode:	MODE	QSPWTR
Dependent location name:	DEPLOCNAME	*NONE
Text:	TEXT	' <i>printer_type</i> Network Printer'

**Figure 31. Example of CRTDEVPRT Command (V3R2)**

3. Values must be entered for the following parameters:
  - a. **Device Description (DEVD)**

The device description or name. This value must match the value entered for the `PSFCFG` parameter in “Configuring AFP With CRTPSFCFG On V3R2” on page 211.
  - b. **Device Class (DEVCLS)**

Specify `*RMT`.
  - c. **Device Type (TYPE)**

Specify `*IPDS`.
  - d. **Device Model (MODEL)**

Specify `0`.
  - e. **Advanced Function Printing (AFP)**

Specify `*YES`.
  - f. **AFP Attachment (AFPATTACH)**

Specify `*APPC`. `CRTPSFCFG` overrides this value.



---

## Configuring PSF/400 For IPDS On V3R2

g. **Font (FONT)**

Enter an appropriate value.

h. **Form Feed (FORMFEED)**

Specify \*CONT.

i. **Remote Location (RMTLOCNAME)**

Enter the remote location name.

### Configuring AFP With CRTPSFCFG On V3R2

The PSF™ configuration object created with this command is used by PSF/400 when printing IPDS files. The object is used by AS/400 V3R2 only if the object is in the QGPL library and has the same name as the printer device description. This information overrides the APPC configuration information specified in the printer device description.

To configure AS/400 for IPDS printing on V3R2:

1. At the AS/400 command line, enter a command in the form:

```
CRTPSFCFG  PSFCFG(printer_type IPDSPASTHR(*YES)
            RLSTMR(*SEC15) TEXT('\i_printer_type NETWORK
            PRINTER') RMTLOCNAME ('128.99.12.134')
            PORT(5001)
```

where *printer\_type* (e.g., T5000, P5000, L5520) is the model of your printer.

2. A completed screen looks like Figure 32.

<b>PSF configuration:</b> <i>printer_type</i>	<b>Library: QGPL</b>
User resource library:	*JOBLIBL
<b>IPDS pass through:</b>	<b>*YES</b>
<b>Activate release timer:</b>	<b>*NORDYF</b>
<b>Release timer:</b>	<b>*SEC15</b>
Restart timer:	*IMMED
SNA retry count:	2

## Chapter 9 Configuring On AS/400 As An IPDS Printer

---

Delay time between retries:	0
Blank page:	*YES
Page size control:	*NO
Resident fonts:	*YES
Resource retention:	*YES
Edge orient:	*NO
<b>Remote location:</b>	
<b>Name or address:</b>	<b>128.99.12.134</b>
<b>TCP/IP port:</b>	<b>5001</b>
<b>TCP/IP activation timer:</b>	<b>170</b>
PSF defined options:	
<b>Text description:</b>	<i>printer_type</i> <b>Network Printer</b>
Device resource library list:	*DFT

**Figure 32. Example CRTPSFCFG Command (V3R2)**

3. The following parameters are required:
  - a. **PSF Configuration (PSFCFG)**  
The name of the printer device you are configuring.
  - b. **Library**  
Specify `QGPI`.
  - c. **IPDS pass through (IPDSPASTHR)**  
To print SCS files, specify `*YES`. PSF/400 transforms SCS into IPDS before printing.

d. **Activate release timer (ACTRLSTMR)**

Specifies the point at which the release timer (RLSTMR) is activated. Set to **\*NORDYF**. This means that the release timer is activated when there are no spooled files in the printer's output queue with a status of RDY and the last page of the last spooled file processed has printed. **\*NORDYF** is used so that all files with a status of RDY are printed before releasing the session (which does not terminate the writer, however).

e. **Release timer (RLSTMR)**

Specifies the amount of time to wait before a session or dialog is released without terminating the writer. The ACTRLSTMR parameter specifies when this timer is to be activated. Set the parameter to a value at least equal to the TIMEOUT value on the printer. The recommended value is **\*SEC15**.

f. **Remote Location name or address (RMTLOCNAME)**

Enter the IP address or hostname of the printer.

g. **TCP/IP port (PORT)**

Specify 5001.

h. **TCP/IP activation time (ACTTMR)**

This value specifies the number of seconds that PSF/400 waits for a printer to respond to an activation request. If only one system is using the printer, use the default value (170 seconds). If more than one system is using the printer, specify **\*NOMAX**, which causes PSF/400 to wait indefinitely for a response to an activation request.

## Configuring PSF/400 For IPDS On V3R7 And Above

---

To configure IPDS on AS/400 V3R7 and above, use the following commands:

- CRTPSFCFG (Optional)
- CRTDEVPRT

### Configuring AFP With CRTPSFCFG On V3R7 Or V4R1 (Optional)

New for V3R7 is the ability to specify three TCP/IP-related parameters for PSF in a printer device description: RMTLOCNAME, PORT, and ACTTMR. In V3R2, CRTPSFCFG, which replaced WRKAFF2, was used to specify these same parameters, along with other parameters. In V3R7 and higher, these three parameters are ignored when specified in a PSF configuration object, since they are specified in a printer device description. However, you may wish to use a PSF configuration object to specify other parameters, such as IPDS passthrough and so on.

The PSF configuration object created with this command is used by PSF/400 when printing IPDS files only if the object is specified with the USRDFNOBJ parameter in the printer device description.

To configure AS/400 for IPDS printing on V3R7 or V4R1:

1. At the AS/400 command line, enter a command in the form:

```
CRTPSFCFG  PSFCFG(AFP/printer_typeNETPRT)
           IPDSPASTHR(*YES) RLSTMR(*SEC15)
           TEXT(`printer_type NETWORK PRINTER')
```

where *printer\_type* (e.g., T5000, P5000, L5520) is the model of your printer.

## Configuring PSF/400 For IPDS On V3R7 And Above

---

2. A completed screen looks like Figure 33.

PSF Configuration Information	
PSF configuration: <i>printer_type</i> NETPRT	Library: AFP
User resource library:	*JOBLIBL
IPDS pass through:	*YES
Activate release timer:	*NORDYF
Release timer:	*SEC15
Restart timer:	*IMMED
SNA retry count:	2
Delay time between retries:	0
Blank page:	*YES
Page size control:	*NO
Resident fonts:	*YES
Resource retention:	*YES
Edge orient:	*NO
<b>Remote location:</b>	
<b>Name or address:</b>	<b>*NONE</b>
<b>TCP/IP port:</b>	<b>*NONE</b>
<b>TCP/IP activation timer:</b>	<b>170</b>
PSF defined options:	
*NONE	
Text description:	<i>printer_type</i> Network Printer
Device resource library list:	*DFT

Figure 33. Example CRTPSFCFG Command (V3R7 or V4R1)

## Chapter 9 Configuring On AS/400 As An IPDS Printer

---

**NOTE:** The lines in **bold** in Figure 33 are not used by PSF/400. Instead, PSF/400 uses the information entered in the device description screen.

3. The following parameters are recommended:
  - a. **PSF configuration (PSFCFG)**

The name used for this PSF configuration object. The name must match the user-defined object name (USRDFNOBJ) in the printer DEVD.
  - b. **IPDS pass through (IPDSPASTHR)**

To print SCS files, specify **\*YES**, PSF/400 transforms SCS into IPDS before printing.
  - c. **Activate release timer (ACTRLSTMR)**

Specifies the point at which the release timer (RLSTMR) is activated. Set to **\*NORDYF**.
  - d. **Release timer (RLSTMR)**

Specifies the amount of time to wait before a session or dialog is released without terminating the writer. The ACTRLSTMR parameter specifies when this timer is to be activated. Set the parameter to a value at least equal to the TIMEOUT value on the printer. The recommended value is **\*SEC15**.

### Configuring PSF With CRTDEVPRT On V3R7 And Above

This section describes how to create a printer device description.

1. At the AS/400 command line, enter a command in the form:

```
CRTDEVPRT DEVD(printer_type) DEVCLS(*LAN) TYPE(*IPDS)
MODEL(0) LANATTACH(*IP) AFP(*YES) PORT(5001)
FONT(11) FORMFEED(*CONT)
RMTLOCNAME('128.9.12.134')
USRDFNOBJ(AFP/5000NETPRT *PSFCFG)
TEXT('printer_type NETWORK PRINTER')
```

Where *printer\_type* (e.g., T5000, P5000, L5520) is the model of your printer.

## Configuring PSF/400 For IPDS On V3R7 And Above

---

**NOTE:** Only use the USRDFNOBJ parameter if it was defined in the previous procedure. See “Configuring AFP With CRTPSFCFG On V3R7 Or V4R1 (Optional)” on page 214.

2. A completed screen looks like the example shown in Figure 34.

Display Device Description		
5716SS1 V3R7M0 961108	BLDRB1	
<b>Device Description:</b>	<b>DEVD</b>	<i>printer_type</i>
Option:	OPTION	*ALL
Category of device:		*PRT
<b>Device class:</b>	<b>DEVCLS</b>	*LAN
<b>Device type:</b>	<b>TYPE</b>	*IPDS
<b>Device model:</b>	<b>MODEL</b>	0
<b>LAN attachment:</b>	<b>LANATTACH</b>	*IP
<b>User-defined object:</b>	<b>USRDFNOBJ</b>	<i>printer_type</i> <b>NETPRT</b>
Library:		AFP
Object type:		*PSFCFG
Data transform program:	USRDTATFM	*NONE
User-defined driver program:	USRDRVPGM	*NONE
Advanced function printing:	AFP	*YES
<b>Port number:</b>	<b>PORT</b>	<b>5001</b>
Online at IPL:	ONLINE	*YES
<b>Font:</b>	<b>FONT</b>	
Identifier:		<b>011</b>
Point size:		*NONE
<b>Form feed:</b>	<b>FORMFEED</b>	*CONT

## Chapter 9 Configuring On AS/400 As An IPDS Printer

Separator drawer:	SEPDRAWER	*FILE
Separator program:	SEPPGM	*NONE
Library:		
Printer error message:	PRTERRMSG	*INQ
Message queue:	MSGQ	QSYSOPR
Library:		*LIBL
<b>Activation timer:</b>	<b>ACTTMR</b>	<b>170</b>
Maximum pending requests:	MAXPNDRQS	6
Print while converting:	PRTCVT	*YES
Print request timer:	PRTRQSTMR	*NOMAX
Form definition:	FORMDF	F1C10110
Library:		*LIBL
<b>Remote location:</b>	<b>RMTLOCNAME</b>	
Name or address:		128.9.12.134
Dependent location name:	DEPLOCNAME	*NONE
Text:	TEXT	<i>printer_type</i> Network Printer
User-defined options:	USRDFNOPT	

**Figure 34. Example CRTDEVPRT Command (V3R7 and above)**

3. Values must be entered for the following parameters:
  - a. **Device Description (DEVD)**  
The device description or name.
  - b. **Device Class (DEVCLS)**  
Specify \*LAN
  - c. **Device Type (TYPE)**  
Specify \*IPDS



---

## Configuring PSF for IPDS On V4R2 And Above

---

- d. **Device Model (MODEL)**  
Specify 0
- e. **LAN Attachment (LANATTACH)**  
Specify \*IP
- f. **Port Number (PORT)**  
Specify 5001
- g. **Font (FONT)**  
Enter an appropriate value.
- h. **Form Feed (FORMFEED)**  
Specify \*CONT
- i. **Activation Timer (ACTTMR)**  
This value specifies the number of seconds that PSF/400 waits for a printer to respond to an activation request. If only one system is using the printer, use the default value (170 seconds). If more than one system is using the printer, specify \*NOMAX, which causes PSF/400 to wait indefinitely for a response to an activation request.
- j. **Remote Location (RMTLOCNAME)**  
Enter the IP address or hostname of the printer.
- k. **User-Defined Object (USRDFNOBJ)**  
To use a PSF configuration object, specify its name and library here. This object type must be \*PSFCFG. For V3R7 and higher, a single PSF configuration object may be referenced by multiple device descriptions, if required.

## Configuring PSF for IPDS On V4R2 And Above

---

To configure IPDS on the iSeries V4R3, use the following commands:

- CRTDEVPRT
- CRTPSFCFG (Optional)

## Configuring AFP with CRTPSFCFG on V4R3 and Above (Optional)

To configure the iSeries for IPDS printing on V4R3:

1. At the iSeries command line, enter a command in the form:

```
CRTPSFCFG PSFCFG(AFP/NETPRTP7000) IPDSPASTHR(*YES)
RLSTMR(*SEC15) TEXT(`PRINTRONIX P7000 NETWORK ATTACHED
PRINTER`) PAGESIZCTL(*YES) ACTRLSTMR(*NORDYF)
```

2. A completed screen looks like Figure 35.

Create PSF Configuration (CRTPSFCFG)		
PSF configuration .....		Name
<b>Library .....</b>	<b>&gt;*CURLIB</b>	<b>Name, *CURLIB</b>
User resource library list .....	*JOBLIBL	*JOBLIBL, *CURLIB, *NONE
Device resource library list .....	*DFT	Name, *DFT
+ for more values		
<b>IPDS pass through .....</b>	<b>&gt;*NO</b>	<b>*NO, *YES</b>
Activate release timer.....	*NORDYF	*NORDYF, *IMMED...
<b>Release timer .....</b>	<b>&gt;*NOMAX</b>	<b>1-1440, *NOMAX, *SEC15...</b>
Restart timer.....	*IMMED	1-1440, *IMMED
APPC and TCP/IP retry count....	15	1-99, *NOMAX
Delay between APPC retries.....	90	0-999
Acknowledgment frequency .....	100	1-32767
Printer response timer	*NOMAX	5-3600, *NOMAX
Generate PDF output	*NONE	*NONE, SPLF, *STMF, *MAIL
<b>Text 'description' .....</b>	<b>&gt;*BLANK</b>	
Additional Parameters		
Automatic session recovery:		
Enabled .....	*NO	*NO, *YES
Message option .....		*INFO, *INQ
Blank page .....	*YES	*YES, *NO
<b>Page size control.....</b>	<b>&gt;*YES</b>	<b>*NO, *YES</b>
Resident fonts .....	*YES	*YES, *NO
Resource retention .....	*YES	*YES, *NO

### Configuring AFP with CRTPSFCFG on V4R3 and Above (Optional)

---

Edge orient.....	*NO	*YES, *NO
Use outline fonts.....	*NO	*YES, *NO
PSF defined option.....	*NONE	
	+ for more values	
Font substitution messages.....	*YES	*YES, *NO
Capture host fonts at printer.....	*NO	*NO, *YES
Font resolution for formatting ...	*SEARCH	*SEARCH, 240, 300
Font mapping table.....	*NONE	Name, *NONE
Library.....		Name
Cut sheet emulation mode .....	*NONE	*NONE, *CHKFIRST, *CHKALL
Use DBCS simulation fonts	*NO	*YES, *NO
Replace .....	*YES	*YES, *NO
Authority .....	*LIBCRTAUT	Name, *LIBCRTAUT, *CHANGE...

**Figure 35. Example CRTPSFCFG Command (V4R2 and above)**

3. The following parameters are recommended: PSF configuration (PSFCFG)

The name used for this PSF configuration object. The name must match the user-defined object name (USRDFNOBJ) in the printer DEVD.

#### **PSF configuration (PSFCFG)**

The name used for this PSF configuration object. The name must match the user-defined object name (USRDFNOBJ) in the printer DEVD.

#### **IPDS pass through (IPDSPASTHR)**

To print SCS files, specify **\*YES**, PSF transforms SCS into IPDS before printing.

### Release timer (RLSTMR)

Specifies the amount of time to wait before a session or dialog is released without terminating the writer. The ACTRLSTMR parameter specifies when this timer is to be activated. Set the parameter to a value at least equal to the TIMEOUT value on the printer. Printronix recommends **\*SEC15**.

### Page size control (PAGSIZCTL)

Specifies if the page size (forms) is set by PSF. Usually set to **\*YES**.

### Remote Location name or address (RMTLOCNAME)

Enter the IP address or hostname of the printer.

## Configuring PSF with CRTDEVPRT On V4R2 and Above

---

This section describes how to create a printer device description.

1. At the iSeries command line, enter a command in the form:

```
CRTDEVPRT DEVD(P7000) DEVCLS(*LAN) TYPE(*IPDS) MODEL(0)
LANATTACH(*IP) AFP(*YES) PORT(5001) FONT(11)
FORMFEED(*CONT) RMTLOCNAME('128.9.12.134')
USRDFNOBJ(AFP/NETPRT P7000 *PSFCFG)
TEXT('Printronix P7000 NETWORK PRINTER')
```

Only use the USRDFNOBJ parameter if it was defined in the previous procedure.

A completed screen looks like the example shown in Figure 36.

## Configuring PSF with CRTDEVPRT On V4R2 and Above

<b>Create Device Desc (Printer) (CRTDEVPRT)</b>		
<b>Device description</b> .....	<b>&gt;P7000</b>	<b>Name</b>
<b>Device class</b> .....	<b>&gt;*LAN</b>	<b>*LCL, *RMT, *VRT, *SNPT, *LAN</b>
<b>Device type</b> .....	<b>&gt;*IPDS</b>	<b>3287, 3812, 4019, 4201...</b>
<b>Device model</b> .....	<b>&gt;0</b>	<b>0, 1, 2, 3, 4, 10, 13, 301...</b>
<b>LAN attachment</b> .....	<b>&gt;*IP</b>	<b>*LEXLINK, *IP, *USRDFN</b>
Advanced function printing .....	<b>*YES</b>	<b>*NO, *YES</b>
<b>Port number</b> .....	<b>&gt;5001</b>	<b>0-65535</b>
Online at IPL.....	<b>*YES</b>	<b>*YES, *NO</b>
Font:		
<b>Identifier</b> .....	<b>&gt;011</b>	<b>3, 5, 11, 12, 13, 18, 19...</b>
Point size.....	<b>*NONE</b>	<b>000.1-999.9, *NONE</b>
Form feed .....	<b>*CONT</b>	<b>*TYPE, *CONT, *CONT2, *CUT...</b>
Separator drawer .....	<b>*FILE</b>	<b>1-255, *FILE</b>
Separator program.....	<b>*NONE</b>	<b>Name, *NONE</b>
Library .....		<b>Name, *LIBL, *CURLIB</b>
Printer error message.....	<b>*INQ</b>	<b>*INQ, *INFO</b>
Message queue .....	<b>*CTLD</b>	<b>Name, *CTLD, *SYSOPR, QSYSOPR</b>
Library .....		<b>Name, LIBL, *CURLIB</b>
Activation timer .....	<b>170</b>	<b>1-2550, *NOMAX</b>
Image configuration .....	<b>*NONE</b>	<b>*NONE, *IMGA01, *IMGA02...</b>
Maximum pending requests.....	<b>6</b>	<b>1-31</b>
Print while converting.....	<b>*YES</b>	<b>*NO, *YES</b>
Print request timer .....	<b>*NOMAX</b>	<b>1-3600, *NOMAX</b>
Form definition.....	<b>F1C10110</b>	<b>Name</b>
Library .....	<b>*LIBL</b>	<b>Name, *LIBL, *CURLIB</b>
Remote location:		
<b>Name or address</b> .....		
User-defined options.....	<b>*NONE</b>	<b>Character value, *NONE</b>
+ for more values		
<b>User-defined object:</b>		
<b>Object</b> .....	<b>*NONE</b>	<b>Name, *NONE</b>
Library .....		<b>Name, *LIBL, *CURLIB</b>
<b>Object type</b> .....		<b>*DTAARA, *DTAQ, *FILE...</b>
Data transform program.....	<b>*NONE</b>	<b>Name, *NONE</b>
Library .....		<b>Name, *LIBL, *CURLIB</b>
User-defined driver program.....	<b>*NONE</b>	<b>Name, *NONE</b>
Library .....		<b>Name, *LIBL, *CURLIB</b>
Secure connection .....	<b>*NO</b>	<b>*NO, *YES</b>
Validation list.....	<b>*NONE</b>	<b>Name, *NONE</b>
Library .....		<b>Name, *LIBL, *CURLIB</b>

## Chapter 9 Configuring On AS/400 As An IPDS Printer

Publishing information:		
Support duplex .....	*UNKNOWN	*UNKNOWN, *SIMPLEX, *DUPLEX
Support color .....	*UNKNOWN	*UNKNOWN, *NOCOLOR, *COLOR
Pages per minute black .....	*UNKNOWN	1-32767, *UNKNOWN
Pages per minute color .....	*UNKNOWN	1-32767, *UNKNOWN
Location .....	*BLANK	
Data steams supported .....	*UNKNOWN	*UNKNOWN, *PCL, *PS, *PDF
+ for more values		
Text 'description'	*BLANK	
Additional Parameters		
Remote network identifier .....	*NETATR	Name, *NETATR, *NONE
Workstation customizing object .....	*NONE	Name, *NONE
Library .....		Name, *LIBL, *CURLIB
Authority .....	*ALL	Name, *LIBCRTAUT, *CHANGE...

**Figure 36. Example CRTDEVPRT Command (V4R2 and above)**

2. Values must be entered for the following parameters:

**Device Description (DEVD)**

The device description or name.

**Device Class (DEVCLS)**

Specify \*LAN.

**Device Type (TYPE)**

Specify \*IPDS.

**Device Model (MODEL)**

Specify 0.

**LAN attachment (LANATTACH)**

Specify \*IP.

**Port number (PORT)**

Specify 5001.

## Configuring PSF with CRTDEVPRT On V4R2 and Above

---

### **Font (FONT)**

Enter an appropriate value.

### **Form Feed (FORMFEED)**

Specify **\*CONT**.

### **Activation timer (ACTTMR)**

This value specifies the number of seconds that PSF waits for a printer to respond to an activation request. If only one system is using the printer, use the default value (170 seconds). If more than one system is using the printer, specify **\*NOMAX**, which causes PSF to wait indefinitely for a response to an activation request.

### **Remote Location (RMTLOCNAME)**

Enter the IP address or hostname of the printer.

### **User-Defined Object (USRDFNOBJ)**

To use a PSF configuration object, specify its name and library here. This object type must be **\*PSFCFG**. For V3R7 and higher, a single PSF configuration object may be referenced by multiple device descriptions, if required.

## Verifying The IPDS Configuration On AS/400

---

To test IPDS printing:

1. If it is not already on, vary on the line description:  
`VRYCFG CFGTYPE(*LIN)`
2. To start TCP/IP, enter `STRTCP`.
3. Verify that the AS/400 TCP/IP interface is active. Use the command:  
`WRKTCPSTS`  
and then select option 1.
4. Turn the printer on and wait until the printer control panel displays "ETHERNET ADAPTER IS READY."
5. To verify the printer is connected to AS/400, ping the printer from an AS/400 workstation with one of the following commands:  
`PING ip_address`  
or  
`PING hostname`  
where *ip\_address* is the Internet address of the remote system printer (the NIC), and *hostname* is the hostname you defined for the printer, if any.
  - If the ping is not successful, refer to "Cannot PING The Printer" on page 231.
  - If the ping is successful, vary on the printer device description with the command:  
`VRYCFG (printer_device) CFGTYPE(*DEV)`  
`STATUS(*ON)`
6. To use PSF/400 to send an IPDS file to the printer, enter:  
`STRPRTWTR DEV (printer_device)`  
where *printer\_device* is the name of the printer.



## Sharing The AS/400 Printer On The Network

---

7. If you have problems printing, do the following:
  - Print an Ethernet Test Page. Refer to your *User's Manual*.
  - Verify that port number 5001 is being used.
8. If you are still unable to print IPDS files, contact technical support.

## Sharing The AS/400 Printer On The Network

---

To support printer sharing, your printer automatically switches among all attached ports (serial, twinax/coax, LAN). Basically, the printer prints jobs for one port until no new jobs appear and the port “times out.” The printer then switches to the next port and does the same thing.

To change the default “time out” value for a port, update the TIMEOUT value for the port on the appropriate menu (Serial Interface, Ethernet Parameters, Twinax Interface, or Coax Interface).

## Printer Sharing Parameters

To set up AS/400 for printer sharing, set the following parameters.

**Table 10. Printer Sharing**

AS/400 Version	Where Set	Parameter	Recommended Value	Description
V3R2	CRTPSFCFG CHGPSFCFG	RLSTMR	*NORDYF	Specifies the point at which the release timer (RLSTMR) is activated. Set to *NORDYF. This means that the release timer is activated when there are no spooled files in the printer's output queue with a status of RDY and the last page of the last spooled file processed has printed. *NORDYF is used so that all files with a status of RDY are printed before releasing the session (which does not terminate the writer).
V3R2	CRTPSFCFG CHGPSFCFG	ACTRLSTMR	*SEC15	Specifies the amount of time to wait before a session or dialog is released without terminating the writer. The ACTRLSTMR parameter specifies when this timer is to be activated. Set the parameter to a value at least equal to the TIMEOUT value on the printer. The recommended value is *SEC15.

## Printer Sharing Parameters

**Table 10. Printer Sharing (continued)**

AS/400 Version	Where Set	Parameter	Recommended Value	Description
V3R2	CRTPSFCFG CHGPSFCFG	ACTTMR	*NOMAX	The value specifies the number of seconds that PSF/400 will wait for a printer to respond to an activation request. If only one system will be using the printer, use the default value (170 seconds). If more than one system will be using the printer, set the value to *NOMAX, which causes PSF/400 to wait indefinitely for a response to an activation request.
V3R7 V4R1	CRTPSFCFG CHGPSFCFG	ACTRLSTMR	*NORDYF	Specifies the point at which the release timer (RLSTMR) is activated. Set to *NORDYF. This means that the release timer is activated when there are no spooled files in the printer's output queue with a status of RDY and the last page of the last spooled file processed has printed. *NORDYF is used so that all files with a status of RDY are printed before releasing the session (which does not terminate the writer).

**Chapter 9** Sharing The AS/400 Printer On The Network

---

**Table 10. Printer Sharing (continued)**

<b>AS/400 Version</b>	<b>Where Set</b>	<b>Parameter</b>	<b>Recommended Value</b>	<b>Description</b>
V3R7 V4R1	CRTPSFCFG CHGPSFCFG	RLSTMR	*SEC15	Specifies the amount of time to wait before a session or dialog is released without terminating the writer. The ACTRLSTMR parameter specifies when this timer is to be activated. Set the parameter to a value at least equal to the TIMEOUT value on the printer. The recommended value is *SEC15.
V3R7 V4R1	CRTDEVPRT CHGDEVPRT	ACTTMR	*NOMAX	The value specifies the number of seconds that PSF/400 will wait for a printer to respond to an activation request. If only one system will be using the printer, use the default value (170 seconds). If more than one system will be using the printer, set the value to *NOMAX, which causes PSF/400 to wait indefinitely for a response to an activation request.

## AS/400 Troubleshooting

---

Use this section to resolve problems configuring AS/400 on TCP/IP networks.

### Cannot PING The Printer

---

If you have problems trying to ping the printer:

- Verify the configuration of AS/400, including the printer and any intervening devices such as routers and bridges.
- Verify that the AS/400 line description is varied on and the printer is turned on and displays a status of ONLINE.
- Verify that the AS/400 TCP/IP interface is active.

### PSF/400 Terminates When Initialized

---

If PSF/400 terminates when you initialize it for IPDS printing and issues message PQT3603, check for the following error codes:

- Code 10 means an incorrect `RMTSYS` or `RMTLOCNAME` (V3R2, V3R7, or V4R1) has been specified for the printer.
- Code 15 means that PSF/400 timed out waiting for the printer's response. Check the value you entered for Activation Timer when using `WRKAFP2`, `CRTPSFCFG` (V3R2), or `CRTDEVPR` (V3R7 or V4R1).
- Codes 20-39 indicate a general communications failure. Make sure all of the components in your network are operational, such as routers. If necessary, call Printronix technical support.
- Codes 40-59 indicate a logic error between PSF and the printer control unit. Contact Printronix technical support.

## Spooled Print File Remains In PND Status

---

Check the output queue with the command:

```
WRKOUTQ queuename
```

This typically indicates that PSF/400 is waiting for a response from the printer. This can be verified by displaying the `QSPL` subsystem, `WRKACTJOBSBS (QSPL)`. If the status of the PDJ job for the printer is `SELW`, then PSF/400 is waiting for a response from the printer. Make sure that the printer is in `ONLINE` mode and that all network connections (for example, routers) between the AS/400 and the printer are active.

## Spooled Files Disappear Without Printing

---

To resolve this problem:

- Check that the correct printer queue name and correct IP address have been used.
- `ping` the IP address. If the `ping` is successful, disconnect the network cable from the printer/print server, and `ping` the address again. If the `ping` is still successful, there is another printer with that IP address on the network.

## Data Is Being Clipped

---

To resolve this problem, you may want to set the PSC (Page Size Control) parameter to `*YES` in the `CRTPSFCFG` command (V3R2, V3R7, or V4R1).

---

# 10

## *z/OS Configuration, TN3270E*

---

### **z/OS Configuration For A TN3270E Printer**

---

The following configuration information shows how a line matrix printer can be configured on z/OS and Info Print Server to print TN3270E. Modtabs are provided for both an SCS and DSC printer. The z/OS level is 1.3.

These basic configurations provided a starting point for users new to printing in this manner.

**NOTE:** Since Info Print Server (IPS) treats the TN3270E printer as a COAX attached printer, additional COAX feature for IPS is required.

---

### **Coax Printer Support FMID**

---

Coax Printer Support consists of the following FMID:

HPRT100

## Program Materials

A program is identified by a program number and a feature number. The program number for Coax Printer Support is 5697-F51.

Additional information regarding the telnet server and Info Print Server can be found in the following manuals.

- For z/OS V1R2 and above, the TCPIP information can be found in SG24-5227-3, Communications Server for z/OS V1R2 TCP/IP Implementation Guide.
  - InfoPrint Server Customization Guide, S544-5744-03.
  - InfoPrint Server Operation and Administration, S544-5745-03.
1. Look at the JES definition defining and associating printer, PRINTER9 with INFOPRINT SERVER.

```
/* PRT9 AND FSSDEF FOR LINE MATRX 06/27/97 MM */
PRINTER9 CLASS=K,SEP,NOMARK,MODE=FSS,FSS=PRINTWAY, X
PRMODE=(LINE,PAGE),WS=(W,Q),SETUP=NOHALT,START=NO
/* ASSOCIATE PRINTWAY WITH ITS START UP PROCEADURE */
FSS(PRINTWAY) PROC=COURWTR,AUTOSTOP=YES
```

Figure 37. JES Definition Defining PRINTER9

```
//COURWTR PROC
/* -----*
//IEFPROC EXEC PGM=ANFFIEP,REGION=3M,PARM='INV=AOP1' z/OS4 INV
//STEPLIB DD DSN=IPPW.PW311.SANFLOAD,DISP=SHR
//ANFQUEUE DD DSN=ANDREE.z/OS4.QUEUE,DISP=SHR
//ANFMMSG DD DSN=ANDREE.z/OS4.MSGFILE,DISP=SHR
//SYSPRINT DD SYSOUT=*
//SYSABEND DD SYSOUT=*
//SYSUDUMP DD SYSOUT=*
//
```

Figure 38. Example Of Proc Used To Start INFOPRINT Server



## VTAM Definitions For SCS and DSE TN3270E

---

```
NETSPL1  VBUILD TYPE=APPL
*
*  APPL REPRESENTING IPS
*
APIPP101 APPL MODETAB=MODETAB1,DLOGMOD=SCS,AUTH=(ACQ)
LUPRT101 APPL MODETAB=MODETAB1,DLOGMOD=SCS
```

Figure 39. Example Of The APPLID That Represents A Copy Of IPDS

## VTAM Definitions For SCS and DSE TN3270E

---

The following are VTAM definitions for SCS and DSE TN3270E printers.

**NOTE:** These definitions are identical to those of COAX attached printers.

```
*****
* JES2 TN3270E VTAM MAJOR NODE                               *
*****
*
* LU1 Printer
RMT2  APPL AUTH=(ACQ),EAS=1,PARSESS=NO,SESSLIM=YES,          X
      MODETAB=MODETAB1,DLOGMOD=SCS
*
* LU3 Printer
RMT3  APPL AUTH=(ACQ),EAS=1,PARSESS=NO,SESSLIM=YES,          X
      MODETAB=MODE4245,DLOGMOD=LU3PRT
```

Figure 40. MODTAB Entries

## Chapter 10 Program Materials

---

```
*****
*
*          *
* PRINTER WITH SNA CHARACTER SET (LU_1)          @DA22961*
*          *
*****
SCS  MODEENT
LOGMODE=SCS,FMPROF=X'03',TSPROF=X'03',PRIPROT=X'B1', *
      SECPROT=X'90',COMPROT=X'3080',RUSIZES=X'87C6',      *
      PSERVIC=X'01000000E100000000000000',              *
      PSNDPAC=X'01',SRCVPAC=X'01'
      TITLE 'DSC4K'
```

```
*****
*
*          *
* DSC PRINTER (LU_3)          *
*          *
*****
LU3PRT  MODEENT LOGMODE=LU3PRT,FMPROF=X'03',TSPROF=X'03',      X
        PRIPROT=X'B1',SECPROT=X'20',COMPROT=X'3080',          X
        SSNDPAC=X'00',SRCVPAC=X'00',RUSIZES=X'C7C7',          X
        PSNDPAC=X'80',PSERVIC=X'03800000000018502B507F00'
```

## TCPIP Configuration With TN3270E

---

The following is the portion of the system's TCPIP configuration involved with TN3270E printers.

```
;
; Define the VTAM parameters required for the Telnet server.
;
BeginVTAM
;
PRTGROUP PGRPLU1
  RMT2
ENDPRTGROUP

PRTGROUP PGRPLU3
  RMT3
ENDPRTGROUP

IPGROUP TESTPRT
  9.99.98.62
ENDIPGROUP

IPGROUP TESTPRT3
  9.99.98.67
ENDIPGROUP

PRTMAP PGRPLU1 TESTPRT GENERIC

PRTMAP PGRPLU3 TESTPRT3 GENERIC

; End telnet printer section

EndVTAM
```

**NOTE:** Only additions required for the TN3270E printers are shown.

## Printer Inventory Manager As Defined With TN3270E

---

The following screens show areas of the Printer Inventory Manager involved with the definition of the TN3270E printers.

1. At main panel, select option 4 to look at the FSS definition.

InfoPrint Server: Printer Inventory Manager

Option ===>

### Printer Definitions

- 1 Add            Add a printer definition
- 2 List           List printer definitions
- 3 Select        Select printer definitions to list

### Other Functions

- 4 FSS/FSA/Pool    Manage other inventory definitions
- 5 PrintWay Queue   View IP PrintWay transmission queue
- 6 PrintWay Message   View IP PrintWay message log
- 7 Configure        Change panel configuration

Printer Definition List

Row 17 of 23

## Printer Inventory Manager As Defined With TN3270E

2. Select option 5 from this panel to list the FSSs.

```
FSA, FSS, and Pool Management
Option ==>

FSA
 1 Add      Add an FSA
 2 List     List FSAs
 3 Select   Select FSAs to list

FSS
 4 Add      Add an FSS
 5 List     List FSSs
 6 Select   Select FSSs to list

Pool of Printer Definitions
 7 Add      Add a Pool
 8 List     List Pools
 9 Select   Select Pools to list
```

3. From the panel below, browse the PRINTWAY FSS to see how the TN3270E FSS was defined.

```

                FSS List                Row 1 of 3
Command ==>                Scroll ==> HALF

Actions:
 A-Add B-Browse C-Copy D-Delete E-Edit
A FSS Name Type Description
= =====
=====
B PRINTWAY IPPW APPLID for TN3270E Printers APIPP101
  PRT10 IPPW Howard's PrintWay FSS
  WTRES700 PSF Howard's FSS
***** Bottom of data *****
```

## Chapter 10 Program Materials

---

The panel below shows how the FSS (PRINTWAY) is associated with its VTAM Applid APIPP101.

```
Browse                IP PrintWay FSS
Command ==>

FSS name. . . PRINTWAY
Description . APPLID for TN3270E Printers APIPP101      (extend)

  Old-style translation
  Hiperspace blocks . .
  TCP/IP job name . . .
  Document code page. .
  Applid. . . . . . . APIPP101
  National language . . 1  1. English 2. Japanese
  Trace mode. . . . . 1  1. None 2. Internal 3. No printing 4. Full
    Trace prompt
    Trace table size .
```

4. Next look at the printer definition for the DSE (LU\_3) printer in the printer inventory.
5. Select option 2 from the Printer Inventory Manager main panel, to list the printers.

## Printer Inventory Manager As Defined With TN3270E

---

```

Command ==>>                               Scroll ==>> HALF

Actions:

  A-Add B-Browse C-Copy D-Delete E-Edit X-Chg type
A Printer Name  Type Description Location  DEST  C FORMS  LU Name
=====
=====
PRT717   PSF LINE MATRIX IPDS  B5 lab  PRT717 Y
B VTAM_DSE1   IPPW A TN327E Pri IMPACT LAB      K
  VTAM_SCS1   IPPW A TN327E Pri IMPACT LAB      J
  VTAM_SCS2   IPPW                               L
***** Bottom of data *****

```

6. While browsing VTAM\_DSE1, notice that the DSC printer is defined to IPS as a COAX attached printer.

```

Browse          IP PrintWay Printer Definition
Command ==>>

Printer definition name . VTAM_DSE1
Description . A TN327E Printer using the DSE (LU_3) Datastream. (extend)
Location. . . IMPACT LAB (extend)

Section          Component name      Custom values
                (enter to browse)  (enter to browse)
Allocation      =>                  => *

```

## Chapter 10 Program Materials

---

```
Processing      =>          => *
NetSpool options =>          =>
NetSpool end-of-file =>      =>
IP PrintWay options =>      => *
Protocol        =>          => *
```

```
/ Use DEST, CLASS, and FORMS for IP PrintWay printer selection
NetSpool LU name .      LU classes . .      (extend)
```



## Printer Inventory Manager As Defined With TN3270E

---

The following panel shows the Allocation section of the setup, where the printer is associated with Class K jobs.

Browse	Allocation
Command ==>	
Printer definition name . VTAM_DSE1	
	More: +
Pool allocation values:	
CLASS . . . . K	LINECT. . .
DEST. . . . .	PRMODE. . .
JES node. . .	PRTY. . . .
FCB . . . . .	SEGMENT . .
FLASH count .	THRESHLD. .
FLASH name. .	UCS . . . .
FORMS . . . .	WRITER. . .
GROUPID . . .	
USERDATA	
..	(extend)
BURST . . . .	1. Yes 2. No
HOLD. . . . .	1. Yes 2. No
OUTDISP . . .	1. Purge 2. Leave 3. Keep 4. Hold 5. Write
Values for Separator Pages:	
Address	
..	(extend)
Building . .	

In the IP Printway options, retry time, retry limit, and response timeout is already for the printer.

**NOTE:** The values of these settings are account specific. Other values may best serve your printing environment.

## Chapter 10 Program Materials

---

```
Browse                IP PrintWay Options
Command ==>

Printer definition name . VTAM_DSE1

                                More:  +
Retention period:
  Successful. . . . . Failure . .
Retry time . . . . . 0000:05:00
Retry limit. . . . . 2

Connection timeout . 30
Response timeout . . 100
Exits:
  Begin data set. .      End data set. .      Record. .

Document header . . . . . (extend)
  / Translate document header
Document trailer . . . . . (extend)
  / Translate document trailer
Dataset grouping . . 2 1. None 2. Job 3. Concatenate job

Formatting:
  Line termination. . . .
```

## Printer Inventory Manager As Defined With TN3270E

---

```
Browse          IP PrintWay Options
Command ==>

Printer definition name . VTAM_DSE1

                                More: -

Document header . . . . . (extend)
  / Translate document header
Document trailer . . . . . (extend)
  / Translate document trailer
Dataset grouping . . 2 1. None 2. Job 3. Concatenate job

Formatting:
Line termination. . . .
Transparent data char . 35
Carriage control type . 2 1. None 2. Machine 3. ANSI
Delete form feed. . . . 4 1. None 2. Leading 3. Trailing 4. Both
Formatting. . . . . 1. None      2. Standard
                    3. Translate only 4. Use FCB
PostScript header . . . 1. Add      2. Ignore
                    3. Landscape   4. Always landscape
Omit line termination at EOF
```

## Chapter 10 Program Materials

---

The following shows where the VTAM parameters were set for the printer. For the DSE printer we chose RMT3 and the logmode of LU3PRT.

```
Browse          VTAM Protocol
Command ==>

Printer definition name . VTAM_DSE1

Printer LU name. . . RMT3

VTAM Processing Options:
Printer logmode. . . LU3PRT
Checkpoint pages . . 5
Send as transparent data
```

The next panel shows these settings for the SCS printer.

```
Browse          VTAM Protocol
Command ==>

Printer definition name . VTAM_SCS1

Printer LU name. . . RMT2

VTAM Processing Options:
Printer logmode. . . SCS
Checkpoint pages . . 5
Send as transparent data
```

The last thing you need to configure is the printer.

**NOTE:** At this time, InfoPrint Server and all related LUs should be active.

Using the printer's web pages go to the configuration screen

## Configuration Screens

---

1. To configure the line matrix printer, fill out and submit the forms using the following links.

**Table 11. Configuration Forms**

Configuration	HTML Forms
Network	TCP/IP (including Windows) and Novell network settings
Print Path	Destination, Model, Log Path, and I/O port configuration
Print Model	Shortcut to the print path model configuration forms
Log Path	Shortcut to the print path log path configurations form
TN5250/3270	TN5250/3270 configuration settings
SNMP	SNMP configuration settings
Administration	Names and passwords
System	System operation modes (reboot, factory defaults)

2. Select the TN5250/3270 section from the configuration screen.

**NOTE:** Changes will only take effect after you reset the line matrix printer from the System page.

## Chapter 10 Configuration Screens

---

The following displays:

Mode: TN5250	<a href="#">Click here for TN3270 mode</a>
Host	ok (eg. 204.191.175.114 or host.domain.com)
Port	
Device Description	
Message Queue Name	
Message Queue Library	
Device Type	GENERIC PRINTER
WSCST Name	
WSCST Library	
Auto Connect	
Start Auto Connect	<a href="#">Click here</a>

### 3. Select TN3270E Mode.

The following displays:

Configuration for Print Path d2prn	
Mode: TN3270	<a href="#">Click here for TN5250 mode</a>
Host	ok (eg. 204.191.175.114 or host.domain.com)
Port	23
Resource Name	
Auto Connect	
Stop Auto Connect	<a href="#">Click here</a>

**NOTE:** Changes will only take effect after you reset the line matrix printer from the System page.

### 4. Enter the address of your system for the host IP address

The port address is the port configured for your telnet server. It is usually port 23.

The Resource name will be the printer name defined in the VTAM portion of your Telnet server configuration. For this example use RMT3.

## Configuration Screens

---

5. Select auto connect.
6. Go to the system page and reboot for the changes to take effect.
7. After the printer reboots, enter the command /DTCPIP, T, CONN from the SDSF console. The following messages show that the printer is connected.

```
D TCPIP,,T,CONN
EZZ6064I TELNET CONNECTION DISPLAY 044
      EN                TSP
CONN  TY IPADDR..PORT  LUNAME  APPLID  PTR LOGMODE
-----
00000468  9.99.98.62..2000  RMT3  *PRINTER  PPE LU3PRT
----- PORT:  23  ACTIVE    PROF: CURR CONNS:  1
-----
3 OF 3 RECORDS DISPLAYED
```

You are now ready to print.

## Chapter 10 Configuration Screens

---



---

# 11

## *AS/400 Configuration, TN5250*

---

### **Setting Up TN5250 Print Queues On AS/400**

---

Start with V3R7 or later and the most recent PTF level. The AS/400 should have tcpip installed, be fully configured, and functional. To set up the TN5250 print queues, do the following:

1. Make sure the AS/400 has sufficient resources to add additional virtual devices.
2. Establish the IP value (not the dns name) of the AS/400.
3. Set the IP, subnet mask, and default router on the NIC adapter.
4. Use a telnet session or web browser session to configure three items per dest (logical NIC queue) for use as a logical network connection to the AS/400.

**NOTE:** The three values (i.e., 192.168.168.34) represent the AS/400 IP in dotted notation and are the entries for the AS/400.

The newly created TN5250 device/queue (i.e. pallet form, first chair is alpha, 10 char. max) assumes the new name "devicedesc."

5. Determine whether or not to autoconnect (initiate connection on power up or through NIC reset) the TN5250 device/queue.

## Chapter 11 Setting Up A TN5250 Connection/Device Via A Telnet Session

---

**NOTE:** It is not necessary to set up the devd or queue name on the AS/400 manually or in advance. The configuration and reset of the NIC adapter automatically sets up the devd or queue name.

### Setting Up A TN5250 Connection/Device Via A Telnet Session

---

In a telnet session, the command “list tn5250” shows the configured values. To set up a TN5250 connection/device via a telnet session, use the commands “store tn5250...” and the following:

**NOTE:** The NIC sessions can be configured either by a web browser or by telnet.

1. Use cmd WRKCTLD \*VWS, choice 5, display, enter to list the number of virtual devices this controller.
2. Use cmd DSPSYSVAL QAUTOVRT. Note the number of auto-configured virtual devices permitted on the system. This number must be greater than one.
3. Use cmd DSPYSYVAL QCHRID. This is the system language (code page) available.
4. Use cmd WRKTCPSTS \*IFC to determine the IP address of the AS/400. This value is used in setting the NIC TN5250 devices.

## User Supplied Values

---

**Host:** For this session, use the IP value from (step 4 above).

**Device description:** This is the name of the virtual device.

**Auto connect:**

- If true (enabled) then queue and device automatically attach.
- If not true (disabled) the command “tn dest dxprn start/stop” allows individual sessions to start or stop.

**NOTE:** Leave other values at their default descriptions.

Example of telnet session commands:

```
store tn dest d8prn host 192.168.168.34
store tn dest d8prn devicedesc palletform
store tn dest d8prn autoconnect
reset
```

This example creates a device/queue named “palletform” on the AS/400 host with IP 192.168.168.34. The NIC adapter initiates the connection each time it is reset or the printer power is cycled.

## Using Telnet Commands for TN5250

---

### Command List

---

The following commands for TN5250 are available via a Telnet session with the Network Interface Card (NIC).

#### Store Commands

```
store tn dest <dxprn>host<IPaddress>
store tn dest <dxprn>port<portnumber>
store tn dest <dxprn>devicedesc<devicename>
store tn dest <dxprn>msgqname<msgqname>msgqlib<msgqlib>
store tn dest
<dxprn>WSCSTname<WSCSTname>WSCSTlib<WSCSTlib>
store tn dest <dxprn>from default
store tn dest <dxprn>[-]autoconnect
```

## Chapter 11 Using Telnet Commands for TN5250

---

```
store tn dest <dxprn>copytimeout<copytimeoutvalue>
```

See page 265 for store command descriptions.

### List Commands

```
list tn  
list stored tn  
list default tn
```

See page 293 for list command descriptions.

### TN5250 Auto Connect Command

```
tn dest <dxprn>start|stop
```

See page 300 for a detailed description.

### Getting Started

---

Set the following items when first configuring the NIC for use with an AS/400 running TN5250:

- The IP address of the AS/400 you are planning to use.  
Example: store tn dest d1prn as400 192.75.11.1
- The device description or queue name you want built on the AS/400 for the printer. This must be unique to the printer.  
Example: store tn dest d1prn devicedesc MOCHA3812
- Enable the printer to automatically connect to the AS/400 when it is first powered up or automatically reconnect if the original connection is lost.

Example: store tn dest d1prn autoconnect

In most circumstances, all other settings can be left as default. The printer should be reset (powered off and on again) for the settings to take effect.

If you do not wish the printer to connect automatically when powered up then leave the autoconnect disabled and control the connection manually with the following command:

Example: tn dest d1prn start

By using the manual method, time is allowed to properly prepare the AS/400 after the printer is powered up but before a connection is established. This method should only be used during an initial installation until the printer and the AS/400 are synchronized. The normal method is to have autoconnect enabled.

The autoconnect feature has a cycle time of approximately one minute. A little patience may be required when first turning on the printer before the connection becomes visible on the AS400.

## TN5250 Job Formatting

---

Forms width, forms length, CPI and LPI are controlled by the TN5250 data stream unless the front panel TN5250 Host Override option is enabled. The CPI is controlled through TN5250 via the font selection in the Change Device Description (CHGDEVPRT) command.

A completed screen looks like the example shown in Figure 41.

Change Device Desc (Printer) (CHGDEVPRT)		
Type choices, then press <b>Enter</b> .		
Device description	DEVD	
Online at IPL	ONLINE	*NO
<b>Font:</b>	<b>FONT</b>	
<b>Identifier</b>		<b>011</b>
<b>Point Size</b>		<b>*NONE</b>
Form Feed	FORMFEED	*CONT
Separator drawer	SEPDRAWER	*FILE

## Chapter 11 TN5250 Job Formatting

---

Separator program	SEPPGM	*NONE
Library		
Printer error message	PRTERMSG	*INFO
Library		*LIBL
Host print transform	TRANSFORM	*NO
Manufacturer type and model	MFRTYPMDL	*SAME
Paper source 1	PPRSRC1	*MFRTYPMDL
Paper source 2	PPRSRC2	*MFRTYPMDL
Envelope source	ENVELOPE	*MFRTYPMDL
ASCII code page 899 support	ASCII899	*NO
Image configuration	IMGCFG	*NONE
Character identifier:	CHRID	
Graphic character set		*SAME
Code page		
User-defined options	USRDFNOPT	*SAME
+ for more values		
User-defined object:	USRDTATFM	
Object		*NONE
Library		
Object type		
Data transform program	USRDTATFM	*NONE
Library		
User-defined driver program	USRDRVPGM	*NONE
Library		

## Font Identifier (FONT) - Help

---

Text 'description'	TEXT	'Device created for S1045PXM.'
Workstation customizing object	WSCST	*NONE
Library		

Figure 41. Example of CHGDEVPR command

## Font Identifier (FONT) - Help

---

Specifies the font identifier used by the 3812, 3816, and 5219 printers (including ASCII printers emulating the 5219 printer), and the IPDS printers.

The Printer Font Table (Font Parameter) in the CRTDEVPR command lists the valid font identifiers, the display values, the characters per inch value implied with each font style, a description of each font style, and whether the font is supported on a particular printer.

**NOTE:** Some fonts may be substituted by the printer. Consult the various printer reference guides of details.

The possible values are:

- **identifier.** Specify the 3-, 4-, or 5-digit identifier associated with this printer.
- **point-size.** Specify a point size ranging from 0.1 through 999.9. If you do not specify a point size, the system will set one.
- **\*SAME.** This value does not change.

The print quality/typeface setting in TN5250 mode is NOT set by the TN5250 data stream. It is only set through the front panel. This is true regardless of the front panel TN5250 Host Override setting.

**Chapter 11** Font Identifier (FONT) - Help

---



---

# 12

## *Monitoring Printers*

---

### **Implementing Printer Management**

---

Printer management includes the following tasks:

- Monitoring the status of network printers
- Responding to alarms
- Gathering statistics on printer operations

The three elements of network printer monitoring and management are:

- Agent/manager model
- The management information database (MIB)
- SNMP, the protocol used to get management information

#### **Agent/Manager Model**

---

The elements of a monitoring system, MIB and SNMP, are implemented in an agent/manager model:

- The MANAGER is a console, workstation, or server on working hubs or routers which has a global knowledge of NICs and printers.
- AGENTS are utilities that reside on devices, such as a NIC, that respond through SNMP to management requests for information. The information is stored in an MIB.

### MIB

---

An MIB contains information a device makes available through SNMP. The MIB is a management information base that describes information about actual objects to be managed and controlled.

#### Standards Of Network Printer MIBs

The Printer MIB is based on the following standards:

- System and Interfaces Group MIB (RFC 1213 of March 1991)
- Host Resource MIB (RFC 1514 of September 1993)
- Printer MIB (RFC 1759 of March 1995)
- NIC contains the Standard Printer MIB per RFC 1759, available from [www.ietf.org](http://www.ietf.org).

#### Information Provided By The MIB

The printer MIB contains the following types of information about network printers:

**Descriptions.** Printer configuration, location, and contact.

**Status.** Current operating status of printers.

**Alerts.** Reportable events from printers.

#### General Information About MIBs

For further information on SNMP and MIB, refer to the following:

- RFC 1155 — Structure and Identification of Management Information for TCP/IP-based Internets (SMI)
- RFC 1156 — Management Information Base for Management of TCP/IP Internets (MIB)
- RFC 1157 — A Simple Network Management Protocol (SNMP)
- The Simple Book: An Introduction to Management of TCP/IP-based Internets

### **Getting The Latest MIB Information**

The latest copy of these and other RFCs can be obtained from the Internet Engineering Task Force (IETF) at <http://www.ietf.org>.

### **SNMP**

---

SNMP is the protocol used to communicate between manager and agent. Managers request information, usually through automated polling at specified intervals, and agents respond. Though used primarily on TCP/IP networks, SNMP can be implemented on other protocols, for example, IPX.

SNMP is a standard by which a network manager can get statistics and configuration information from the NICs and other devices on the network. This is done through a Network Management Station (NMS) such as NetView®.

## **Monitoring Tools**

---

Many tools can be used to monitor printers with SNMP agents. One of these tools is NetView. There are also other MIB browsers which are not described here.

### **Monitoring With AIX NetView/6000**

---

The AIX NetView/6000 program can manage any IP-addressable device with an SNMP agent.

NetView/6000 can be used to set a network topology, monitor a network, diagnose problems, and measure network performance.

Through its MIB Browser, information about the resources affecting an event (such as an alarm) can be obtained.

## PrintNet Enterprise Suite

---

PrintNet Enterprise Suite (PNE) is a versatile remote management software utility. It allows you to organize all of the printers in your office remotely in a single database, download software and printer settings from a host computer with a single mouse click, and use a virtual operator's panel to configure printers in the same room or on the other side of the world. Refer to the *PrintNet Enterprise Suite User's Manual* or [www.Printronix.com](http://www.Printronix.com) for more details on this tool.

## Setting The SNMP Community Name

---

The default SNMP read-only community name is "public" and cannot be changed.

Change the SNMP R/W community name with the command:

```
set user passwd snmp com_name  
save
```

where *com\_name* is the new SNMP R/W community name.

The default is no R/W community name.

**NOTE:** Changing SNMP community names or access rights may hinder or disable applications that are monitoring your printers.

---

# 13

## *Commands*

---

### Command Shell Overview

---

The NIC comes with an in-depth command shell called `npsh`. It allows you to manipulate objects like destinations, I/O ports, and models and provides monitoring and troubleshooting capabilities.

#### **npsh Access Methods**

---

There are many ways this command shell can be accessed:

- built in HTML forms
- a Telnet session from a TCP/IP host to the NIC
- a single remote shell command (e.g., `rsh`, `rcmd`, `remsh`) from a TCP/IP host

#### **Main npsh Command Prefixes**

---

All configurable commands either start with `store` or `set`, and view commands start with `list`.

**NOTE:** If the `store` prefix is used, the NIC must be repowered to make the changes take effect. Since `store` affects flash memory settings only, the print server must reset and read the new settings now in flash memory.

## Chapter 13 Command Shell Overview

---

**NOTE:** If the `set` prefix is used, a `save` command must be executed as well so that the new settings are retained after power cycles. Since `set` only affects the settings in memory, they will be lost after a power cycle unless they are saved to flash memory.

### Getting Command Help

---

The NIC command shell provides several online help tools, including:

#### “?” Command

Typing “?” when logged in to the command shell will produce a full list of all available commands.

#### Command Prefixes

Typing in the first portion of a command will produce an error message showing the correct syntax. For example, typing in `store tcpip` will produce a list of all commands that start with this prefix.

## Complete Command List

---

This section outlines the entire NIC command set including the command syntax, a description, and in most cases, an example for each command listed.

**NOTE:** If you see the word *ifnum* in any npsd commands, you should substitute a 1 or 2 unless told otherwise. The 1 represents the one network interface (e.g., Ethernet) supported. The 2 represents the wireless network interface if it exists in the system.

### Store Commands

---

These commands change the settings stored in flash memory and do not affect the current or working settings in memory. A power cycle is needed before the stored settings become current.

```
store ifc ifnum utp [-]li [-]rx
```

Example: `store ifc 1 utp li`

Modify the physical UTP interface properties where `li` enables link integrity and `rx` enables the increased receive threshold.

```
store ifc from default
```

Set all UTP settings back to factory defaults.

```
store ifc from current
```

Store all current UTP settings to flash memory so they are retained after a power cycle. This ensures all current settings match what is stored in flash memory.

```
store ifc default <ifnum>|<0> (0 for no default)
```

Store the specified interface as the default interface. The other interface is no longer active after power cycle. The 0 allows for both interfaces to be active.

```
store ifc <ifnum> mode auto|10half|10full|100half|100full
```

Store the specified interface mode as automatic, 10mbps half duplex, 10mbps full duplex, 100mbps half duplex, 100mbps full duplex. See page 21.

## Chapter 13 Complete Command List

---

Defines the wireless authentication scheme:

```
store ifc <ifnum> wlan auth <auth-method>
(eg. open, shared, leap)
```

- “Open” system authentication allows all devices that have the authentication algorithm number for open system to authenticate.
- “Shared” key authentication involves a four step process using secure or encrypted text by means of WEP.
- “Leap” is to enable/disable LEAP operation.

Define a wireless auth-user-name to be used in the LEAP operation:

```
store ifc <ifnum> wlan user <auth-user-name>
```

This auth-user-name needs to match the user name entered in the LEAP Access Point.

Define a wireless auth-password to be used in the LEAP operation:

```
store ifc <ifnum> wlan pass <auth-password>
```

This auth-password needs to match the password entered in the LEAP Access Point.

Set the wireless network name (SSID):

```
store ifc <ifnum> wlan ssid <network-name>
```

<ifnum> is the interface number for the WLAN interface.

<network-name> is a 1 to 32 ASCII character string.

Set wireless network mode:

```
store ifc <ifnum> wlan mode adhoc|pseudo|managed
<net-mode>
```

<ifnum> is the interface number for the WLAN device.

<net-mode> is the type of network operation mode: "adhoc", "pseudo" or "managed". "pseudo" stands for pseudo IBSS (Proprietary adhoc).



---

## Store Commands

### Set wireless transfer rate (speed):

```
store ifc <ifnum> wlan speed auto|<1 2 5 11>
```

<ifnum> is the interface number for the WLAN device.

<speed-flags> are the speeds being selected. They are entered as a list of integers, separated by 'space' characters.

The following values are supported: 1 for 1Mbps, 2 for 2Mbps, 5 for 5.5Mbps, and 11 for 11Mbps. Using the word "auto" instead of any number will set the card to use automatic negotiation.

### Set wireless channel number:

```
store ifc <ifnum> wlan channel default <1-15>
```

<ifnum> is the interface number for the WLAN device.

<channel-num> selects the RF channel number (1 to 15) used in ad-hoc mode. The word "default" will inform the device driver to use the card's factory set default channel.

### Set wireless antenna type:

```
store ifc <ifnum> wlan antenna diverse|primary|aux  
<antenna-type>
```

<ifnum> is the interface number for the WLAN device.

<antenna-type> is the type of antenna to be used: "primary", "aux" (auxiliary or external) and "diverse". "diverse" allows the WLAN card to decide on the optimal antenna during operation.

### Set wireless preamble length:

```
store ifc <ifnum> wlan preamble default|long|short  
<len-type>
```

<ifnum> is the interface number for the WLAN device.

<len-type> is the type of preamble length required. It can be "long", "short", or "default". "default" allows the card to use its own factory-default.

### Set wireless power management mode:

```
store ifc <ifnum> wlan pmm on|off
```

<ifnum> is the interface number for the WLAN device.

The string "off" disables power-save mode. "on" enables power-save mode with a default sleep-time of 100ms.

## Chapter 13 Complete Command List

---

Set wireless transmit power:

```
store ifc <ifnum> wlan txpwr <0-100>
```

<ifnum> is the interface number for the WLAN device.

<0-100> the power level as a percentage of full power .

Set wireless options:

```
store ifc <ifnum> wlan opts [[-]intnl]
```

<ifnum> is the interface number for the WLAN device.

An option is enabled by including it in the list and disabled by preceding it with a '-' character in the list. Supported option is "intnl", for international mode and "openauth" for open authentication.

Set the wireless default key for WLAN encryption:

```
store ifc <ifnum> wlan defkey disable|<1-4>
```

<ifnum> is the interface number for the WLAN device.

<1-4> is the number identifying one of the four keys (1-4). A value of zero or the word "disable" disables encryption.

Set the wireless key to a given value:

```
store ifc <ifnum> wlan key <key-num> <key-value>|  
<${string-key}<length>>
```

<ifnum> is the interface number for the WLAN interface.

<key-num> is the number identifying one of the four keys (1-4).

<key-value> is the encryption key value for <key-num>. The value must consist of 5 or 13 double- or quad-digit HEX numbers, separated by colon (':') or dash ('-') characters for readability (e.g. D1C2-B3A4-9586-7768-594A-3B2C-1D).

Alpha characters are NOT case sensitive. All zero disables encryption for <key-num>. If '\$' is the first character the remainder of the argument is treated as a literal string with all alpha-numeric characters allowed except spaces). Key length is inferred from the length of key-value so leading zeroes of longer keys must be entered (not blanked).

## Store Commands

---

Enables or disables Kerberos for the wireless interface:

```
store kerberos opts [-]auth
```

Sets the maximum allowable amount of clock skew in seconds or minutes that Kerberos authentication will tolerate before assuming that a Kerberos message is invalid:

```
store kerberos config clockskew <clock_skew><s|m>
```

The time units cannot be mixed and there must at least be one space between the <renew\_life\_time> value and the time unit (s or m). The default is 300 seconds, (i.e. five minutes). The minimum allowable value is 60 seconds (i.e. 1 minute). The maximum allowable value is 900 seconds (i.e. 15 minutes).

**NOTE:** The Microsoft step-by-step Guide to Kerberos 5 (krb5 1.0) Interoperability recommends that your system clock be synchronized within two minutes to the KDC system's clock. Otherwise, clock skew errors will cause Kerberos authentication to fail. If this is the case, the clock skew default may need to scale down to two minutes.

Sets the maximum allowable ticket lifetime in seconds, minutes, hours, or days:

```
store kerberos config tktlife <life_time> <s|m|h|d>
```

<life\_time> is between 300 seconds and 259200 seconds (3 days). The time units cannot be mixed and there must be at least one space between the <life\_time> value and the time units (s, m, h, or d). Default value is 43200 seconds.

Sets the maximum allowable renewable lifetime in seconds, minutes, hours, or days:

```
store kerberos config renewlife <renew_life_time>  
<s|m|h|d>
```

<renew\_life\_time> is 0 (i.e. no limit) or between 300 seconds and 604800 seconds (7 days). The time units cannot be mixed and there must be at least one space between the <renew\_life\_time> value and the time unit (s, m, h, or d). Default value is 0.

## Chapter 13 Complete Command List

---

Configures the KDC port:

```
store kerberos config kport <kdc_port>
```

<kdc\_port> is the 2-byte UDP/TCP port used for Kerberos communication. Default is 88.

Configures the KDC name portion of the service principal:

```
store kerberos config kname <kdc_name>
```

<kdc\_name> has a maximum of 127 characters excluding “.” and “/”. Default is krbtgt.

Configures the KDC realm portion:

```
store kerberos config krealm <kdc_realm>
```

<kdc\_realm> is usually set to the uppercase name of the Windows 2000 KDC to which the Access Point is configured. <kdc\_realm> has 0 to 127 characters excluding “.” and “/”. Default is localrealm.

Sets the Kerberos password that must match the Windows 2000 user password for the Print Server:

```
store kerberos password <kerberos_password>
```

<kerberos\_password> is either a string without any space and tab, or a double quoted string with a maximum of 40 alphanumeric characters or symbols. The administrator should choose at least 9 alphanumeric characters with a combination of upper and lower case characters and symbols. In the Windows environment, this is the Windows 2000 user password for the Print Server and they must be exactly the same.

```
store pping opts [-]enable
```

Example: store pping opts enable

Store the state of periodic ping flag. If the periodic ping flag is enabled the NIC periodic ping client will attempt to ping its default gateway on its active NIC interfaces.

Default: disabled

## Store Commands

---

`store pping packet <number of packets>`

Example: `store pping packet 1`

Store the value of the packet. It is the number of ICMP Echo Request packets that will be sent by the periodic ping client on each period.

Default: 1

`store pping period <minutes>`

Example: `store pping period 5`

Store the value of the period. <minutes> is the amount of time from 1 to 5 minutes defines the periodic ping sequence will be repeated.

Default: 5

`store pping from default`

Example: `store pping from default`

Store all the periodic ping default settings to flash memory so that they are retained after power up.

`store pserver name`

Example: `store pserver name NIC1234`

Command to change the print server name.

`store pserver opts [[-]jobsecurity]  
[jobtimeout <seconds>] [jobcontrol[off|standard|  
enhanced]]`

Example: `store pserver opts [-]jobcontrol`

If `jobcontrol` is disabled then the need for start of job / end of job flow control with the printer is determined by the printer. Job flow control is used for jobs requiring backchannel responses such as IPDS, TN5250 and PDL jobs only. This is available as a performance enhancement for LPR, TCP socket printing etc. The job flow control has no affect on IPDS, TN5250, and PDL jobs. These options perform their own control. When `jobcontrol` is enabled all jobs will be supported with job flow control.

**NOTE:** When `jobcontrol` is disabled, dynamic config loading on a model change is also disabled.

## Chapter 13 Complete Command List

---

- **off.** no job control; no SOJ/EOJ commands. The printer prints faster in off mode.
- **standard.** (the default) traditional job control with immediate acknowledgements of SOJ/EOJ commands.
- **enhanced.** job control with EOJ acknowledgements held off by the printer until job is fully printed. The printer prints slower in enhanced mode.

To monitor the printer, use the telnet command “lpstat.” The normal status reported on the first line of the lpstat response is the status of the queue (LPQ) within the NIC. The status reported does not reflect the state of the print job once it has been sent from the NIC to the printer.

The new line at the bottom of the lpstate response labeled “printer job:” can report one of two status values:

- a. **In Progress.** A job in the printer is not yet finished.
- b. **Done.** There are no jobs in the printer. All previous jobs are finished.

Example: `store pserver opts jobsecurity jobtimeout 5`

If `jobsecurity` is disabled, any user can cancel queued jobs on the NIC including guest users. If `jobtimeout` is set to some value other than 0, the NIC will only wait this amount of *seconds* when getting printer feedback. This is only used if you have a `logpath` port and `type` set on a particular destination.

`store pserver tcpsocket <tcp-port> port <new-tcp-port>`

Example: `store pserver tcpsocket 4000 port 5000`

Change a pre-defined TCP port number (<tcp-port>) on the NIC to a new TCP port number (<new-tcp-port>). The default number is 9100 for `prn`.

`store pserver tcpsocket <tcp-port> dest <dest>`

Example: `store pserver tcpsocket 5000 dest d1prn`

Assign a pre-defined TCP port number (<tcp-port>) to a particular destination (<dest>) on the NIC. Therefore, if you are using a print method that sends jobs directly to a TCP port number, you still have the option to process the job data through this destination setting.

## Store Commands

---

store pserver tcpsocket add <tcp-port> dest <dest>

Example: store pserver tcpsocket add 9101 dest d2prn

Maps the port number to a destination.

store pserver tcpsocket del <tcp-port> dest <dest>

Example: store pserver tcpsocket del 9101 dest d2prn

Deletes a mapped port number destination already defined by listed commands.

store pserver novell passwd [<password>]

Example: store pserver novell passwd ptnx

Store the password (<password>) for the NIC to use when logging in to a Novell file server. This password would have to match one set on the file server.

store pserver novell frametype [ethernet2|802.2|802.3|802.2snap|autosense]

Sets the frame type for the Novell protocol.

store pserver novell mode [auto|bindery|nds]

Example: store pserver novell mode [auto|bindery|nds]

Stores the mode for the unit to operate in either autosense, Bindery, or NDS.

store pserver novell context [<context>]

Example: store pserver novell context context

Stores the print server object in any context within the NDS tree chosen.

store pserver novell tree [<tree>]

Example: store pserver novell tree tree

Stores the print server object in a specified tree.

store pserver novell fserver add|del <fileserver>

Example: store pserver novell fserver add fs1

Add or remove a server entry on the NIC for the Novell file server it will be servicing.

## Chapter 13 Complete Command List

---

```
store pserver smb workgrp <workgroup>
```

Example: store pserver smb workgrp eng

Define a different Windows workgroup as defined by <workgroup> for the NIC to be visible within (should be 14 characters or less). By default, the print server only comes up within the group called "WORKGROUP."

```
store pserver lpd [-]dest1default
```

Example: store pserver lpd dest1default

If dest1default is disabled and upon verification, the printer name supplied by the LPR protocol and the destination name do not match, then an error message is returned and the service is refused. If dest1default is enabled and upon verification, the printer name supplied by the LPR protocol and the destination name do not match, then the job is automatically routed to the first destination and the service is accepted.

Default: enabled

```
store pserver from default
```

Set all general print server settings back to factory defaults.

```
store pserver from current
```

Store all current general print server settings to flash memory so they are retained after a power cycle. This ensures all current settings match what is stored in flash memory.

```
store rprinter add <psname> <printer_num> <dest>
```

Example: store rprinter add pserver1 0 dlprn

Add the RPRINTER settings on the NIC for a Novell environment. <psname> must be the name of an existing PSERVER.NLM on your Novell file server. <printer\_num> is the printer number within this PSERVER.NLM. <dest> is the queue on the NIC where the print jobs will be sent to.

```
store rprinter del <psname> <printer_num>
```

Example: store rprinter del pserver1 0

Delete the RPRINTER settings on the NIC for a Novell environment. <psname> must be the name of an existing PSERVER.NLM on your Novell file server. <printer\_num> is the printer number within this PSERVER.NLM.



## Store Commands

---

```
store tcpip <ifnum> addr <address>
```

```
Example: store tcpip 1 addr 192.75.11.9
```

Store the IP address for the NIC.

```
store tcpip <ifnum> mask <mask>
```

```
Example: store tcpip 1 mask 255.255.255.0
```

Store the subnet mask for the NIC.

```
store tcpip <ifnum> opts [[-]rarp] [[-]bootp] [[-]dhcp]
[[-]persistdhcp] [[-]dns]
```

```
Example: store tcpip 1 opts -rarp -bootp -dhcp
```

Enable or disable the automatic RARP, BOOTP, DHCP, DNS, or persistent DHCP requests for IP addresses upon bootup. If you are storing the NIC TCP/IP network settings within the device, you will not need to rely on RARP, BOOTP, DHCP, or DNS for new settings.

```
store tcpip ifnum frametype [[-]ethernet2]
[[-]802.2snap]
```

```
Example: store tcpip 1 frametype ethernet2 802.2snap
```

Control which frame type(s) is supported with the TCP/IP protocol. By default, both `Ethernet 2` and `802.2snap` are enabled, but normal TCP/IP communications rely on Ethernet 2. This setting has no affect on other supported network protocols (e.g., Novell).

```
store tcpip route add default[1|2] <router> <ifnum>
[<metric>]
```

```
Example: store tcpip route add default1 192.75.11.1 1
```

Store a default router/gateway defined by router IP Address (<router> <ifnum>) so the NIC knows where to direct packets destined for another subnet. It is easier to store one default entry rather than an entry per remote host or network as in the previous command.

## Chapter 13 Complete Command List

---

```
store tcpip del default [1|2]
```

**Example:** `store tcpip route del default1 192.75.11.1 1`

Delete a default router/gateway defined by router IP Address (<router> <ifnum>) so the NIC knows where to direct packets destined for another subnet.

```
store tcpip route add [host|net] <network> [/mask<net>]
<router> <ifnum> [<metric>]
```

**Example:** `store tcpip route add net 192.75.12.0 1`

Add a static route to a particular TCP/IP host or subnet specified by <network> so the NIC knows how to communicate with it. Normally one entry for a default router/gateway is all that is needed for communications between different subnets. Please see the next command for details.

```
store tcpip route del [host|net] <network>
```

**Example:** `store tcpip route del net 192.75.12.0 1`

Delete a static route to a particular TCP/IP host or subnet specified by <network> so the NIC knows how to communicate with it. Normally one entry for a default router/gateway is all that is needed for communications between different subnets. Please see the next command for details.

```
store tcpip tcp rxwin <packets>
```

**Example:** `store tcpip tcp rxwin 2`

Determine the receive window size for the NIC. Usually the *packets* value ranges from 2 to 8, with the lower number allowing for more simultaneous TCP connections with the print server.

## Store Commands

---

```
store tcpip tcp opts [-]keepalive [-]disbufmgmt
[-]zeroIPArp [-]keepalivedata
```

**Example:** `store tcpip tcp opts keepalive -disbufmgmt`

Control whether the NIC maintains a connection with a host when data cannot be accepted into its buffer. Normally the `keepalive` feature is enabled so when the printer cannot accept data, the print job connection is maintained and continued once the situation clears. The `keepalivedata` option controls whether the keepalive packet contains a data byte for hosts that require it. If `disbufmgmt` is disabled (i.e., "-"), the NIC will not buffer any data when there is a blocked situation with the printer. Normally, it is best to have both `keepalive` and `disbufmgmt` enabled.

If `zeroIPArp` is disabled then a NIC with an IP address of 0.0.0.0 will not allow IP access until the IP address is configured. If `zeroIPArp` is enabled on a NIC with an IP address of 0.0.0.0 then any attempted access with a valid IP address is assumed for this NIC and an Arp lookup is performed.

Default: enabled

```
store tcpip tcp access [root] add|del <network>
[<netmask>]
```

**Example:** `store tcpip tcp access add 192.75.11.25`

Add or remove an entry from the NIC TCP access list defined by `<network>`. If the list has an entry, only this host can print to and remotely interact with the print server.

```
store tcpip from default|current
```

**Example:** `store tcpip from default`

Set all TCP/IP network settings back to factory defaults.

**Example:** `store tcpip from current`

Store all current TCP/IP network settings to flash memory so they are retained after a power cycle. This ensures all current settings match what is stored in flash memory.

```
store tn dest <dxprn> mode 5250|3270
```

**Example:** `store tn dest d1prn mode 3270`

Store the TN protocol mode.

Default: 5250

## Chapter 13 Complete Command List

---

store tn dest <dxprn> host <IPaddress>

Example: store tn dest dlprn host 192.75.11.1

Store the IP address of the TN5250/3270 host

Default: Unconfigured (empty) IP address

store tn dest <dxprn> port <portnum>

Example: store tn dest dlprn port 27

Store the UDP port number of the TN server.

Default: 23

store tn dest <dxprn> devicedesc <devname>

Example: store tn dest dlprn devicedesc MOCHA3812

Store the name of the printer device. The description entered will be the name of the printer device created on the AS/400 host for the current session.

Default: Unconfigured (empty) description.

store tn dest <dxprn> connect <resourcename>

Example: store tn dest dlprn connect MYRESNM

Store the resource name for the host session. The resource name must be the same as the name of the printer device created on the host for the session.

Default: Unconfigured (empty) resource name

store tn dest <dxprn> msgqname <msgqname>

Example: store tn dest dlprn msgqname QSYSOPR

Store the queue name to which system messages will be logged.

Default: QSYSOPR

store tn dest <dxprn> msgqlib <msgqlib>

Example: store tn dest dlprn msgqlib \*LIBL

Store the queue library to which system messages will be logged.

Default: \*LIBL

## Store Commands

---

store tn dest <dxprn> WSCSTname <WSCSTname>

Example: store tn dest dlprn WSCSTname \*NONE

Store the queue name to which system messages will be logged.

Default: \*NONE

store tn dest <dxprn> WSCSTlib <WSCSTlib>

Example: store tn dest dlprn WSCSTlib \*LIBL

Store the queue library to which system messages will be logged.

Default: \*LIBL

store tn dest <dxprn> [-]autoconnect

Example: store tn dest dlprn autoconnect

Store the state of the autoconnect flag. If the autoconnect flag is enabled the NIC tn client will attempt a connection and binding with the specified tn host automatically on power-up. This connection sequence will be repeated every 60 seconds until successful or the autoconnect flag is disabled.

See “tn dest <dxprn> start | stop” command.

Default: disabled

store tn dest <dxprn> copytimeout

Example: store tn dest dlprn copytimeout 1000

Store the value of the copytimeout. When consecutive TN5250/3270 jobs are sent to the NIC, they are treated differently depending how soon they arrive. In an attempt to provide a perception of collation when multiple copies are sent from one host, if the time between jobs is less than the copytimeout value then they are treated as copies and the job is given precedence over other host documents. This keeps documents, which are sent in rapid succession together as if they were copies of the same document. A higher value improves the likelihood of collation but impacts performance.

Default: 500

```
store tn from default|current
```

```
Example: store tn from default
```

Store all tn default settings or current settings to flash memory so that they are retained after power up.

### Set Commands

---

These settings alter the current or working settings in memory only. Therefore, they will be lost if the NIC is power cycled. To ensure this does not happen, issue a `save` command so the current settings get written to flash memory.

```
set dest <dest> name <new_name>
```

```
Example: set dest d1prn name laser
```

Change the current name of the <dest> to a new name as indicated by <new\_name>. These names are case sensitive.

```
set dest <dest> backchannel [prn]
```

```
Example: set dest d1prn backchannel prn
```

Establish a return path for printer feedback for a given destination (<dest>). The NIC I/O port is bi-directional, however, you will most likely use the same I/O port to which the destination is currently sending jobs.

```
set dest <dest> alternate [<alt_dest>]
```

```
Example: set dest d1prn alternate d4prn
```

Sets an alternate destination for a queue other than itself.

```
set dest <dest> model <model>
```

```
Example: set dest d1prn model m4
```

Associate a model with a destination. Jobs sent to the named destination (<dest>) are processed according to the options defined in the named model.

```
set dest <dest> logpath <logpath>
```

```
Example: set dest d1prn logpath l4
```

Associate a logpath with a destination. Jobs sent to the named destination (<dest>) are logged according to the settings defined in the named logpath.

## Set Commands

---

```
set dest <dest> service [[-]socket][[-]lpd]
[[-]lpsched] [[-]rprinter] [[-]pserver] [[-]netbios]
[[-]ftpd] [[-]tn]
```

Example: `set dest dlprn service -netbios`

Set the destination (<dest>) to handle only certain print services. To add a service, specify the service name. To disable a service, use “-” before the name. The available services are described in the following table.

Services	
socket	Direct socket printing via TCP/IP.
lpd	LPR printing with TCP/IP, including LPR clients on any platform.
lpsched	LP or System V printing with TCP/IP.
netbios	Windows 95 and Windows for Workgroups printing.
ftpd	Printing using the File Transfer Protocol (FTP) via TCP/IP.
tn	Printing using the TN5250/3270 session.

```
set dest from default
```

Set all destination settings back to factory defaults.

```
set dest from stored
```

Set all current destination settings to the values stored in flash memory.

## Chapter 13 Complete Command List

---

set ifc

Example: set ifc <ifnum> updown

Set state of the specified network physical interface up or down. <ifnum> is the interface number for the NIC device.

set logpath <logpath> name <new\_name>

Example: set logpath l1 name pagecount

Change the current name of the logpath (<logpath>) to a new name as indicated by <new\_name>. These names are case sensitive.

set logpath <logpath> type [[-]job] [[-]user]  
[[-]cksum] [[-]printer] [[-]ioport]

Example: set logpath l2 type job user printer pgcnt

Establish the type of printer and print job logging to be done within this <logpath>. The options are:

<b>job</b>	Job ID, username, etc.
<b>user</b>	User ID along with three messages per job about start and finish.
<b>cksum</b>	16-bit checksum value to confirm integrity of data printed.
<b>printer</b>	For special printer feedback.
<b>ioport</b>	Printer error messages determined through the parallel port pins.

set logpath <logpath> port <TCP-port>|email|syslog

Example: set logpath l3 port 2000

Determine where the log information should be sent for a print job or attached printer. The choices are:

<b>TCP-port</b>	TCP port number ranging from 1024 to 65000.
<b>email</b>	Particular user's email address. This address is set using the <code>set sysinfo email emailname@IPaddress</code> or <code>emailname@domain.com</code> command.



**syslog**            A central TCP/IP host running the SYSLOG daemon. This host is set using the `set sysinfo syslog IPaddress` command.

`set logpath from default`

Set all logpath settings back to factory defaults.

`set logpath from stored`

Set all current logpath settings to the values stored in flash memory.

`set lpd`

Example: `set lpd [-]bytecount`

Set the job control on the file size of a Line Printer Daemon (LPD). If bytecount is enabled, the printer does not allow the LPD client to send a job with an unconventional file size. Usually the unrecognized numeric operand in the LPD Receive Data File command attributes to this behavior. The print job stream is canceled and its TCP connection is closed.

Default: Disabled.

`set model <model> name <new_name>`

Example: `set model m1 name landscape`

Change the current name of the model (<model>) to a new name as indicated by <new\_name>. These names are case sensitive.

`set model <model> type raw`

Example: `set model m2 type raw`

Set the model `type` to `raw` so that it does not process the data passing through it in any way.

`set model <model> banner [text] [after]`

Example: `set model m2 banner text`

Determine whether a banner page should be added for print jobs passing through the <model> mapped destination/queue. By default, banner pages are added to the front of the job. If `after` is set, the banner page will come at the end.

## Chapter 13 Complete Command List

---

```
set model <model> stty [[-]onlcr] [[-]descramble]
[xtab <1-16>|none]
```

Example: `set model m3 stty onlcr`

Control extra job processing done by the <model>. The processing options are:

- |                   |  |
|-------------------|--|
| <b>onlcr</b>      | Carriage return insertion for Unix text jobs. Adds carriage returns to text jobs with solitary linefeeds. This will prevent stair-stepped output or output running off the right side of the page. |
| <b>descramble</b> | Automatic descrambling of print jobs passing through which have been scrambled using Printronix proprietary Unix scramble utility, <code>npscrumble</code> .                                       |
| <b>xtab</b>       | Tab expansion from 1 to 16 spaces.   |

```
set model <model> header [<string>]
```

Example: `set model m1 header 0x20`

Set a header string to be sent to the printer at the start of any print jobs passing through this <model>. The headerstring (<string>) can consist of up to nine elements. An example element is a hexadecimal code (e.g., 0x04) or a pre-defined variable on the print server (e.g., \$FF for a formfeed). Use `list var` to see all available variables. To erase the header, send the command with no *headerstring* value; for example 'set model m1 header'.

```
set model <model> trailer [<string>]
```

Example: `set model m7 trailer $FF`

Set a trailer string to be sent to the printer at the end of any print jobs passing through this <model>. The trailerstring (<string>) can consist of up to nine elements. An example element is a hexadecimal code (e.g., 0x04) or a pre-defined variable on the print server (e.g., \$FF for a formfeed). Use `list var` to see all available variables. To erase the trailer, send the command with no *trailerstring* value; for example 'set model m1 trailer'.

## Set Commands

---

`set model <model> config [config_num]`

Set a printer configuration number `config_num` to be loaded prior to printing a job on the specified model. If the command is sent with `config_num` set to 0, the factory configuration is loaded before the job prints. If `config_num` is in the range 1 through 8, the corresponding configuration number is loaded before the job prints. To return to the default state where no configuration is loaded, send the command with no `config_num` value; for example 'set model m1 config'. When no new configuration is loaded, the current configuration settings will be in effect for any jobs sent to model `<model>`. To see which configuration, if any, will be loaded at the start of a job, use the command 'list model' or 'list model `<model>`'.

`set model from default`

Set all model settings back to factory defaults.

`set model from stored`

Set all current model settings to the values stored in flash memory.

`set prn [-]autofd`

Example: `set prn -autofd`

Assert or do not assert the AUTOFD line for carriage return insertion. This only affects printers that support this function, such as impact printers.

`set prn flush`

Flush the data in the parallel port input and output buffers.

`set prn unlock`

Release the access lock on the parallel port.

`set prn timeout <int>|none`

Example: `set prn timeout none`

Terminate the print job sent to the parallel port if it is not printed after the timeout period in minutes (`<int>`) expires. The `<int>` value ranges from 0 though 255, with 0 indicating no timing out to take place. This is the default setting and should be fine for most print setups.

## Chapter 13 Complete Command List

---

`set prn [-]opost`

Example: `set prn -opost`

Allow or disallow output processing on the parallel port such as carriage return insertion (e.g., `onlcr`).

`set prn [-]onlcr`

Example: `set prn -onlcr`

Enable or disable carriage return insertion on the parallel port. This may be needed for Unix text jobs coming through with solitary linefeeds. This feature is almost always set at the model level rather than the I/O port level.

`set prn xtab <int>|none`

Example: `set prn xtab none`

Set the tabstop width as indicated by `<int>`. The range is 1 through 16 spaces.

`set prn from default`

Set all parallel port settings back to factory defaults.

`set prn from stored`

Set all current parallel port settings to the values stored in flash memory.

`set snmp`

To add a user named `snmp` with root privileges, follow the steps below:

1. Login to the NIC as a root user.

2. Add a user named `snmp`:

`set user add snmp`

3. Set the user type to `root`:

`set user type snmp root`

4. Set the password for the `snmp` user:

`set user passwd snmp snmppassword`

5. Save the changes:

`save`

The user `snmp` is now created and `snmppassword` is the only community string which will allow write access.

## Set Commands

---

```
set snmp manager <index> <ipaddress> <trap-community>
```

The NIC continuously generates traps. To set the NIC to send traps to a particular SNMP manager, use this command to add an SNMP manager to the trap table.

<index> is the index number of the trap table. <ipaddress> is the IP address of the SNMP manager receiving traps. <trap-community> is the community string sent along with the trap information.

```
set snmp trapport <index> <udp_port>
```

Set the UDP port number in the SNMP trap manager table.

This value should correspond to the port number monitored by the SNMP manager application running on the host at the IP address specified in the 'set snmp manager' command.

<index> is the index number of the SNMP trap manager table.

<udp\_port> is the desired UDP port number. Acceptable values are 162, and 49152 through 65535.

```
set snmp trap <index> [-]active
```

Enable or disable an SNMP trap manager table entry.

The *index* is the index number of the SNMP trap manager table. "active" enables the table entry, "-active" disables the entry.

```
set snmp emailaddr <index> <emailaddress>
```

The NIC can also send SNMP alert messages to a desired e-mail address. To specify an e-mail address to send alert messages to, use this command to add the e-mail address to the SNMP alert table.

<index> is the index number of the SNMP trap manager table.

The *emailaddress* is the desired e-mail address of the form user@domain.com.

## Chapter 13 Complete Command List

---

```
set snmp emailformat <index> [-]short
```

Enable or disable the short e-mail message format for an SNMP alert table entry. When enabled, the short e-mail format can be used when messages will be viewed on devices having a limited display size (a cellular phone or pager, for example).

<index> is the index number of the SNMP alert table. “short” enables the short e-mail format, “-short” disables it.

```
set snmp shortmsglen <index> <length>
```

Specify the length of the short e-mail message format for an SNMP alert table entry. This command is effective only when the short e-mail message format for an SNMP alert table entry is enabled.

<index> is the index number of the SNMP alert table. “length” specifies the length of the short e-mail message, and has an acceptable range of 15 to 80 characters.

```
set snmp email <index> [-]active
```

Enable or disable sending e-mail alert messages for an SNMP alert table entry.

<index> is the index number of the SNMP alert table. “active” enables sending e-mail alert messages, “-active” disables it.

```
set snmp alerts <index> [-]all | [[-]warning]
[[[-]offline] [[[-]mediainput] [[[-]mediaoutput]
[[[-]mediapath] [[[-]marker] [[[-]cutter] [[[-]barcode]
[[[-]scanner] [[[-]intervention] [[[-]consumable]
[[[-]label] [[[-]powercart] [[[-]rfid]
```

Example: `set snmp alerts 1 warning -cutter]`

Specifies which alert groups are enabled for reporting via an SNMP manager, e-mail alert message, and/or Unix syslog daemon. See Table 7 on page 73 for a description of specific printer events belonging to each group.

The *index* is the index number of the SNMP manager/alert table.

“-all” disables and “all” enables reporting of alerts in all alert groups. Individual alert groups can be selectively enabled or disabled via combinations of alert group switches. For example, to enable warning alerts and disable cutter alerts for SNMP table entry 1, enter the following:

```
set snmp alerts 1 warning -cutter
```

```
set snmp syslog <index> [-]active
```

The NIC can also log SNMP alert messages to the defined SYSLOG host (see the ‘set sysinfo syslog’ command description). Use this command to enable or disable logging of alert messages for an SNMP alert table entry.

<index> is the index number of the SNMP alert table. “active” enables alert message logging, “-active” disables it.

```
set sysinfo label|name [<string>]
```

```
Example: set sysinfo name salesprinter
```

Set a descriptive name defined by <string> for NIC identification purposes. This is not used in the operation of the print server in any way.

```
set sysinfo contact [<string>]
```

```
Example: set sysinfo contact Paul_Harris
```

Set a person or department to contact in case of print server trouble.

```
set sysinfo location [<string>]
```

```
Example: set sysinfo location salesdept
```

Set the physical location of the NIC. This is for identification purposes and is not used in the operation of the print server in any way.

```
set sysinfo prnserial [<string>]
```

```
Example: set sysinfo prnserial 000123456789
```

Sets the printer serial number.

## Chapter 13 Complete Command List

---

```
set sysinfo loginfo [-]sys | [-]tcp | [-]ipx | [-]spx
```

```
Example: set sysinfo loginfo -sys ipx
```

Set the NIC debugging information type. Usually this information includes unexpected errors or exceptions from the print server divided into these groups:

<b>sys</b>	General system messages
<b>tcp</b>	TCP stack messages
<b>ipx</b>	IPX stack messages
<b>spx</b>	SPX stack messages

**NOTE:** This is not printer or job logging information.

```
set sysinfo logport null|prn|syslog
```

```
Example: set sysinfo logport null
```

Define to where the debugging information should be sent. This can be sent to an output device off of the NIC I/O port or to a central TCP/IP host running a SYSLOG daemon. To set this host, use the command `set sysinfo syslog hostIPaddress`.

```
set sysinfo smtp <IPaddress> [port <portnum>]
```

```
Example: set sysinfo smtp 192.75.11.5 port 25
```

Define the SMTP (Simple Mail Transfer Protocol) server IP address or domain name and port number where the mail is stored on your network.

Default: Unconfigured, 25

```
set sysinfo email <email>
```

```
Example: set sysinfo email JohnDoe@Printronix.com
```

Define the user email address to receive printer and job logging information from a particular logpath on the NIC. Email name is the host or IP name of the user.

Default: Unconfigured

```
set sysinfo email emailname@domain
```

```
Example: set sysinfo email joe@printronix.com
```

Define the user email address to receive printer and job logging information from a particular logpath on the NIC.



## Set Commands

---

```
set sysinfo syslog hostIPAddress
```

```
Example: set sysinfo syslog 192.75.11.30
```

Set the IP address of the host running the SYSLOG daemon. NIC debugging or print job and printer logging information can be sent to that IP address.

```
set sysinfo dns <IPAddress>
```

```
Example: set sysinfo dns 192.75.11.2
```

Set your DNS server IP address so the NIC can resolve host names when used with its built-in Telnet and ping clients.

```
set sysinfo domain <name>
```

```
Example: set sysinfo domain printronix.com
```

Sets the domain name for the NIC, which when combined with the print server name, forms the fully qualified domain name of the NIC.

```
set sysinfo module [[-]novell] [[-]netbios]
```

```
Example: set sysinfo module -novell
```

Enable and disable certain network protocol stacks within the NIC. Sometimes it helps to disable any protocols you are not using on your network.

```
set user add|del <name>
```

```
Example: set user add eng
```

Add or remove a user on the NIC defined by <name>.

### IMPORTANT

**Do not delete the root user, or you will be unable to configure any further settings on the print server. You will have to go back to factory defaults to correct this problem.**

```
set user passwd <name> [<password>]
```

```
Example: set user passwd eng mplex1
```

Assign a password to a defined user on the NIC.

```
set user type <name> root|guest
```

```
Example: set user type eng root
```

Assign root or guest privileges to a particular user defined by *username*. Guest permissions allow viewing of settings only. Root permissions allow complete control of the NIC.

## Chapter 13 Complete Command List

---

set user from default

Set all user settings back to factory defaults.

set user from stored

Set all current user settings to the values stored in flash memory.

set user passwd snmp <com\_name>

Set the new SNMP R/W community name as the <com\_name> value.

set var <var> [<variable-string>]

**Example:** set var LANDSCAPE 0x1b 0x26 0x6c 0x31 0x4f

Define a new variable to be used in header, trailer, or switch strings on the NIC and call it <variable-string>. <variable-string> can be a space-separated list of words, hexadecimal numbers (e.g., 0x04), or references to other pre-defined variables. It is easiest to make up the <variable-string> with hexadecimal values, as shown in the example.

**NOTE:** One variable counts as one element within header and trailer strings.

Defined variables are referenced in strings by placing a “\$” before the variable name (e.g., set model m1 trailer \$FF).

set var from default

Set all variable settings back to factory defaults.

set var from stored

Set all current variable settings to the values stored in flash memory.

## List Commands

---

These commands list the current or working settings for a particular section within the command shell. To view stored settings in flash memory, insert `stored` after `list`. For example, `list prn` shows the current printer settings but `list stored prn` shows the settings in flash memory. Normally these should match. To view default settings in flash memory, insert `default` after `list`.

`list all`

Lists all current settings.

`list arp`

List the current ARP table that the NIC adheres to in a TCP/IP network.

`list dest [destination]`

List the current destination settings (e.g., names and mapped I/O ports, models, and logpaths).

`list diff`

List the differences between the current settings and the stored settings in flash memory. Normally, you want these values to match, so issue a `save` command followed by a `reset` command.

`list ifc`

Lists the current UTP interface settings (e.g., link integrity).

For the wireless NIC, the WLAN interface settings will also be included. The WLAN parameters are displayed in the following manner, after the interface list has been displayed:

WLAN

`ifnum` = *<ifnum>*  
`ssid` = *<network name>*  
`mode` = *<net-mode>*  
`channel` = *<channel-num>*  
`antenna` = *<antenna-type>*  
`speed` = *<speed-flags>*

## Chapter 13 Complete Command List

---

preamble	= < <i>len-type</i> >
pmm	= < <i>sleep-time</i> >
defkey	= < <i>key-num</i> >
auth	= < <i>auth-method</i> >
user	= < <i>auth-user-name</i> >
pass	= < <i>auth-password</i> >
txpwr	= < <i>power</i> >
opts	= < <i>option-list</i> >
Status	= < <i>status</i> >
Quality	= < <i>comms-quality</i> >

Where:

<*ifnum*> is the interface number for the WLAN device.

<*network name*> is a 1 to 32 ASCII character string.

<*net-mode*> is the type of network mode of operation: "adhoc", "pseudo" or "managed".

<*channel-num*> is the RF channel being used for communication.

<*antenna-type*> is the type of antenna ("Primary", "Auxiliary" or "Diverse").

<*speed-flags*> is the speeds being used for communication ([1 2 5 11], or "auto").

<*len-type*> indicates the selected preamble length ("long", "short" or "default").

<*sleep-time*> indicates the power-save sleep-time in milliseconds.

If power-save is disabled (time is set to zero), "normal (power-save off)" displayd.

<*key-num*> is the number identifying one of the four encryption keys, starting from one. Encryption is disabled if "Encryption disabled" displayd.

<*auth-method*> is the authentication method e.g. open, shared, kerb, leap.

<*auth-user-name*> is the authentication method user name.

<*auth-password*> is the authentication method password.

<*power*> is a percentage indicating the approximate fraction of full power.

<*option-list*> is a list of options that are enabled (disabled options are not shown).

<*status*> is the current access point association status ("disassociated" or "associated with <MAC address>")

<*comms-quality*> indicates the strength or quality (in percent) of the wireless signal.

**NOTE:** The "list stored ifc" command does not display the "Status" or "Quality" lines.

list kerberos

For Wireless NIC with Symbol RF cards only.

list key

List the license details and license key number.

list logins

List any active user logins on the NIC.

list logpath [logpath]

List the current logpath settings (e.g., names and mapped destinations).

list model [*model*]

List the current model settings (e.g., names and mapped destinations). With no *model* parameter, a table of values for name, type, banner, config and the size in bytes of header and trailer are shown for all models m1 through m8. When the *model* parameter is supplied, the specific bytes used in the header and trailer are shown, along with the banner type, data type and configuration number for that specific model.

list mosinfo

List the MOS version.

list net

List all current TCP/IP network settings (e.g., IP address and subnet mask).

## Chapter 13 Complete Command List

---

`list pping`

List all the current periodic ping setting.

`list pserver`

List the current general print server settings (e.g., print server name and Novell mode). Novell parameters are listed on ADAPTER and WIRELESS NICs only.

`list prn`

List the current parallel port setting (e.g., mode).

`list rprinter`

List any current RPRINTER definitions.

`list snmp`

List the Trap Table containing SNMP Managers.

`list sysinfo`

List the current NIC system information (e.g., contact name and protocol stacks enabled).

`list tcpip`

List all current TCP/IP network settings (e.g., IP address and subnet mask).

`list test`

List the status of output tests on the I/O ports.

`list tn`

List all current tn protocol settings.

`list uptime`

Lists how long the NIC has been up and running from the last reset.

`list user`

List the current user definitions (e.g., user names and types).

`list var`

List all pre-defined variables including any newly created ones. Any of these defined variables can be referenced in a string by placing a "\$" before the variable name (e.g., `set model m1 trailer $FF`).

## Miscellaneous Commands

---

`list dhcp`

List all DHCP information for the NIC provided that DHCP is enabled.

`list lpd`

List the Line Printer Daemon (LPD) information, such as whether the bytecount is enabled or disabled.

## Miscellaneous Commands

---

These commands do not fall under any specific section of the command shell, but they are used quite frequently.

`save [default]`

Save the current settings to flash memory so they are available after power cycles. `sysinfo`, `destination`, `model`, `logpath`, `variable`, `user`, and I/O port settings will be saved. If `default` is specified as well, factory settings will be saved, overwriting any new settings you have configured.

`reboot`

Perform a warm boot or hardware reset to simulate a power-on reset. This restores current settings to those stored in flash memory, since the flash memory settings will be read and loaded into memory upon bootup.

`reset`

Perform a warm boot or hardware reset to simulate a power-on reset. This restores current settings to those stored in flash memory, since the flash memory settings will be read and loaded into memory upon bootup.

`load [default]`

Load the settings stored in flash memory and use them as the current or working settings. If `default` is specified as well, factory settings will be loaded.

## Chapter 13 Complete Command List

---

`lpstat [iport] [jobID]`

Example: `lpstat prn`

Display active and queued jobs and I/O port status for a given *iport* or *jobID*. Specifying one of these parameters will shorten the output and focus on the particular I/O port or print job specified.

`cancel jobID`

Example: `cancel d1prn-10`

Remove a job from an I/O port queue. Use `lpstat` to find a particular job ID first.

`start fox|tts|loopb prn`

Example: `start fox prn`

Begin a debugging test on one of the I/O ports on the NIC. The tests available are:

- |              |  |
|--------------|--|
| <b>fox</b>   | A continuous stream of text sent to the attached printer. This is a good test for troubleshooting hardware as long as the attached printer supports text output. |
| <b>tts</b>   | A continuous stream of Gandalf 400C TTS-compatible text sent to the attached printer.  |
| <b>loopb</b> | Loopback test. Any input characters from the device attached to the I/O port is echoed back.   |

`stop all|prn`

Stop an output test on an I/O port.

`disable iport|destination`

Example: `disable prn`

Disable an *I/O port* so that queued jobs are not printed, or disable a *destination* so jobs cannot be queued to it.



---

## Miscellaneous Commands

`enable ioport|destination|printer mgr`

Example: `enable prn`

Enable an *I/O port* so that queued jobs are printed, or enable a *destination* so jobs can be queued to it.

Example: `enable printermgr`

Enables the printer debug port to allow remote printer management software to function.

`close tcp TCPindexnumber`

Example: `close tcp 3`

Close the a TCP/IP connection between a TCP/IP host and the NIC. The *TCPindexnumber* can be retrieved from “debug tcp” output.

`ping [-s] hostIPAddress [datasize [packetnumber]]`

Example: `ping 192.75.11.30`

ping another TCP/IP host specified by *hostIPAddress* on the NIC network. *datasize* is the datagram packet size which defaults to 64 bytes if no size is included in the syntax and *packetnumber* is the number of requests to be sent.

**NOTE:** To use a host or IP name instead of the address, you must have set the DNS server on the NIC. Use the command `set sysinfo dns...` to do this.

`telnet hostIPAddress [escapecharacter]`

Example: `telnet 192.75.11.35`

Start a Telnet session with another TCP/IP host specified by *hostIPAddress* on the NIC network. If *escapecharacter* is used, it resets the key sequence used to exit the Telnet session. It will return you to the `telnet>` prompt where you can execute *quit*. Use the *keycode* command to find out exact escape characters if needed. The default character is `CTRL ]`.

**NOTE:** To use a host or IP name instead of the address, you must have set the DNS server on the NIC. Use the command `set sysinfo dns...` to do this.

## Chapter 13 Complete Command List

---

`tn dest destination start|stop`

Example: `tn dest dlprn start`

Set the `tn autoconnect` flag temporarily, to enable (start) or disable (stop). See “store tn dest destination [-]autoconnect” command for further definition.

`chr <string>`

Echo `< string>` or redirect `<string>` to an I/O port using the `chr <string> ioport`.

`keycode`

Determine the hexadecimal value for a key to be used as the escape character with the NIC built-in `telnet` command.

? (Help)

Lists all available commands.

---

# 14

## *Extra Features*

---

### NIC Security

---

There are TCP access lists available to restrict host connections with the device.

#### Users And Passwords

---

The NIC supports two user types:

<code>root</code>	Access to everything within the print server including all configurable settings.
<code>guest</code>	Ability to list settings only.

Passwords can be set for each user type. However, most often you will just set a password for the `root` user to protect the NIC configuration. `Guest` users cannot alter the print server configuration in any way.

To configure a `root` password on your NIC:

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP. The commands to set a `root` password are:

Syntax:

```
set user passwd username password
save
```

Example:

```
set user passwd root your_password_for_root
save
```

## Chapter 14 NIC Security

---

2. Direct your Web browser to URL:

`http://NICIPaddress/adminConf.html`

(e.g., `http://192.75.11.9/adminConf.html`).

**NOTE:** If prompted for a “User ID” and password first, type in `root` for the user ID and press ENTER at the password prompt (since there is no password by default).

3. At the “Administration Configuration” HTML form that displays, scroll down to the “Passwords” section.
4. Click within the “Old” field beside the “Root Password” heading and enter the existing root password. By default, there is no root password, so you can go to the next step without typing anything in this field.
5. Within the “Root Password” section, click within the “New” field and enter the new root password.
6. Within the “Root Password” section, click within the “Confirm” field and enter the new root password again. Remember this is case sensitive.
7. Click on the SUBMIT button when done and physically repower the print server to make the new setting take effect.

From this point on, anytime you log in to the NIC as `root`, you will need to specify this password or your login attempt will fail.

**NOTE:** To clear this password or change it, use the same “Administration Configuration” HTML form. Just enter the appropriate “Old” password and put in the new one (or nothing if you do not want a root password any longer). The commands directly on the NIC are:

```
set user from default
save
```

## Reset The NIC Password

---

Occasionally a user will set a root user password on the NIC adapter and then forget it. This is the procedure to reset the root password back to the default (no password).

**IMPORTANT** First determine the number of dip switches on the back of the adapter, and the NIC version from the printer configuration printout.

Do the appropriate procedure for the type of NIC contained in the printer.

2 dip switches, Wireless NIC	Procedure A, page 303
2 dip switches, Ethernet version greater than 1.1.20.0	Procedure A, page 303
2 dip switches, Ethernet version less than 1.1.20.0	Procedure B, page 304
3 dip switches, any ethernet version	Procedure B, page 304
All NIC (alternative)	Procedure C, page 305

### Procedure A

1. Turn the printer off.
2. Flip dip switch 1 down on the NIC adapter.
3. Turn the printer on, and wait about 1 minute for the adapter to boot.
4. Flip dip switch 1 up.
5. Turn printer off, wait 15 seconds, then turn it back on.
6. Re-program the IP address information from the front panel.

**NOTE:** Steps 1 – 5 also clears the IP address information and SSID and sets the adapter back to the factory default.

7. Type the following at the telnet prompt:  
**set user passwd root**  
**save**  
**reset**

8. Wait about 1 minute for the adapter to reboot after the reset command.
9. Turn the printer off, wait 15 seconds, and turn the printer back on. Wait 1 minute for the adapter to boot.
10. Telnet back into the adapter, logging in as `root` with no password, and pressing **Enter**.

### Procedure B

1. Turn the printer off.
2. Flip dip switch 2 down on the NIC adapter.
3. Turn the printer on, and wait about 1 minute for the adapter to boot.
4. Telenet to the adapter.
5. Login as `root` and press **Enter** for the password.
6. Flip dip switch 2 up.
7. Type the following at the telnet prompt:  
**set user passwd root**  
**save**  
**reset**
8. Wait about 1 minute for the adapter to reboot after the reset command.
9. Turn the printer off, wait 15 seconds, and turn the printer back on. Wait 1 minute for the adapter to boot.
10. Telnet back into the adapter, logging in as `root` with no password, and pressing **Enter**.

### Procedure C

1. Turn the printer on.
2. Take the printer offline and unlock the front panel by pressing the up and down arrows keys at the same time, then releasing.
3. Press all four arrow keys (up, down, prev, next) at the same time, and release.
4. Press the right (next) arrow until PRINTER MGMT appears.
5. Press the down arrow and then the right (next) arrow until "E-NET To DEFAULT" appears.
6. Press Enter.
7. Re-program the IP address information from the front panel.

**NOTE:** Steps 1 – 5 also clears the IP address information and sets the adapter back to the factory default.

### TCP Access Lists

---

Within TCP/IP environments, the NIC can restrict host access to destinations/queues and remote command (e.g., rsh, rcmd, remsh, and telnet) execution services. This is done using an access list similar in function to the Unix .rhosts file.

**NOTE:** Access list settings are not configurable through the HTML forms provided with the NIC.

To view the current access list on the print server:

1. Start a Telnet session with the NIC.

Syntax:

```
telnet NICIPaddress
```

2. Log in as **root** and press ENTER at the password prompt since there is no password by default (or your password for your home set).
3. List the current access list.

Syntax:

```
list tcpip
```

## Chapter 14 NIC Security

---

If the list is empty, all hosts have access to the NIC services. If there are entries in the list, only those hosts specified have access to printing and remote command execution.

To add and delete access list entries, the commands are:

Syntax:

```
store tcpip tcp access add|del hostIPAddress |  
networkaddress  
reset
```

where *hostIPAddress* is the IP address of a TCP/IP host on your network and *networkaddress* is the address of a subnet on your network.

Example:

```
store tcpip tcp access add 192.75.11.25  
store tcpip tcp access add 192.75.12.0  
store tcpip tcp access del 192.75.11.25  
reset
```

**NOTE:** Although the maximum number of entries in the access list is 10, each entry can refer to a network rather than a specific host. This allows all hosts on that specified network and any individual hosts specified in the list to have access.



## Printer Monitoring And Logging

---

The NIC allows you to monitor printer status and log information through its built-in HTML forms, command set, and logpaths.

### Printer And Print Job Monitoring

---

To view the current status of an I/O port on the NIC, two methods are available:

- select the desired I/O port on the “Status” HTML form (i.e., `http://NICIPaddress/indexStatus.html`; e.g., `http://192.75.11.9/indexStatus.html`) that comes with the NIC.
- enter the `lpstat` command directly on the print server once logged in as `guest` or `root`.

In each case, you are given a description of each I/O port status and a list of queued jobs. Table 12 describes some of the common terms you may encounter.

**Table 12. Key Printer Logging Terms**

Term	Description
idle	There is no job queued for the NIC I/O port.
blocked	The printer is not allowing the NIC to send data to it. Check that there is not a printer error and it is online and ready to go.
waiting	The NIC knows about a print job but is waiting for the host to send more data or to send an expected packet.

## Printer Logging Through Logpaths

---

In the NIC product manual, destinations are described as logical queues with associated models and logpaths. Models determine if any extra processing is needed with the print jobs passing through, and logpaths determine whether any logging is needed for each job.

Each logpath on the NIC consists of two parts:

TYPE	The type of log information to be captured. The choices are <code>job</code> for job ID and username, <code>user</code> for user ID (and three messages per job), <code>cksum</code> for file checksums, <code>printer</code> for special printer feedback, and <code>ioport</code> for parallel printer status messages.
PORT	Where this log information will be sent to. The choices are a TCP port number (e.g., 2000), an email address (including an alias), or a central host running a SYSLOG daemon.

To view the current logpath settings on the print server:

1. Load a Web browser on a network station that can communicate with the print server over TCP/IP or using Telnet (e.g. Telnet *ipaddress*). The command to view the logpath settings is:

Syntax:

```
list logpath
```

**NOTE:** If prompted for a “User ID” and password first, type in `root` for the ID and press ENTER at the password prompt since there is no password by default.

2. Direct your Web browser to URL  
`http://NICIPaddress/destConf.html`  
(e.g., `http://192.75.11.9/destConf.html`).

**NOTE:** If prompted for a “User ID” and password first, type in `root` for the ID and press ENTER at the password prompt (since there is no password by default).

## Downloading Software Through The Network Interface Card (NIC)

---

3. At the “Print Path Configuration” HTML form that displays, select a destination link (e.g., d1prn) from the top of the page to bring up the appropriate destination form.
4. Once the desired destination HTML form displays, scroll down to the “Logpath Type” and “Logpath Port” sections to view the current logpath settings for this particular destination.

At this point, you can alter any of these settings and then click on the SUBMIT button to store them into the NIC. Remember to repower the NIC to make the settings take effect.

## Downloading Software Through The Network Interface Card (NIC)

---

1. Make a printout of all saved configurations. (Installing new software erases all saved configurations. You will use the printouts to restore the printer configurations.)
2. Set the printer power switch to O (Off).
3. On the printer panel, press and hold down the appropriate keys for your particular printer model, as described below:

Printer Series/Models	Key Combination
P7000	ONLINE + PAPER ADVANCE
P5000	ONLINE + PAPER ADVANCE
T4000	PAUSE + FEED
T5000	☰ + ↓
L1524	ONLINE + PAGE EJECT
L5000	ONLINE + CLEAR

## Chapter 14 Downloading Software Through The Network Interface Card (NIC)

Without releasing the keys, power the printer on, and continue holding the keys down until you see “TESTING HARDWARE PLEASE WAIT” on the LCD. You may then release the keys.

4. Wait until you see “WAITING FOR PROGRAM DOWNLOAD” on the LCD before proceeding. This can take up to 30 seconds to appear, depending on the emulations and interfaces installed in the printer.
5. Using Windows Explorer, create a directory named **download** at the root level of your C: hard drive.
6. Insert the printer emulation software CD into your computer.

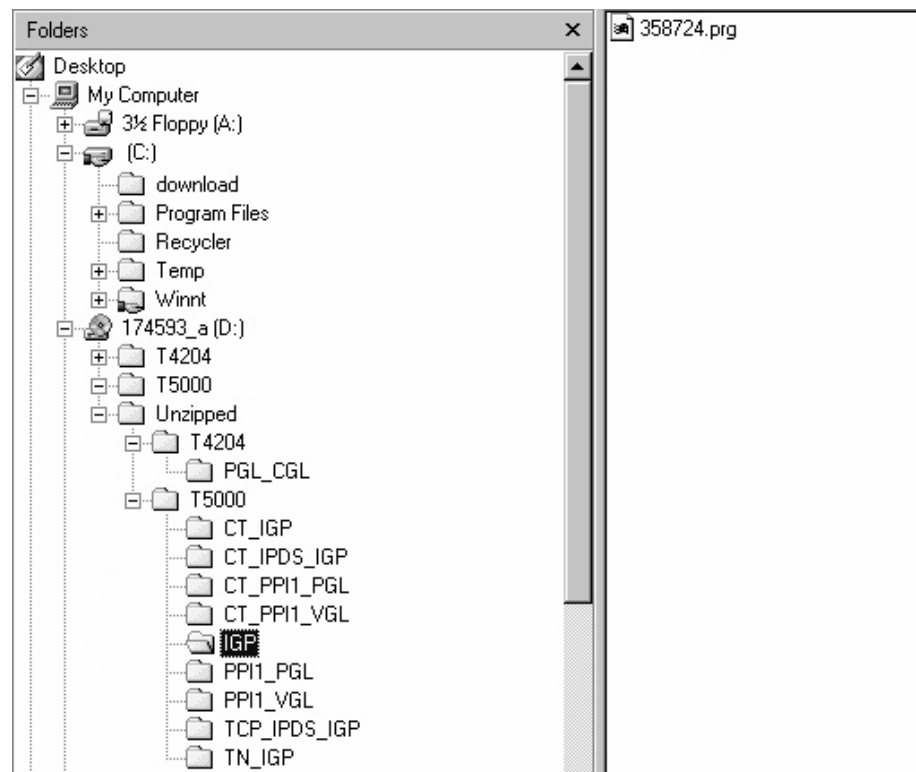


Figure 42. Navigating to the Appropriate Emulation File on the CD

## Downloading Software Through The Network Interface Card (NIC)

---

- Using Windows Explorer, navigate to the appropriate file on the CD (using the Unzipped directory) based on the printer type, and desired emulation, e.g., Unzipped ▶ T5000 ▶ IGP.  
(See Figure 42.)

**IMPORTANT** You must use the Unzipped directory, since this contains the uncompressed files necessary for NIC download.

- Make note of the file name, which is a six digit number plus .prg, e.g., 123456.prg.  
**This is the file you will download into the NIC.**

- Copy the file to the download directory.
- Start a command prompt session. (The Start Menu icon is usually labeled MS-DOS Prompt or Command Prompt.)
- At the command prompt type:

```
c: <Enter>
cd \download <Enter>
```

- Start the FTP protocol by typing:  

```
ftp xxx.xxx.xxx.xxx <Enter>
```

  
(where xxx.xxx.xxx.xxx represents the IP Address of the printer.)

- Log in to the printer by typing:

```
root <Enter>
```

You are given a password prompt.

**NOTE:** The default is no password. If the FTP program requires a password, contact your system administrator.

- At the password prompt, press <Enter>.
- Once logged in, type the following sequence at the command prompt to download the *filename.prg* file to the printer:

```
cd dest <Enter>
cd d1prn <Enter>
bin <Enter>
put filename.prg <Enter>
```

(where *filename.prg* is the file name you noted in step 8.)

**CAUTION** Do not interrupt the downloading process once it has started. Interrupting a download will damage the flash memory on the controller board and NIC card.

16. As the file downloads, the FTP program shows the progress as a percentage. Once the download is complete, exit out of the FTP program by typing:

```
quit<Enter>
```

17. When the new program has successfully loaded into flash memory and the printer has reset itself, set the printer power switch to O (off).
18. Unplug the AC power cord from the printer.
19. Remove the CD from the host computer and store it with the printer.
20. Using the configuration printout(s), reconfigure the printer and reload any optional font files.

## NIC Naming Schemes

---

A single I/O Port destination can be configured with a variety of model and logpath combinations. For instance, once you set the parameters for m1 and l1, you can assign the model and logpath to more than one I/O port destination such as d1prn, d2prn, and d8prn. You may now use the same set of model and logpath parameters more than once without having to redefine those parameters each time for another I/O Port destination.

## Periodic Ping

---

This feature when enabled executes background ping from the print server to its default gateway. The operation is executed on every user defined period. This mechanism has no TCP traffic from the print server to anything on the network to keep route information alive. Since every member in the VLAN is subject to aging from bridging cache, a switch or bridge in between may be forgotten in the table at which port the printer was connected. If one ping is run from printer server to its default gateway through the switch, the switch learns again and the route is seen. The problem will not be seen with TCP since the ACKs keep the bridge relearning in a switch. Periodically send ICMP Echo Request between a print server and its gateway that is typically situated in the same VLAN and connected with the same switch or bridge.

The printer server allows a periodic group of ping packets [1 – 5] to be issued by a set time [1– 5] minutes, to the gateway value the NIC has from its routing table. This feature can be enabled or disabled. The default is disable.

This periodic ping is different from the normal ping process. The purpose of this ping is not an attempt at dead gateway detection. There is no ping client created in the print server and the ICMP Echo Reply packets received from the gateway are deleted without being processed by the ping client. This reduces the processing load on the print server. The data size of ICMP Echo Request Message is set to 16 bytes such that the Ethernet frame is set to 64 bytes to minimize the impact of bandwidth on the network. This process applies to all the active NIC interfaces.

**Chapter 14** Periodic Ping

---



---

# A

# *Troubleshooting*

## **Windows Troubleshooting Tips**

---

This section provides information on possible solutions to some standard Windows and NIC configuration errors.

### **Technical Support**

---

If you require technical support, please have the following information available when you call:

1. What level of software are you running?
2. What type of attachment do you have?
3. What is your host operating system?
4. Give a detailed description of the problem.
5. How often, and when, does the problem occur?
6. Give a detailed description of your network and the components attached.

## **NIC Cannot Be Found On The Network**

---

Please follow these tips to determine what the problem may be with your NIC configuration.

- Have you assigned the NIC a unique and valid IP address which corresponds with the other IP addresses on your network? For example, are you sure no other device is using this IP address?
- Are you sure you are trying to talk to the NIC from a Windows station on the same subnet? Currently, the print server can only be seen locally unless you configured a routing entry earlier.
- If you look at the back of the printer, is the STAT LED flashing once a second, or is it quicker than that? A slower, once-a-second rate indicates that the print server is in fact configured with an IP address. A faster rate means it knows nothing about this, so you may need to try the configuration process again.
- Have you confirmed that the network connection to the NIC is working correctly? Trying different network cables and locations will help narrow down the problem.
- For wireless NIC, is the SSID correct? Is the operation mode correct?

## **HTML Configuration Forms Will Not Display**

---

- Can you ping NIC from the Windows station? If not, refer to “NIC Cannot Be Found On The Network” on page 316.
- Have you used the correct URL for the NIC home page? It should be `http://NICIPaddress` (e.g., `http://192.75.11.9`).
- Is HTTP support enabled? If not, refer to “Web Browser/HTTP Problem” on page 320.

### **Errors Occur When Defining An LPR Printer**

---

- Can you ping the NIC from your Windows NT station? If not, please refer to “NIC Cannot Be Found On The Network” on page 316.
- Did you specify the correct IP address or host name for the NIC in the first field of the “Add LPR Compatible Printer” box?
- Did you specify a valid destination/queue on the NIC in the second field of the “Add LPR Compatible Printer” dialogue box? If so, did you also enter it in lowercase letters?

### **Cannot Browse The NIC On The Network**

---

- Have you looked under the right Windows workgroup? By default, the NIC will be found under “WORKGROUP.”
- Are you able to browse other Windows stations and devices on the network from this same station?
- Has this Windows station been given enough time to update its registry so it can see this newly added workgroup device? Sometimes Windows stations can take considerable time, depending on the size of the network.

## Printer Errors When Printing Or No Output

---

- Is there a large job currently printing which is taking up all of the printer resources? Usually when printing from Windows 95/98 stations, a busy printer can cause Windows to display a printer error message. This is because it demands immediate printer attention rather than holding the data until the printer is ready again. The best way around this is to use a central spooling station like an NT server.
- Have you tried restarting the spooler under “Control Panel:Services”? Sometimes this is needed to get printing started.

**NOTE:** As a last resort, you may want to reboot the Windows station. Sometimes this is the only option to completely clear this situation. The NIC usually has nothing to do with this problem.

## TCP/IP Access Problem

---

If you can ping the printer from a workstation, but you cannot Web browse, Telnet, or print to the printer through the NIC, there may be an incorrect entry in the TCP access list. In order for this workstation to use the NIC interface in this case, one of two things must happen.

- The TCP list must have an entry added to grant access to this workstation, or
- All entries must be deleted from the TCP list to grant all workstations/hosts access to the above TCP services.

To view the current access list, use the printer control panel to access the configuration menu (see the *User's Manual* for configuration menu information). From the DIAGNOSTICS/Printer Tests menu choose the E-Net Test Page. When the page prints, look under the “TCP ACCESS TABLE” section for the TCP access list entries.

## TCP/IP Access Problem

---

To add/delete a TCP access list entry, refer to “TCP Access Lists” on page 305.

**NOTE:** When the following procedure is used, the TCP access list will be cleared, but all IP addresses will need to be entered again after the procedure is complete.

To reset all Adapter or Wireless NIC TCP/IP values to the factory defaults when access is impossible:

1. Obtain a printer configuration printout using the control panel. See the *User's Manual* for configuration menu information.
2. Power off the printer.
3. Place SWITCH 1 on the NIC DIP switches in the down position.
4. Power on the printer and wait for the ONLINE state.
5. On the Adapter or Wireless NIC Interface, place SWITCH 1 in the up position.
6. From a workstation attached to this network segment, create an ARP entry. The NIC IP address and hardware Machine Address Code (MAC) addresses are needed. At the workstation enter:

```
arp -s <ipaddress> <MACaddress>
ping <ipaddress>
```

7. Try to ping this IP address to see if the NIC can be seen on your network. If the interface does not respond, verify you are on the same network segment as the printer and that the ARP entry was created.
8. Telnet into the NIC using the same IP address as above. Log in as root. There is no password by default.
9. At the system prompt, enter:

```
store tcpip from default
config http on
save
reset
```

**NOTE:** This will reset all TCP/IP settings to factory default and reset the NIC.

10. Power the printer off and then back on.

## Appendix A Windows Troubleshooting Tips

---

11. Set the IP address, subnet mask, and default gateway parameters to the desired values.

If you are still experiencing difficulty accessing or browsing the printer, contact the Customer Solutions Center for further assistance.

### Web Browser/HTTP Problem

---

In some cases, you may not be able to browse the printer Web page simply because the NIC HTTP may be turned off.

If you cannot ping the NIC IP address, make sure the IP Address, subnet mask, and default gateway are set correctly by checking the Ethernet Parameters menu from the operator panel. See the *User's Manual* for configuration menu information.

If you can ping the NIC IP address but cannot access the Web pages, perform the following procedure to verify the NIC HTTP is turned on.

1. **Telnet** into the NIC and log in as `root`. There is no password by default.
2. At the system prompt, enter the following commands:  

```
config http on
save
reset
```
3. After approximately 30 seconds, point your browser to the NIC IP address. The printer Web pages should now be accessible.

If you are still experiencing difficulty accessing or browsing the printer, contact the Customer Solutions Center for further assistance.

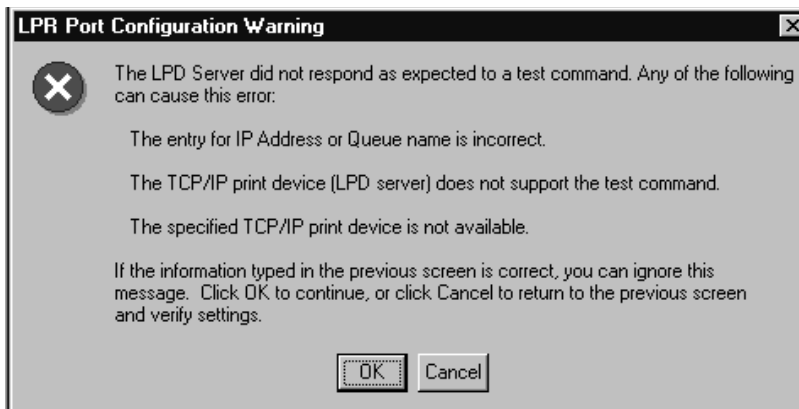
## Windows NT 4.0 Or 2000 Host Setup Problems

The installation procedure covered earlier in this chapter assumes that the NIC adapter is configured with the correct IP address, subnet mask and gateway (if required), and that the administrator can ping and telnet to the NIC adapter from the server console. If this is not the case, use the printer front panel to configure the NIC adapter before proceeding.

### Installing Microsoft TCP/IP Printing

The NIC installation for Windows NT 4.0/2000 also requires the “Microsoft TCP/IP Printing” service on the server. To install this service, click the Network icon in the Control Panel and click the Services tab. Click **Add Service** and select Microsoft TCP/IP printing.

- Do you have administrative privileges?  
This installation requires administrator privileges.
- “LPR port” is not listed in step 6 on page 93.  
Cancel the installation and install the Microsoft TCP/IP printing service on the server.
- LPR configuration warning during step 7 on page 93.



## Appendix A Windows Troubleshooting Tips

---

The Ethernet cable is not plugged in or the printer is not turned on. This message is a communication failure between the NT/2000 server and the NIC. Check cabling, IP address settings, gateway, etc.

- Test page does not print or prints incorrectly:
  1. Is the printer online? Re-send test page.
  2. The print queue name in step 6 on page 93 should be d1prn; however, the name can be changed. To verify the queue names, print an E-Net Test Page. Refer to your *User's Manual* for information.
  3. The Printronix NT print driver requires P-Series emulation active on the printer. The Generic/Text driver should print in any printer emulation.
  4. Delete then re-install the Microsoft TCP/IP Print service on the server.

If you are still experiencing difficulty accessing or browsing the printer, contact the Customer Solutions Center for further assistance.



## **Unix Troubleshooting Tips**

---

This section provides information on possible solutions to some standard configuration errors. If you require technical support, please have as much of the following information available when you call:

1. What level of software are you running?
2. What type of attachment do you have?
3. What is your host operating system?
4. How often, and when, does the problem occur?
5. Give a detailed description of the problem.
6. Give a detailed description of your network and the components attached.

### **NIC Cannot Be Found On The Network**

---

- Have you configured the NIC with a unique and valid IP address which corresponds with the other IP addresses on your network? For example, are you sure no other device is using this IP address?
- Are you sure you are trying to talk to the NIC from a Unix station on the same subnet? Currently, the print server can only be seen locally unless you configured it with a routing entry.
- If you look at the back of the printer, is the STAT LED flashing once a second or is it quicker than that? A slower, once-a-second rate tells you that the print server is in fact configured with an IP address. A faster rate indicates it knows nothing about this, so you may need to try the configuration process again.
- Have you confirmed that the network connection to the NIC is working correctly? Trying different network cables and locations will help narrow down the problem.

## Nothing Prints

---

- Can you ping the NIC from your Unix station? If not, please refer to “NIC Cannot Be Found On The Network” shown above.
- Is the NIC able to communicate with the attached printer? To test this, you can:
  1. **Telnet** to the print server (e.g., `telnet 192.75.11.9`) and log in as **root**.
  2. Enter the command `start fox prn`.
  3. Execute `stop prn` right after starting the test.
  4. This test will send the same text line over and over to the attached printer.
- Is the job getting stuck in the Unix host queue? If so, check that the printer is online. If it is, there is a configuration error on the Unix station, so creating a new print setup may be needed.
- Is the control panel showing any activity to indicate it is receiving data? If so, but there is nothing printing, check if a manual form feed is needed. Also, ensure that the printer can support the type of job coming through.
- Do all jobs fail or just certain ones? For example, is it possible that jobs from a certain application are the only ones to fail? If so, check the type of data it sends to make sure it matches the printer emulation. Check the application printer configuration for mistakes.
- If you are using System V, was the spooler restarted?

### Stair-Stepped Output

---

Stair-stepped output is print which starts at the top left of the page but every line thereafter starts a little further over to the right. It also refers to Unix jobs that print one line of text at the top of a page followed by a series of blank pages.

This kind of output happens only with Unix text jobs if carriage return insertion is not incorporated into the print setup. The printer may be told to do a linefeed, but the Unix job does not specify anything about a carriage return to follow this.

To fix this, carriage return insertion must be enabled somewhere in the print setup. The easiest and most common location is on the NIC itself within the appropriate model. The feature is called “onlcr” and the command syntax is:

```
set model modelname stty onlcr
save
```

For example, if printing to the destination, `d1prn`, the associated model is `m1`. Therefore, the command is:

```
set model m1 stty onlcr
save
```

### No Form Feed Or Extra Page Comes Out

---

Unix text jobs may also have problems outputting the last page of a job especially when the BSD Remote (LPD) print method is used. This means the form feed button has to be pressed on the printer to get this last page out.

To make this process automatic, tell the NIC to handle this task by setting this feature “on” in the appropriate model. The command syntax is:

```
set model modelname trailer $FF
save
```

For example, if printing to the destination, `d2prn`, the associated model is `m2`. Therefore, the command is:

```
set model m2 trailer $FF
save
```

For default destination model mappings of the NIC, please see “NIC Naming Schemes” on page 312.

### TCP/IP Access Problem

---

If you can ping the printer from a workstation, but you cannot Web browse, Telnet, or print to the printer through the NIC, there may be an incorrect entry in the TCP access list. In order for this workstation to use the NIC in this case, one of two things must happen:

- the TCP list must have an entry added to grant access to this workstation, or
- all entries must be deleted from the TCP list to grant all workstations/hosts access to the above TCP services.

To view the current access list, use the printer control panel to access the configuration menu (see the *User's Manual* for configuration menu information). From the DIAGNOSTICS/Printer Tests menu choose the E-Net Test Page. When the page prints, look under the TCP Access Table section for the TCP access list entries.

## TCP/IP Access Problem

---

To add/delete a TCP access list entry, refer to “TCP Access Lists” on page 305.

**NOTE:** When the following procedure is used, the TCP access list will be cleared, but all IP addresses will need to be entered again after the procedure is complete.

To reset all Adapter or Wireless NIC TCP/IP values to the factory defaults when access is impossible:

1. Obtain a configuration printout using the control panel. See the *User's Manual* for configuration menu information.
2. Power off the printer.
3. On the Adapter or Wireless NIC, place SWITCH 1 in the down position.
4. Power on the printer and wait for the ONLINE state.
5. On the Adapter or Wireless NIC, place SWITCH 1 in the up position.
6. From a workstation attached to this network segment, create an ARP entry. The NIC IP address and hardware or MAC address are needed. At the workstation enter:  

```
arp -s <ipaddress> <MACaddress>
ping <ipaddress>
```
7. Try to ping this IP address to see if the NIC can be seen on your network. If the interface does not respond, verify you are on the same network segment as the printer and that the ARP entry was created.
8. Telnet into the NIC using the same IP address as above. Log in as root with no password.

## Appendix A Unix Troubleshooting Tips

---

9. At the system prompt, enter:

```
store tcpip from default
config http on
reset
```

**NOTE:** This will reset all TCP/IP settings to factory default and reset the NIC.

10. Power the printer off and then back on.
11. Set the IP address, subnet mask, and default gateway parameters to the desired values.

To reset all Integrated NIC TCP/IP values to the factory defaults when access is impossible, contact your Printronix service representative for assistance.

12. If the Web browser access does not work, `telnet` into the NIC as `root`. Enter the following command:

```
config http on
```

If you are still experiencing difficulty accessing or browsing the printer, contact the Customer Solutions Center for further assistance.

### Front Panel Message – Dynamically Set Params Read Only

---

This is not an error. It is an informational message warning that the IP address has been dynamically set by either `dhcp`, `rarp`, or `bootp`.

To assign a static IP address, turn off the `rarp`, `bootp`, and `dhcp` on the adapter. Use the following procedure:

1. Telnet to the adapter. Login = `root`, password = (Enter key)

Telnet commands are:

```
store tcpip 1 opts -rarp -bootp -dhcp
save
reset
```

Wait two minutes for the adapter to reset.

2. Program the IP address, Subnet Mask and Gateway (if required) from the front panel.

## TCP/IP Access Problem

---

If you can ping the printer from a workstation, but you cannot Web browse, Telnet, or print to the printer through the NIC, there may be an incorrect entry in the TCP access list. So that the workstation can use the NIC in this case, one of two things must happen:

- the TCP list must have an entry added to grant access to this workstation, or
- all entries must be deleted from the TCP list to grant all workstations/hosts access to the above TCP services.

To view the current access list, use the printer control panel to access the menu. See the *User's Manual* for configuration menu information. From the Operator Print Test menu, choose the Ethernet Test Page. When the page prints, look under the "TCP ACCESS TABLE" section for the TCP access list entries.

To add/delete a TCP access list entry, refer to "TCP Access Lists" on page 305.

**NOTE:** When the following procedure is used, the TCP access list will be cleared, but all IP addresses will need to be entered again after the procedure is complete.

To reset all Adapter or WLAN Adapter NIC TCP/IP values to the factory defaults when access is impossible:

1. Obtain a printer configuration printout using the control panel. See the *User's Manual* for configuration menu information.
2. Power off the printer.
3. On the Adapter or Wireless NIC, place SWITCH 1 in the down position.
4. Power on the printer and wait for the ONLINE state.
5. On the Adapter or Wireless NIC, place SWITCH 1 in the up position.
6. From a workstation attached to this network segment, create an ARP entry. The NIC IP address and hardware or MAC address are needed. At the workstation, enter:

## Appendix A Unix Troubleshooting Tips

---

```
arp -s <ipaddress> <MACaddress>
ping <ipaddress>
```

7. Try to ping this IP address to see if the NIC can be seen on your network. If the interface does not respond, verify you are on the same network segment as the printer and that the ARP entry was created.
  8. Telnet into the NIC using the same IP address as above. Log in as `root` with no password.
  9. At system prompt, enter:

```
store tcpip from default
config http on
reset
```
- NOTE:** This will reset all TCP/IP settings to factory default and reset the NIC.
10. Wait five minutes for the NIC to reset.
  11. Power the printer off and then back on.
  12. Wait for the “E-NET READY” message to display.
  13. Set the IP address, subnet mask, and default gateway parameters to the desired values. (See “Configuration Tools” on page 26.)



## Web Browser/HTTP Problem

---

In some cases you may not be able to browse the printer Web page simply because the NIC HTTP may be turned off.

If you cannot ping the NIC IP address, make sure the IP address, subnet mask, and default gateway are set correctly by checking the ETHERNET PARAMS menu from the control panel. See the *User's Manual* for configuration menu information.

If you can ping the NIC IP address but cannot access the Web pages, perform the following procedure to verify the NIC HTTP is turned on:

1. **Telnet** into the NIC and log in as **root** with no password.
2. At the system prompt, enter the following commands:  
`config http on`  
`save`  
`reset`
3. After approximately 5 minutes, point your browser to the NIC IP address. The printer Web pages should now be accessible.

If you still experience difficulty accessing or browsing the printer, contact the Customer Solutions Center for further assistance.

## Appendix A Unix Troubleshooting Tips

---

---

# B

## *Kerberos*

---

### **Kerberos Enabled Wireless NIC Configuration**

---

This section provides an example of how a user configures the Print Server to use the Kerberos authentication via the wired Telnet session.

This example assumes Symbol's Access Point and RF card is used and the Print Server has not been configured for Kerberos authentication. It also assumes that the KDC, Access Point and the Print Server are in the same realm.

**NOTE:** Kerberos Authentication is only supported on Symbol technologies LA 4121 RF Card.

To set up the Print Server for Kerberos authentication, the administrator first has to enable Kerberos in the Access Point according to Symbol's instructions. Symbol's Access Point must have its Network time set up with the correct time server. Once the Access Point is configured, the Print Server is ready to be configured for Kerberos authentication.

### **Configuring the Print Server for Kerberos Authentication**

---

1. Create a user in the Windows 2000 server that identifies the Print Server.

**NOTE:** The user name should be the Print Server's name. The password selected will be used as the Kerberos password and should be set with no expiration.

## Appendix B Kerberos Enabled Wireless NIC Configuration

---

2. In a secure networked environment, log in as a root user via Telnet in the wired LAN.
3. Once logged in, use the Telnet commands to set up the wireless LAN parameters (e.g. SSID = 103, operating mode = Infra Structure mode, etc.) that match the Access Point configuration.

In addition to the normal wireless LAN parameter settings, use the following commands to enable Kerberos on the wireless LAN interface and Kerberos for authentication (minimum settings):

4. Set the wireless LAN interface parameters to enable Kerberos.  
`store kerberos opts auth`
5. Set the Kerberos parameters to enable Kerberos authentication.

The Kerberos password must match the Windows 2000 user password for the Print Server. The administrator should choose at least 9 alphanumeric characters with a combination of upper and lower case.

The following is a suggestion for creating strong password for computer security. Make sure the password:

- is at least seven characters long. The most secure passwords are seven to 14 characters long.
- contains characters from each of the following groups: letters (uppercase and lowercase), numerals, and symbols (all characters not defined as letters or numerals, i.e., ! @ # \$ % ^ & \*, etc.)

The kname is default to "krbtgt" which is the default name used in Windows 2000 KDC. It must be configured to match with the KDC if the default is changed. The krealm is case sensitive; it must match the Access Point's realm.

## Configuring the Print Server for Kerberos Authentication

---

The SSID of the Print Server must be configured to match the Access Point's SSID which also has Kerberos enabled. For example, if a Windows 2000 user created the password aBcd-12345 and the Access Point's realm is set to REALM.PRINTRONIX.COM, the following telnet commands are used:

```
store kerberos password aBcd-12345
store kerberos config krealm REALM.PRINTRONIX.COM
```

**NOTE:** If the Kerberos authentication fails, the user will not be able to Telnet to the Print Server via the wireless LAN interface. In this case, Telnet to the Print Server via the wired LAN interface. It should display an error message indicating the reason for the Kerberos authentication failure.

## **Appendix B** Kerberos Enabled Wireless NIC Configuration

---

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# C

## *Customer Support*

---

### Printronix Customer Support Center

---

**IMPORTANT** Please have the following information available prior to calling the Printronix Customer Support Center:

- Model number
- Serial number (located on the back of the printer)
- Installed options (i.e., interface and host type if applicable to the problem)
- Configuration printout:
  - Thermal Printer  
See "Printing A Configuration" in the *Quick Setup Guide*.
  - Line Matrix Printer  
Press PRT CONFIG on the control panel, then press Enter.
- Is the problem with a new install or an existing printer?
- Description of the problem (be specific)
- Good and bad samples that clearly show the problem (faxing or emailing of these samples may be required)

Americas	(714) 368-2686
Europe, Middle East, and Africa	(31) 24 6489 410
Asia Pacific	(65) 6548 4114
China	(86) 800-999-6836

<http://www.primtronix.com/support.aspx>

## **Printronix Supplies Department**

---

Contact the Printronix Supplies Department for genuine Printronix supplies.

Americas	(800) 733-1900
Europe, Middle East, and Africa	33 (0) 1 46 25 19 07
Asia Pacific	(65) 6548 4116 or (65) 6548 4182
China	(86) 400-886-5598
India	(800) 102-7869

<http://www.printronix.com/supplies-parts.aspx>

## **Corporate Offices**

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Visit the Printronix web site at [www.primtronix.com](http://www.primtronix.com)

**Appendix C Corporate Offices**

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# D

## *Glossary*

<b>ARP</b>	Address Resolution Protocol. Associates a selected IP address with a network device Ethernet address.
<b>bps</b>	Bits per second.
<b>Centronics</b>	Parallel port interface standard found on most printers.
<b>daemon</b>	A continuously running process that handles system-wide functions like print spooling.
<b>default router</b>	Local device that forwards any IP packets destined for another subnet.
<b>destination</b>	Logical print queue on the NIC to which hosts send their print jobs. There are eight destinations by default.
<b>DHCP</b>	Dynamic Host Configuration Protocol. Allows a network device to discover its IP address dynamically upon bootup. The IP address does not need to be stored within the device itself permanently.
<b>Download Mode</b>	Refers to the condition of the NIC when in a startup condition, downloading configuration information.
<b>DNS</b>	Domain Name Server. Host providing responses to queries for a given host name IP address.

---

<b>EEPROM</b>	Electrically Erasable/Programmable Read-Only Memory.
<b>factory defaults</b>	Settings shipped with the NIC.
<b>Factory Settings</b>	S2 jumper position stating all factory default settings are to be used while the NIC is up and running.
<b>Firmware Panic</b>	Unrecoverable errors detected by the NIC firmware force the Print Server into Firmware Panic mode. Manually reset the NIC to resume operation.
<b>Flash</b>	Stores firmware code and configurable settings. Allows for upgrades without replacing hardware inside the NIC.
<b>FTP</b>	File Transfer Protocol. Used for transferring files from one TCP/IP host to another and used in the upgrade process.
<b>gateway</b>	Hardware device that translates data between two incompatible networks.
<b>gateway address</b>	The IP address of a gateway.
<b>Hardware Exception</b>	Bus errors, address errors, and illegal instructions force the NIC into this NIC non-operational mode.
<b>HTML</b>	HyperText Markup Language. Format used for documents viewable on the World Wide Web.
<b>ifnum</b>	Interface Number. Represents the network interface. With a NIC, this will always be "1" for Ethernet.
<b>interface script</b>	Unix host filter file that processes the print job before it is sent over the network to the NIC.
<b>I/O port</b>	Port for attaching peripherals to. The NIC provides four: PRN1, PRN2, COM1, COM2.

---

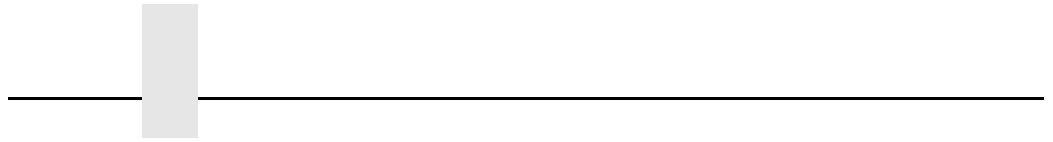
<b>IP Address</b>	The Internet Protocol Address. A numeric address such as 123.45.61.23 which identifies a printer or server in a LAN or WAN.
<b>LAN</b>	Local Area Network.
<b>LED</b>	Light Emitting Diode. The printer has an LED display which shows the status of the printer to the operator.
<b>logpath</b>	Determines the type of print job and printer logging needed per job. One logpath is associated with every destination.
<b>LPD/LPR</b>	Line Printer Daemon. The most common TCP/IP remote printing protocol that crosses all hardware utilizing IP.
<b>MAC</b>	Machine Address Code.
<b>MIB</b>	Management Information Base. A set of variables (database) managed by an SNMP manager application.
<b>model</b>	Defines how a print job should be processed (e.g., banner pages added, ASCII to PostScript conversion) as it passes through the NIC. One model is associated with every destination.
<b>NetBIOS</b>	Network Basic Input Output System. Common interface among PC networks.
<b>Monitor Mode</b>	Refers to the condition of the NIC with no configuration or IP address loaded.
<b>npsh</b>	Extensive built-in command shell within the NIC.
<b>PDF</b>	Portable Document Format. Encodes different types of documents enabling them to be read across multiple platforms.



<b>Persistent DHCP</b>	When this option is enabled, the IP Address, Gateway, and Subnet Mask obtained through DHCP is saved. If the DHCP server does not provide an address, the device will use the previously saved DHCP IP address. This option only works when DHCP is enabled. The default is disabled.
<b>ping</b>	Standard command to test a TCP/IP connection. (e.g., <code>ping 192.75.11.9</code> )
<b>print path</b>	Three-stage path a print job takes when it is sent from a host to a printer through the NIC.
<b>protocol</b>	A set of rules or conventions governing the exchange of information between computer systems or between a printer and a host computer. For computer printers, a protocol is the coding convention used to convey and print data. A printer protocol includes codes for printing text and graphics, as well as codes instructing the printer to perform special operations and machine-to-machine communication codes.
<b>PSERVER</b>	Print Server. A Novell print method where the NIC continuously polls the Novell file server print queue looking for print jobs.
<b>RAM</b>	Random Access Memory. Volatile memory within the NIC that contains current/working settings. Settings are lost once the power is removed.
<b>RARP</b>	Reverse Address Resolution Protocol. Allows a network device to discover its IP address dynamically upon bootup. The IP address does not need to be stored within the device itself permanently.

---

<b>ROM</b>	Read-Only Memory.
<b>router</b>	A device that forwards IP packets to their destination. Also called a gateway.
<b>RPRINTER</b>	Remote Printer. A Novell print method where the NIC waits for jobs to be sent to it from a defined PSERVER.
<b>SNMP</b>	Simple Network Management Protocol. A standard protocol used to monitor network devices called "SNMP agents."
<b>socket</b>	TCP connection between two hosts consisting of a source and destination TCP port number at each end.
<b>subnet mask</b>	A binary value used to divide IP networks into smaller sub-networks or subnets. This mask is used to help determine whether IP packets need to be forwarded to other subnets.
<b>TCP/IP</b>	Transmission Control Protocol/Internet Protocol. Suite of protocols that act as the base protocol for the Internet.
<b>TCP port</b>	A logical connection point in the software of a TCP host or device. When two IP devices talk, they establish a socket which consists of a source and destination TCP port number on both ends.
<b>telnet</b>	Command and protocol to establish a terminal connection between two hosts on an IP network.
<b>UTP</b>	Unshielded Twisted Pair. A cable used for telephone and computer-to-computer connections.
<b>WAN</b>	Wide Area Network.





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